KAYAKALP
Rejuvenating Public Healthcare Facilities
KAYAKALP
Rejuvenating Public Healthcare Facilities
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"CLEANLINESS IS NEXT TO GODLINESS"

Mahatma Gandhi
Swachh Bharat Abhiyan is a movement, a National Initiative under the visionary commitment of Honorable Prime Minister as a tribute to Mahatma Gandhi who envisaged and emphasized upon clean and healthy India.

The “Swachh Bharat Abhiyan” was launched by the Government of India on 145th birth anniversary of Mahatma Gandhi and it aims to achieve “Swachh Bharat” by his 150th birth anniversary i.e. 2nd October’19.

Immediately after the launch different ministries initiated various campaigns, movements along with various stakeholders like Corporate Institutions, Non-Government Organizations and Academic Institutions etc. Complementing the efforts, The Union Minister for Health and Family Welfare, Shri J. P. Nadda launched “Kayakalp Award Scheme” on 15th May’ 2015.

“Kayakalp” is an initiative to promote sanitation and hygiene in public healthcare institutions. Facilities which outshine and exceed the set measures are awarded and incentivized under Kayakalp.

Till date, “Kayakalp” initiative has been able to encourage public health facilities in the country to work towards attainment of excellence in cleanliness and hygiene.

“Kayakalp” is becoming instrumental in building confidence of the users in public health facilities.
“Kayakalp” as an initiative endeavors to rejuvenate public health facilities, to promote cleanliness, hygiene and infection control practices. All the exemplary performing facilities are then recognized and incentivized. Apart from hygiene promotion and incentivisation, the program has been able to inculcate a culture of ongoing assessment and peer review of performance.

In its third year of implementation, the program does not require an introduction, the stakeholders (providers, patients and community) not only participate with enthusiasm but now aim to win this tough competition, a competition where even 0.1% matters to be declared as “Winner”.

While implementing “Kayakalp” public healthcare facilities proved that “Improvement” is “Possible” even with limited resources and it is a “win-win situation” for all the stakeholders.

“Kayakalp” with in the short span of its implementation, has escalated the journey of public health care facilities towards attainment of “Quality”. With Kayakalp as a stepping stone many public health institutions have been able to acquire Quality Certification against NQAS (National Quality Assurance Standards).
MOVING

Swachh Bharat Abhiyan

Kayakalp

Ownership

Patients & Visitors

Top Leadership

Health Care Service Provider

Community
ON

- Improved Hygiene
- Improved Cleanliness
- Reduced Infection Rate
- Improved Waste Management
- Hygiene Promotion

Commitment for Swachhata

Culture of Cleanliness

- Improved Quality of Care

MoVinG on...
PILLARS OF "KAYAKAL PROGRAM

Unified Organizational Framework

Explicit Measurement System

Training & Capacity Building
“KAYAKALP” stands on the firm foundation of honorable Prime Minister’s vision of Swachh Bharat Abhiyan and supported by the pillars of **Quality of Care** Framework.

- **Assessment & Scoring**
- **Award for Exemplary Performers**
Unified Organizational Framework

A unified organizational framework at all levels from Facility to National level ensures dissemination of information & tools, trainings and monitoring the implementation status which includes regular and periodical assessments, score generation, gap findings, gap closure and awarding the winner facility.
Conventionally, measurement of “Cleanliness, Hygiene & Sanitation” of any health facility is quite subjective and depends on individual’s perception and hence to reduce the bias an explicit checklist is used in Kayakalp for all level of health care facilities.

The checklist stratified into thematic area, criteria and checkpoints is used to measure “Swachhata” objectively and uniformly. Post assessment, thematic and overall score of the facility can be generated.
TRAINING & CAPACITY BUILDING

UNDER KAYAKALP THREE TYPES OF TRAININGS ARE BEING UNDERTAKEN

KAYAKALP AWARENESS TRAINING
To generate awareness among the health care providers.

EXTERNAL ASSESSORS’ TRAINING
To acquaint the assessors with theme, criteria and checkpoints & scoring system.

SWACHH BHARAT ABHIYAN
Detailed training on basic concepts and processes of hygiene & sanitation.
All healthcare facilities undergo internal assessment, followed by peer assessment. Facilities scoring 70% or more in peer assessment undergo external assessment by a group of independent and trained external assessors of state award committee.

However, external assessment of PHC is conducted by District Award Nomination Committee & final list of winners is shared with state.
Kayakalp Award Scheme had a modest beginning in FY 2015-16 involving District Hospitals only. Subsequently, within the short period of 2 years all public health facilities including SDH/CHC, PHC, UPHC and UCHC have come under the ambit of Kayakalp Award Scheme.

The zest and zeal of participation in Kayakalp is increasing in cascading manner among the health care organizations.

Apart from the primary and secondary care facilities, tertiary care hospitals/institutions also participate in Kayakalp. In 2015-16, Ten (10) central government institutions participated in the award scheme and the number rose to sixteen (16) in 2016-17.

This year twenty one (21) institutions participated in the scheme. These institutions have been categorized into two categories (A and B) based on their bed strength, workload and infrastructure. For assessment and award declaration of tertiary care hospitals/institutions a jury has been constituted which finalizes the assessment criteria, formalizes the external assessors’ team and finalizes the result.
For FY 17-18, following two categories of the institutions were created:

<table>
<thead>
<tr>
<th>Category A (8 Institutions)</th>
<th>Category B (13 Institutions)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. All India Institute of Medical Sciences, New Delhi</td>
<td>1. North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong</td>
</tr>
<tr>
<td>2. Post-Graduate Institute of Medical Education and Research, Chandigarh</td>
<td>2. All India Institute of Medical Sciences, Bhubaneshwar</td>
</tr>
<tr>
<td>3. Jawaharlal Institute of Postgraduate Medical Education and Research, Puducherry</td>
<td>3. National Institute of Mental Health and Neurosciences, Bengaluru</td>
</tr>
<tr>
<td>4. Safdarjung Hospital, New Delhi</td>
<td>4. All India Institute of Medical Sciences, Rishikesh</td>
</tr>
<tr>
<td>5. Mahatma Gandhi Institute of Medical Sciences, Wardha</td>
<td>5. All India Institute of Medical Sciences, Raipur</td>
</tr>
<tr>
<td>7. Dr. Ram Manohar Lohia Hospital, New Delhi</td>
<td>7. All India Institute of Medical Sciences, Bhopal</td>
</tr>
<tr>
<td>8. Regional Institute of Medical Sciences, Imphal</td>
<td>8. All India Institute of Medical Sciences, Jodhpur</td>
</tr>
<tr>
<td>9. All India Institute of Medical Sciences, Patna</td>
<td>9. All India Institute of Medical Sciences, Patna</td>
</tr>
<tr>
<td>10. Lokopriya Gopinath Bordoloi Regional Institute of Mental Health, Tezpur, Assam</td>
<td>10. Lokopriya Gopinath Bordoloi Regional Institute of Mental Health, Tezpur, Assam</td>
</tr>
<tr>
<td>12. Vallabhbhai Patel Chest Institute, New Delhi</td>
<td>12. Vallabhbhai Patel Chest Institute, New Delhi</td>
</tr>
<tr>
<td>13. Chittaranjan National Cancer Institute, Kolkata</td>
<td>13. Chittaranjan National Cancer Institute, Kolkata</td>
</tr>
</tbody>
</table>
PRIZE & AWA

Award for Central Govt./Tertiary Care Hospitals

CATEGORY A

Winner

1.50 Crore

Runner-up

2.50 Crore

Commendation Award
(for all institutions scoring 75% and above)

Certificate of Appreciation

50 Lakh
Prize & awards

CATEGORY B

Winner

1.50 Crore

Runner-up

1.00 Crore

Certificate of Appreciation

Commendation Award
(for all institutions scoring 75% and above)
Award for District Hospitals

1st Prize

50 Lakh

2nd Prize

20 Lakh*

3rd Price

10 Lakh*

Commendation Award

3 Lakh®

- *Winner Award is not applicable for small states having less than 10 Districts, they get only commendation award
- *Only for large states having 26-50 Districts
- *Only for large states having more than 50 Districts
- ‡Commendation award is for all facilities having 70% or more than 70% of scoring
Award for SDH/CHC Level Facilities

1st Prize
- 15 Lakhs

2nd Prize
- 10 Lakhs

Commendation Award
- 1 Lakh

Award for PHC Level Facilities

1st Prize
- 2 Lakhs

Commendation Award
- 50 Thousand

- *Best PHC would be selected from each district
- *Commendation award is for all facilities having 70% or more than 70% of scoring
- *Second Price only in the States having 10 more Districts
Kayakalp with in the span of three years has been able to generate a "wave of transformation". The number of facilities scoring 70% and above is increasing continuously over the years.

Apart from the numbers (Quantity) Kayakalp as a platform has been able to translate health care services into “Quality” services.
PERCENTAGE OF PUBLIC HEALTH FACILITIES SCORING 70% AND ABOVE UNDER KAYAKALP (2015-2017)
GliMPses of iMProVeMent
Glimpses of Improvement
Before

After

Before

After
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

• PHC Burada, Srikakulam
• PHC Pusapatirega, Vizianagaram
• PHC Sunkarametta, Visakhapatnam
• PHC Chowduvada, Visakhapatnam
• PHC Velangi, East Godavari
• PHC Lakkavaram, East Godavari
• PHC Vinjaram, West Godavari
• PHC Mogalthuru, West Godavari
• PHC Penamaluru, Krishna
• PHC Venigalla, Guntur
• PHC Chandrasekharapuram, Prakasam
• PHC Narrawada, Nellore
• PHC Kamma palli, Chittoor

CHC S. KOTA, VIZIANAGRAM

ANDHRA PRADESH

• PHC Yerpedu, Chittoor
• PHC Chinnamandem, Kadapa
• PHC Chukkalur, Anantpur
• PHC Gonegandia, Kurnool

PHC VINJARAM, WEST GODAVARI
DISTRIBUTION HOSPITAL

DH TAWANG, TAWANG
SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE

CHC KIMIN, PAPUM PARE

- PHC Pania, Kra Daadi
- PHC Bilat, East Siang
- PHC Jeying, Upper Siang
- PHC Sinchung, West Kameng
- PHC Borduria, Tirap
- PHC Lhou, Tawang

ARUNACHAL PRADESH
DISTRICT HOSPITAL

WINNER

HAFLONG CIVIL HOSPITAL, DIMA HASSAO

RUNNER-UP

DH BONGAIGAON
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

• PHC Narsingpur, Cacher
• PHC Gorukhuti, Darrang
• SHC Bilasipara, Dhubri
• BPHC Mahur, DimaHasso
• BPHC Agia, Goalpara
• PHC Nortap, Kamrup Metro
• PHC Bihdia, Kamrup Rural
• MPHC Chouldhowa, Lakhimpur

• PHC Soalpara, Nalbari
• MPHC Lengisinga, Bongaigaon
• PHC Melamatri, Jorhat
• PHC Barbaruah, Dibrugarh
• MPHC Ledo, Tinsukia
• PHC Buragohaithan, Nagaon
• PHC Kamarbandha Ali, Golaghat

ASSAM
DISTRICT HOSPITAL

WINNER

SADAR HOSPITAL, EAST CHAMPAран, MOTIHARI

RUNNER-UP

SADAR HOSPITAL BEGUSARAI
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

CHC MADANPUR, AURANGABAD

- PHC Dandnagar, Aurangabad
- PHC Sabaur, Bhagalpur
- PHC Thawe, Gopalganj
- PHC Mansahi, Katihar
- PHC Chautham, Khagaria
- PHC Ramgarh Chowk, Lakhisarai
- PHC Singheshwar, Madhepura
- PHC Chandi, Nalanda
- PHC Singhia, Samastipur

CHC UCHKAGAON, GOPALGANJ

- PHC Jhatkusumba, Sheikhpura
- PHC Piprahi, Sheohar
- PHC Bokhna, Sitamarhi
- PHC Goraul, Vaishali
- PHC Simri, Buxar
- PHC Barahiya, Siwan
- PHC Jamalpur, Munger
- PHC Ratni Faridpur, Jahanabad

BIHAR
URBAN COMMUNITY HEALTH CENTRE

UCHC 45
URBAN PRIMARY HEALTH CENTRE

UPHC DADUMAJRA

CHANDIGARH
Winner: DH Jashpur

Runner-up: DH Bijapur
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

- PHC Katagi, Balodabazaar
- PHC Murkol, Balrampur
- PHC Kolawal, Bastar
- PHC Devarbija, Bemetara
- PHC Hardikala, Bilaspur
- PHC Potali, Dantewada
- PHC Chataud, Dhamtari
- PHC Bhelwan, Jashpur
- PHC Kottara, Kanker

- PHC Indouri, Kawardha
- PHC Anatpur, Kondagaon
- PHC Lemru, Korba
- PHC Pondi, Koriya
- PHC Bhurkoni, Mahasamund
- PHC Chhal, Raigarh
- PHC Mandirhasoud, Raipur
- PHC Ramatola, Rajnandgaon
- PHC Dondegaon, Surguja

CHHATTISGARH

CHC UDAIPUR, SURGUJA

CHC KATGHORA, KORBA

RUNNER-UP
SUB DISTRICT HOSPITAL

SDH KHANVEL
PRIMARY HEALTH CENTRE

PHC DUDHANI

DADRA & NAGAR HAVELI
CATEGORY: 100-500 BEDS

WINNER

MAHARISHI VALMIKI HOSPITAL
CATEGORy: MORE THAN 500 BEDS

DEEN DAYAL UPADHYAY HOSPITAL

- DGD Jhilmil, Shahadra
- M&CW Ghonda, North-East
- DGD Keshavpuram, C-7, North-West
- DGD Delhi Sachiwalaya, Central
- DGD Rajokari, New Delhi
- DGD Model Town, North
- DGD A4-A Janakpuri, West
- DGD Himmatpuri, East

DElHI
DISTRICT HOSPITAL

WINNER

DH VYARA, TAPIO

1ST RUNNER-UP

PKG DISTRICT HOSPITAL, RAJKOT
DISTRICT HOSPITAL

DH MEHSANA

- PHC Jetalpur, Ahmedabad
- PHC Bharoda, Anand
- PHC Radhu, Kheda
- PHC Methan - Ahmedabad Region, 4 Surendranagar
- PHC Chavand, Amreli
- PHC Patana, Bhavnagar
- PHC Lakheni, Botad
- PHC Chuda, Junagadh
- PHC Bolundra, Aravalli
- PHC Chitrasani, Banaskantha

- PHC Bilodra, Gandhinagar
- PHC Kherva - Gandhinagar Region, Mehsana
- PHC Aghar, Patan
- PHC Derol (Va), Sabarkantha
- PHC Varavala, Devbhumi Dwarka
- PHC Jamvanathali, Jamnagar
- PHC Gorewali, Kutch
- PHC Bagathala, Morbi

- PHC Visavada, Porbandar
- PHC Moviya, Rajkot
- PHC Orna, Surat
- PHC Kalibel, Dang
- PHC Mahuvas, Navsari
- PHC Ukhalda, Tapi
- PHC Kakadkuva, Valsad
- PHC Sokhda, Vadodara
- PHC Matar, Bharuch
- PHC Rentiya, Dahod
- PHC Gadiya, Mahisagar
- PHC Bujetha, Narmada
- PHC Mirap, Panchmahal
SUB DISTRICT HOSPITAL

SDH DEESA, BANASKANTHA

1ST RUNNER-UP

SDH SIDDHPUR, PATAN
COMMUNITY HEALTH CENTRE

CHC BARDOLI, SURAT

CHC KUNVARA, SIDDHPUR, PATAN

GUJARAT

WINNER

1ST RUNNER-UP
COMMUNITY HEALTH CENTRE

CHC RAIPUR RANI, PANCHKULA
PRIMARY HEALTH CENTRE

PHC ALLIKA, PALWAL

- PHC Boh, Ambala
- PHC Badhra, Bhiwani
- PHC Dayalpur, Faridabad
- PHC Agroha, Hisar
- PHC Kamiri, Hisar
- PHC Pataudha, Jhajjar
- PHC Deoban, Kaithal
- PHC Allika, Palwal
- PHC Kot, Panchkula
- PHC Lakhanmajra, Rohtak
- PHC Bega, Sonipat
- PHC Chhachhrauli, Yamunanagar
- PHC Gurgaon Village, Gurugram
WINNER

REGIONAL HOSPITAL - KULLU

WINNER

CH PALAMPUR
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

CIVIL HOSPITAL KARSOG

- PHC Garsa, Kullu
- PHC Kherian, Kangra
- PHC Navgaon, Solan
- PHC Tapri, Kinnaur
- PHC Urni, Kinnaur
- PHC Gehrwin, Bilaspur
- PHC Majra, Sirmaur
- PHC Uhal, Hamirpur
- UPHC Annadale, Shimla
- PHC Pandol, Mandi
- PHC Panjawar, Una

HIMACHAL PRADESH
WINNER

District Hospital

DH Baramulla
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

- PHC Verinag, Anantnag
- PHC Chushot, Leh
- PHC Shargole, Kargil
- PHC Khrew, Pulwama
- PHC D.K Pora, Shopian
- PHC Chatroo, Kishtwar

JAMMU AND KASHMIR

CHC SANKOO, KARGIL
WINNER

DISTRIBUTION HOSPITAL

SADAR HOSPITAL KHASMAHAL,
JAMSHEDPUR, EAST SINGHBHUM
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

- PHC Pindrajora, Bokaro
- PHC Jori, Chatra
- PHC Rajganj, Dhanbad
- PHC Damruhat, Godda
- PHC Fori, Gumla
- PHC Charhi, Hazaribag
- PHC Phulwaria, Koderma
- PHC Sahargram, Pakur
- PHC Merzachowki, Sahibganj

JHARKHAND
DISTRCT HOSPITAL

WINNER

SRI CHAMARAJENDRA TEACHING HOSPITAL, HASSAN

RUNNER-UP

DH BALLARI
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

- PHC Kundaragi, Baglkote
- PHC Bedkihal, Belagavi
- PHC K.Ayyanahalli, Ballari
- UPHC Begur, Bengaluru Urban
- PHC Doddahejaji, Bengaluru Rural
- PHC Hallikhed(K), Bidar
- PHC Tikota, Vijayapura
- PHC Bargi, Chamarajnagar
- PHC Mandikal, Chickballapura
- PHC Lingadahalli, Chikmagaluru
- PHC Kondlahalli, Chitradurga
- PHC Shirthady, Dakshina Kannada
- PHC Tavaregere, Davanagere
- PHC Yaraguppi, Dharwad
- PHC Dambal, Gadag
- PHC Belamagi, Kalaburgi
- PHC Madapura, Kodagu
- PHC Addgal, Kolar
- PHC Kukanapalli, Koppal
- PHC KRS, Mandya
- PHC Sirwar, Raichur
- PHC Kailancha, Ramanagara
- PHC Malavalli, Shivamogga
- 24*7 PHC Nagavalli, Tumakuru
- PHC Shankaranaryana, Udupi
- PHC Manki, Uttara Kannada
- PHC Kouloor, Yadgiri
- PHC Chikkanand, Mysuru
- PHC Doddamagge, Hassan
- PHC Kadaramandalagi, Haveri

KARNATAKA
WINNER

District Hospital, Tirur

Runner-Up

Women and Child Hospital, Palakkad

District Hospital, Tirur

DH Kanhangad
Winner

TALUK HEAD QUARTERS HOSPITAL, PUNALUR

• FHC Chemmaruthy, Truvandrum
• PHC Karavaloor, Kollam
• PHC Panavally, Alappuzha
• FHC Othera, Pathanamthitta
• PHC Mutholy, Kottayam
• FHC Kanchiyar, Idukky
• PHC Malayattoor, Ernakulam
• PHC Pookode, Thrissur
• PHC Sree krishnapuram, Palakkad
• PHC Kadalundinagaram, Malappuram
• PHC Panangad, Kozhikode
• PHC Edavaka, Wayanad
• FHC Cheruthazham, Kannur
• PHC Chittarikkal, Kasaragod

Runner-up

TALUK HEAD QUARTERS HOSPITAL, THAMARASSERY

KERALA
DISTRICT HOSPITAL

WINNER

DH BHIND

SARDAR VALLABH Bhai Patel DH, SATNA

1ST RUNNER-UP

2ND RUNNER-UP

DH SHIVPURI
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

CIVIL HOSPITAL ELGIN, JABALPUR

- PHC Bori, Alirajpur
- PHC Dasai, Dhar
- PHC Simrol, Indore
- PHC Sarola, Burhanpur
- PHC Bamaniya, Jhabua
- PHC Karhi, Khargone
- PHC Nemawar, Dewas
- PHC Nahargadh, Mandsaur
- PHC Phoof, Bhind
- PHC Panwadihat, Guna
- PHC Chinnor, Gwalior
- PHC Sumawali, Morena
- PHC Khod, Shivpuri
- PHC Veerpur, Sheopur
- PHC Ratibad, Bhopal
- PHC Betul Bazar, Betul
- PHC Sandiya, Hoshangabad
- PHC RahatGaon, Harda
- PHC Dehgaon, Raisen
- PHC Kurawar, Rajgarh
- PHC Amlaha, Sehore
- PHC Layara, Vidisha
- PHC Norojobad, Umaria
- PHC Bithauli, Sidhi
- PHC Bargawa, Singroli
- PHC Khannodhi, Shahdol
- PHC Amarkantak, Anuppur
- PHC Katangi, Jabalpur
- PHC Pagara, Chhindwara
- PHC Kishalpuri, Dindori
- PHC Hatta, Balaghat
- PHC Bilhari, Katni
- PHC Pindrai, Mandla
- PHC Bohani, Narsinghpur
- PHC Dhana, Sagar
- PHC Rajnagar, Chhatarpur
- PHC Raipura, Panna
- PHC Sadguaa, Damoh
- PHC Lidhaura, Tikamgarh
- PHC Bandol, Seoni

MADHYA PRADESH
DISTRIBUTION OF FREE SULFA DRUGS

The ‘Distribution of Free Sulfa Drugs’ program was initiated in [location] to provide free sulfa drugs to the patients in need. This initiative aimed to improve the accessibility of essential medications for those who could not afford them, thereby enhancing public health outcomes.

WINNER

DISTRICT HOSPITAL

DH GADCHIROLI

RUNNER-UP

WH BARAMATI, PUNE
SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE

Winner

RUNNER-UP

RH SHRIRAMPUR,
AHMEDNAGAR

SDH KAIJ, BEED

PHC Dhasai, Thane
PHC Poynad, Raigad
PHC Gholwad, Palghar
PHC Mohadi, Nashik
PHC Kasara, Dhule
PHC Khapar, Nandurbar
PHC Pimparkhede, Jalgaon
PHC Kuldharan, Ahamadnagar
PHC Lonikalbhor, Pune
PHC Karjagi, Solapur
PHC Limb, Satara
PHC Borgaon (Walwa), Sangli
PHC Kharepatan, Sindhudurg
PHC Khanu, Ratnagiri
PHC Kachner, Aurangabad
PHC Hasanabad, Jalna
PHC Kantheshwar, Parbhani
PHC Pangra Shinde, Hingoli
PHC Wanjarwada, Latur
PHC Dhahiphal, Osmanabad
PHC Ghatnandur, Beed
PHC Sarsam, Nanded
PHC Parad, Akola
PHC Amner, Amravati
PHC Padali, Buldhana
PHC Asegaon, Washim
PHC Manikwada, Yawatmal
PHC Takalghat, Nagpur
PHC Sahur, Wardha
PHC Kondha, Bhandara
PHC Chopa, Gondia
PHC Madheli, Chandrapur
PHC Delanwadi, Gadchiroli

MAHARASHTRA
COMMUNITY HEALTH CENTRE

CHC WANGOI

PRIMARY HEALTH CENTRE

PHC KOMLATHABI

PHC NONEY, TAMENGLONG

PHC ANDRO
PRIMARY HEALTH CENTRE

PHC BEHIANG

PHC JESSAMI

PHC LEIMAPOKPAM

PHC MEKOLA

PHC NONGPOKSEMAI

PHC PAOMATA

PHC TADUBI, SENAPATI

MANIPUR
DISTRICT HOSPITAL

CIVIL HOSPITAL
WILLIAMNAGAR
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

- PHC Pomlum, East Khasi Hill District
- PHC Kynrud, West Khasi Hill District
- PHC Mawthawpdah, South West Khasi Hill District
- PHC Pamra Paithlu, East Jaintia Hill District
- PHC Shangpung, West Jaintia Hill District
- PHC Umden, Ri Bhoi District
- PHC Bansamgre, East Garo Hill District
- PHC Wageasi, North Garo Hill District
- PHC Babadam, West Garo Hill District
COMMUNITY HEALTH CENTRE

WINNER

CHC BIATE
- PHC Khawruhlian, Aizawl East
- PHC Reiek, Aizawl West
- PHC Khawbung, Champhai
- PHC Bukpui, Kolasib
- PHC Lungpher South, Lawngtlai
- PHC Chhipphir, Lunglei
- PHC Phuldungsei, Mamit
- PHC Ngentiang, Serchhip
- PHC Tipa, Siaha
DISTRICT HOSPITAL

WINNER

CAPITAL HOSPITAL, BHUBANESWAR

RUNNER-UP

DHH KALAHANDI
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

SDH RAIRANGPUR, MAYURBHANJ

Runner-up

ODISHA

- PHC Ghantua, Balasore
- PHC Sialkhandata, Baragarh
- PHC Kadabaranga, Bhadrak
- PHC Badimunda, Bolangir
- PHC Charichhaka, Boudh
- PHC Dadaraghati, Dhenkanal
- PHC Pandiripada, Ganjam
- PHC Dasabatia, Jagatsinghpur
- PHC Faranga, Kalahandi
- PHC Dhenkkote, Keonjhar
- PHC Dumuriput, Koraput
- PHC Kendumundi, Mayurbhanj
- PHC Chalisbatia, Puri
DISTRIBUTION OF COVID VACCINE AT DH NAWANSHAHR

WINNER

DH NAWANSHAHR
SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE

- PHC Butala, Amritsar
- PHC Tallewal, Barnala
- PHC Balluana, Bathinda
- PHC Punjgrain Kalan, Faridkot
- PHC Khai feme ke, Ferozpur
- PHC Chak Janesar, Fazilka
- PHC Balari Kalan, Fatehgarh sahib
- PHC Dorangla, Gurdaspur
- PHC Binjon, Hoshiarpur
- PHC Raipur Rasulpur, Jalandhar
- PHC Dhillwan, Kapurthala
- PHC Ghawaddi, Ludhiana
- PHC Boothgarh, Mohali
- PHC Ubha, Mansa
- PHC Kathgarh, Nawashahr
- PHC Sauja, Patiala
- PHC Ghiyala, Pathankot
- PHC Goindwal Sahib, Tarn Taran
8382

DISTRIBUTION

WINNER

BHAGWANDAS
KHETAN HOSPITAL,
JHUNJHUNU

RUNNER-UP

SHRI SANWLIYA
JI GOVERNMENT
DISTRICT HOSPITAL,
CHITTORGARH
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

RUNNER-UP

WINNER

- PHC Rajiyawas, Ajmer
- PHC Jat Bahror, Alwar
- PHC Kasarwadi, Banswara
- PHC Bamoriklan, Baran
- PHC Gida, Barmer
- PHC Aama, Bhilwara
- PHC Kakara, Bikaner
- PHC Mandlacharan, Chittorgarh
- PHC Changoi, Churu
- PHC Hindumalkot, Ganganagar
- PHC Ajitpura, Hanumangarh
- PHC Jahota, Jaipur-I
- PHC Badwa, Jaipur-II
- PHC Maalwara, Jalore

- PHC Mandawar, Jhalawar
- PHC Islampur, Jhunjhunu
- PHC Jamba, Jodhpur
- PHC Bhandaheda, Kota
- PHC Thanwla, Nagaur
- PHC Chanod, Pali
- PHC Parsola, Pratapgarh
- PHC Sardargarh, Rajasmand
- PHC Khirni, Sawai Madhopur
- PHC Shishu, Sikar
- PHC Bharaja, Sirohi
- PHC Diggi, Tonk
- PHC Dabok, Udaipur

RAJASTHAN
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

• PHC Suthamalli, Ariyalur
• PHC Kaliyapuram, Coimbatore
• PHC Karaikadu, Cuddalore
• PHC Belrampatti, Dharmapuri
• PHC Gopalpatty, Dindigul
• PHC Malayampalayam, Erode
• PHC Pozhichalur, Kancheepuram
• PHC Kadavur, Karur
• PHC Ananthur, Krishnagiri
• PHC Chitalankudi, Madurai
• PHC Velankanni, Nagapattinam

• PHC Nattalam, Kanniakumari
• PHC Alampatti, Namakkal
• PHC Chettikulam, Perambalur
• PHC Thiruvaranankulam, Pudukkottai
• PHC S.P.Pattinam, Ramanathapuram
• PHC Nagalur, Salem
• PHC Kottaiyur, Sivaganga
• PHC Thiruvalampozhil, Thenjavur
• PHC Nedugula, Nilgiris
• PHC Melmangalam, Theni
• PHC Sellappampalayam, Tirupur

• PHC Kannanur, Tiruchirappalli
• PHC Agasthiarpatti, Tirunelveli
• PHC Sorancherry, Thiruvallur
• PHC Mekkalur, Tiruvanamalai
• PHC Thalayamangalam, Thiruvårur
• PHC Kulathur, Toothukudi
• PHC Sumaithangi, Vellore
• PHC Kandamangalam, Viluppuram
• PHC Vanniampatti, Virudhunagar

WINNER

RUNNER-UP

CHC MUGAIYUR, VILUPPURAM

SDH ARUPPUKOTTAI, VIRUDHUNAGAR

TAMIL NADU
DISTRIBUTION OF \textit{MOHAN} AWARD

**WINNER**

District Hospitals,

DH KHAMMAM, KHAMMAM

**RUNNER-UP**

Ah Bhanswada, Kamareddy
SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE

WINNER

CHC DICHPALLY, NIZAMABAD

PHC Indravelli, Adilabad
PHC Rompally, Asifabad (Komarambhim)
PHC Govindarao peta, Bhupalpally (Jayashanker)
PHC Dharur, Gadwal (Jogulamba)
PHC Ibrahimpatnam, Jagityal
PHC Bachannapet, Jangoan
PHC Nagireddypet, Kamareddy
PHC Challur, Karimnagar
PHC Pedagopathi, Khammam

PHC Sujatnagar, Kohagudem (Bhadradri)
PHC Bayyaram, Mahabubabad
PHC Jaipur, Macherial
PHC Janampet, Mahbubnagar
PHC Reddy pally, Medak
PHC Dundigal, Medchal
PHC Kodair, Nagarkurnool
PHC Shaligowraram, Nalgonda
PHC Soan, Nirmal
PHC Choutpally, Nizamabad
PHC Kamanpur, Pedapally

PHC Kondur, Rangareddy
PHC Athmakur, Sangareddy
PHC Kukunoorpally, Siddipet
PHC Vemulawada, Siricilla (Rajanna)
PHC Athmakur (S), Suryapet
PHC Chityala, Vikarabad
PHC Kadukuntla, Wanaparthy
PHC Uppal, Warangal-Urban
PHC Athamakur, Warangal (Rur)
PHC Bommalaramaram, Yadadri

RUNNER-UP

CHC PALVONCHA, BHADRADRI KOTHAGUDEM

PHC Indravelli, Adilabad
PHC Rompally, Asifabad (Komarambhim)
PHC Govindarao peta, Bhupalpally (Jayashanker)
PHC Dharur, Gadwal (Jogulamba)
PHC Ibrahimpatnam, Jagityal
PHC Bachannapet, Jangoan
PHC Nagireddypet, Kamareddy
PHC Challur, Karimnagar
PHC Pedagopathi, Khammam

PHC Sujatnagar, Kohagudem (Bhadradri)
PHC Bayyaram, Mahabubabad
PHC Jaipur, Macherial
PHC Janampet, Mahbubnagar
PHC Reddy pally, Medak
PHC Dundigal, Medchal
PHC Kodair, Nagarkurnool
PHC Shaligowraram, Nalgonda
PHC Soan, Nirmal
PHC Choutpally, Nizamabad
PHC Kamanpur, Pedapally

CHC MULUGU, BHUPALPALLY (JAYASHANKER)

PHC Indravelli, Adilabad
PHC Rompally, Asifabad (Komarambhim)
PHC Govindarao peta, Bhupalpally (Jayashanker)
PHC Dharur, Gadwal (Jogulamba)
PHC Ibrahimpatnam, Jagityal
PHC Bachannapet, Jangoan
PHC Nagireddypet, Kamareddy
PHC Challur, Karimnagar
PHC Pedagopathi, Khammam

PHC Sujatnagar, Kohagudem (Bhadradri)
PHC Bayyaram, Mahabubabad
PHC Jaipur, Macherial
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PHC Reddy pally, Medak
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PHC Choutpally, Nizamabad
PHC Kamanpur, Pedapally

PHC Kondur, Rangareddy
PHC Athmakur, Sangareddy
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PHC Chityala, Vikarabad
PHC Kadukuntla, Wanaparthy
PHC Uppal, Warangal-Urban
PHC Athamakur, Warangal (Rur)
PHC Bommalaramaram, Yadadri

TELANGANA
SUB DISTRICT HOSPITAL

SDH BELONIA

PRIMARY HEALTH CENTRE

PHC GACHIRAMPARA, NORTH TRIPURA

PHC MARACHARA, DHALAI
PRIMARY HEALTH CENTRE

- PHC Microsopara, Sepahijala
- PHC Dasharath Deb Memorial, Khowai
- PHC Baikhora, South
- PHC Gachirampara, North Tripura
- PHC Marachara, Dhalai
- PHC Dasharath Deb Memorial, Khowai
- PHC Microsopara, Sepahijala
- PHC Atharabhola, Gomati
- PHC Baikhora, South
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

WINNER

CHC DHOBI, JAUNPUR

• PHC Rajpur, Kanpur Dehat
• PHC Haroni, Lucknow
• PHC Snr, Lucknow
• PHC Kasmanda Kamlapur, Sitapur
• PHC Khudaganj, Shahjahanpur
• PHC Gursandi, Mirzapur
• PHC Bijauli, Etawah
• PHC Kursi, Barabanki
• PHC Derwa, Gorakhpur
• PHC Chail, Kaushambi
• PHC Baghauri, Sant Kabir Nagar
• PHC Dhanora, Baghat
• PHC Bithoor, Kanpur Nagar
• PHC Mungrabadshahpur, Jaunpur
• PHC Agwanpur, Meerut
• PHC Mandhata, Pratapgarh
• PHC Saidnagar, Rampur
• PHC Bisrakh, Gautam Budh Nagar
• PHC Chandauli, Chandauli
• PHC Bharawan, Hardoi

RUNNER-UP

CHC PIPRAICH, GORAKHPUR

• PHC Rampura, Jalaun
• PHC Barkeda, Pilibhit
• PHC Harchandpur, Raebareily
• PHC Badagaon, Varanasi
• PHC Bamaur, Jhansi
• PHC Haliyapur, Sultanpur
• PHC Mahsi, Bahraich
• PHC Dhanupur, Allahabad
• PHC Khargupur, Gonda
• PHC Hariharpur Rani, Sravasti
• PHC Khuniyao, Siddarthanagar
• PHC Fatehganj, Bareilly
• PHC Ramnagar, Bareilly
• PHC Purkazi, Muzaffarnagar
• PHC Birdha, Lalitpur
• PHC Kudraha, Basti
• PHC Zamania, Ghazipur
• PHC Kunderki, Moradabad
• PHC Saidpur, Badaun
• PHC Siswa, Maharajganj

UTTAR PRADESH
JAWAHAR LAL NEHRU DISTRICT HOSPITAL, RUDRAPUR
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

SDH NARENDRA NAGAR, TEHRI

UTTARAKHAND
DISTRICT HOSPITAL

DH BALURGHAT, DAKSHIN DINAJPUR
SUB DISTRICT HOSPITAL/COMMUNITY HEALTH CENTRE

SDH KATWA, PURBA BARDHMAN

RUNNER-UP

PHC Silbarihat, Alipurduar
PHC Ramsagar, Bankura
PHC Nazat, Basirhat HD
PHC Tantipara, Birbhum
PHC Binsira, Dakshin Dinajpur
PHC Gadamathura, Diamond Harbour
PHC Kamdebpur, Hooghly
PHC Basudevpur, Howrah

PHC Banarhat, Jalpaiguri
PHC Bhutinidiara, Malda
PHC Duttapulia, Nadia
PHC Heria, Nandigram HD
PHC Mohoboni, Paschim Medinipur
PHC Ladhurka, Purulia
PHC Chhotc Mollakhali, South 24 Parganas
PHC Bangalbari, Uttar Dinajpur

WEST BENGAL
CENTRAL GOVERNMENT HOSPITALS/
CATEGORY A: HOSPITALS/INSTITUTES

WINNER

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NEW DELHI

RUNNER-UP

POSTGRADUATE INSTITUTE OF MEDICAL EDUCATION AND RESEARCH, CHANDIGARH
CATEGORY A: HOSPITALS/INSTITUTES

JAWAHARLAL INSTITUTE OF POSTGRADUATE MEDICAL EDUCATION AND RESEARCH, PUDUCHERRY

SAFDARJUNG HOSPITAL, NEW DELHI

MAHATMA GANDHI INSTITUTE OF MEDICAL SCIENCES, WARDHA
CATEGORY B: HOSPITALS/INSTITUTES

WINNER

NORTH EASTERN INDIRA GANDHI REGIONAL INSTITUTE OF HEALTH AND MEDICAL SCIENCES, SHILONG

RUNNER-UP

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, BHUBANESHWAR
CATEGORY B: HOSPITALS/INSTITUTES

NATIONAL INSTITUTE OF MENTAL HEALTH AND NEUROSCIENCES, BENGALURU

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, RISHIKESH
CATEGORY B: HOSPITALS/INSTITUTES

- NATIONAL INSTITUTE OF TB AND RESPIRATORY DISEASES, DELHI
- ALL INDIA INSTITUTE OF MEDICAL SCIENCES, BHOPAL
CATEGORY B: HOSPITALS/INSTITUTES

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, RAIPUR

ALL INDIA INSTITUTE OF MEDICAL SCIENCES, JODHPUR
Quality Improvement

CHANGE LEADERS

ANDHRA PRADESH

ARUNACHAL PRADESH

ASSAM

HARYANA

HIMACHAL PRADESH

JHARKHAND

MANIPUR

MEGHALAYA

MIZORAM

SIKKIM

TAMIL NADU

TELANGANA
BIHAR

DADRA AND NAGAR HAVELI

GUJARAT

KARNATAKA

MADHYA PRADESH

MAHARASHTRA

ODISHA

PUNJAB

RAJASTHAN

ODISHA

PUNJAB

RAJASTHAN

ODISHA

PUNJAB

RAJASTHAN

ODISHA

PUNJAB

RAJASTHAN

UTTAR PRADESH

UTTARAKHAND
“First Impression is the Last Impression”
Gone are the days when public hospitals used to create a negative impression with dilapidated building, rusted cot, torn mattresses, blood stained bed sheets, garbage dump....

The scenario is no more the same!!

Kayakalp, being a cornerstone of makeover is successfully rejuvenating the existing structures by ensuring incorporation of measures like pest control, infrastructure maintenance, facility maintenance, maintenance of open spaces, building of herbal gardens, installation of cattle traps, regular painting of external wall, uniform signage system etc.

*Now we can proudly say...*

अस्पताल बदल रहे हैं! Hospitals are Changing!
SANITATION

Sanitation & Hygiene

Theme B

Clean Toilets
Clean Circulation Area
Clean Ward
Clean Procedural Area
Clean Ambulatory Area
“Much as charity begins at home, “SWACHHTA” starts with you and me!!”
Adequate sanitation, complemented with hygiene and safe water are cornerstone to good health and hence support social and economic development of the nation.

Developing nation like ours where still majority of mortality and morbidity account to unsafe drinking water, poor hygiene and less or no sanitation, it becomes utmost important to spread the message of sanitation and hygiene by changing the face of our hospitals.

With Kayakalp, public health facilities are able to bring drastic change by ensuring cleanliness of all areas of healthcare facilities. Facilities now ensure usage of standard cleaning material, scientific cleaning techniques, regular cleaning and maintenance of drainage and sewage, adequate waste disposal facilities etc.

Initiatives like Shram Daan, Swachhata Pakhwada, Cleanliness Drives and Plantation Drives by Religious Institutes, Academic Institutions have been able to facelift the condition of our hospitals.
Maharishi Valmiki, Delhi

CH William Nagar, Meghalaya

CH Panchkula, Haryana

DH Pune, Maharashtra
“Let’s manage our waste and save the Nation!”
Hospitals generate enormous amount of general waste and biomedical waste (solid and liquid) and onus of its management also lies on the hospitals.

Literature review suggests that 10% - 20% of biomedical waste is infectious and hence pose danger to health care workers, community and to the environment. Thus it becomes highly important to manage biomedical waste.

Subsequently with Kayakalp’s implementation facilities strive for proper general and biomedical waste management by ensuring proper segregation, collection, transportation, storage and disposal of waste. Facilities have made significant improvement in fulfillment of required statutory compliance, management of hazardous waste, liquid waste and sharp injuries by creating awareness and regular trainings.
AH Bhadrachalam, Telangana

AH Bhanswada, Telangana

DH Punaloor, Kerala

DH Punaloor, Kerala
CHC Bhoirymbong, Meghalaya

SDH Belonia, Tripura

DH Baramullah, J&K

Moran Tiloi, Assam
AH Atmakur, Andhra Pradesh

DH Gadchiroli, Maharashtra

UPHC Gandhi Chowk, Chhattisgarh

GH Aruppukotai, Tamil Nadu
INFECTION

Theme D

Infection Control

- Spill Management
- Hand Hygiene
- Isolation and Barrier Nursing
- Infection Control Programme
- Hospital Acquired Infections Surveillance
“It may seem a strange principle to enunciate as the very first requirement in a hospital that it should do the sick no harm”

- Florence Nightingale
Terminologies like Healthcare-Acquired Infections, Nosocomial Infections, superbugs etc. are well known to all of us and we also understand the kind of serious impact it is going to have on present and coming future generations.

It’s time to awake before it becomes too late!

Hospital acquired infections are a significant patient and occupational health & safety issues. A well-defined and well implemented Infection Prevention and Control program help minimize this risk for our patients, health care teams and communities.

With Kayakalp facilities are ensuring implementation of all standard infection control practices like hand hygiene, usage of personal protective equipment, decontamination and sterilization of instruments, spill management, regular and periodic infection surveillance etc.
CH Panchkula, Haryana

UPHC Gandhi Chowk, Chhattisgarh

CHC Mugaiyur, Tamil Nadu

Moran Tiloi, Assam
Moran Tiloi, Assam

DH Ratnagiri, Maharashtra

DH Begusarai, Bihar

AH Nuzuviddu, Andhra Pradesh

DH Baramullah, J&K
SUPPORT SERVICES

“Backbone of the Hospital”

Theme E
Support Services

- Security Services
- Outourced Services Management
- Laundry Services & Linen Management
- Water Sanitation
- Kitchen Services
Support services in a hospital form a strong foundation or backbone of the hospital. Evidence supports that provision of services like dietary, laundry, security, clean drinking water etc. are few of the scope of services which are often neglected but when provided exhibit the paramount increase in the patient satisfaction scale.

Improvement in support services ensures the complete transformation of existing health care facility’s image. Kayakalp in its third year of implementation is enabling facilities to provide good quality food, safe drinking water, dust and dirt free linen, robust security services and commendable housekeeping services to everyone seeking care in the public health system.
AH Bhanswada, Telangana

RH Kullu, Himachal Pradesh

PKG Rajkot, Gujarat
HYGIENE PROMOTION

“Prevention is better than Cure”

Theme F

Hygiene Promotion

Staff Hygiene and Dress Code

Training Capacity Building Standardization

Community Monitoring & Patient Participation

Leadership and Team Work

Information Education & Communication
Indian health care system revolves around preventive and promotive health care delivery approach. Kayakalp as program ensures that good practices which are implemented for health and hygiene promotion crosses the boundary wall of the hospital and reach to the community. With Kayakalp our hospitals are empowering and capacitating the community to take onus of their health.

Community development activities like education and learning programs, encouraging community management of environmental health facilities, social mobilization and organization play a pivotal role in health promotion.

Hygiene promotion is not simply a matter of providing information. It is more of a dialogue with communities about hygiene and health problems.

Under Kayakalp hospitals are “taking efforts” which are getting replicated in communities. Communities are also participating and taking initiatives like health talks, Shramdaan, Swachhta Pakhwada, Nukkad Natak, Health Run, development of IEC corners etc. to spread the message of “Swachhta avum Swasthya”.
AH Bhanswada, Telangana

CHC Rajpurrani, Haryana

CH William Nagar, Meghalaya
DH Ratnagiri, Maharashtra

Maharishi Valmiki, Delhi

CH William Nagar, Meghalaya

PHC Allika, Haryana

PKG Rajkot, Gujarat
Beyond Hospital Boundary

Promotion of Swachhata in surrounding area

Coordination with local Institutions

Alternative Financing and support Mechanism

Leadership & Governance in surrounding area

Approach Road to Health facility

Theme G

Management
Beyond Hospital Boundary

“Swachhta beyond Hospital Walls...”

- Cleanliness of Surrounding areas
- Public Amenities in Surrounding Area
- Aesthetics of Surrounding area
- General Waste Management in surrounding
- Maintenance of Surrounding Area
Through Kayakalp we are crossing the hospital boundary to spread the message of Swachhta. A culture of Swachhta is building across roads, communities and societies. Local government bodies, market associations, resident associations, religious groups and academic institutions enthusiastically participate and collaborate with their neighbouring facilities for Kayakalp of outside hospital arena which include market, roads etc.

“Kayakalp” aims for holistic Swachhta and the efforts made in this direction are not restricted to hospital’s boundary wall anymore!
KAYAKALP
National Urban Health Programme

Urban Healthcare Facilities be it in rented or state owned building, staff shortage or limited resources are striving to improve their facilities!!
Andhra Pradesh
UPHC Gujarati Peta, Srikakulam
UPHC Phoolbagh, Vizianagaram
UPHC Bheemili, Visakhapatnam
UPHC Pathrula Peta, East Godavari
UPHC Bruhanalla Peta, East Godavari
UPHC Vijayawada (Patamata), Krishna
UPHC Tenali Salipeta, Guntur
UPHC Balagi Nagar, Ongole, Prakasam
UPHC JNR Colony, Nellore
UPHC Satyanarayanapuram, Chittoor
UPHC Indira Gandhi Nagar, Anantapur
UPHC Ilumagar, Kurnool
UPHC Sriram Nagar, Kurnool

Assam
UPHC Chaparigog, Lakhimpur
UPHC Dibrugarh, Dibrugarh
UPHC Birkuchi, Kamrup Metro

Bihar
UPHC Katari Hill, Gaya
UPHC Ramnagar, Katihar
UPHC Madhubani, Purnia
UPHC Matachowk, Purnia

Chandigarh
UCHC 45
UPHC Dadumajra

Chhattisgarh
UPHC Gandhichauk, Bilaspur, Bilaspur
<table>
<thead>
<tr>
<th>Region</th>
<th>UPHC Locations</th>
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<tbody>
<tr>
<td>Delhi</td>
<td>DGD Jhilmil, Shahadra</td>
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<td>M&amp;CW Ghonda, North-East</td>
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<td>DGD Keshavpuram, C-7, North-West</td>
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<td>DGD Delhi Sachivalaya, Central</td>
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<td>DGD Rajokari, New Delhi</td>
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<td>DGD Model Town, North</td>
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<td>DGD A4-A Janakpuri, West</td>
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<td>DGD Himmatpuri, East</td>
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<td>Gujarat</td>
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<td>UHCC - Sector 29, Gandhinagar</td>
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<td>Himachal Pradesh</td>
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<td>Kerala</td>
<td>UPHC Gosayikunnu, Thrissur (W)</td>
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<td>UPHC Kallunira, Kozhikode (1st RU)</td>
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<td>Mizoram</td>
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<td>Punjab</td>
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<td>Rajasthan:</td>
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<td>Tamil Nadu:</td>
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<td>UCHC Padi, Ambathur</td>
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</tbody>
</table>

**Note:** The text appears to be a list of locations, possibly related to healthcare facilities or units, across various regions in India. It includes cities and specific units within those cities, likely indicating a distribution of services or locations. The text is presented in a list format with regions such as Delhi, Gujarat, Himachal Pradesh, Kerala, Mizoram, Odisha, Punjab, Rajasthan, Tamil Nadu, and others. Each entry includes a location name followed by a description or additional details in parentheses.
Kayakalp - Transformed
Urban Health Facilities
Success
STORIES
IMPACT OF SWACHHTA ABHIYAN AT NEIGRIHMS, SHILLONG

The inception of Swachhta Abhiyan at NEIGRIHMS, Shillong, has led to many improvements in sanitation and hygiene. There has been a manifest improvement in structure, process and outcomes related to hospital services. Overall, Kayakalp has helped to bring the focus of every employee working in the institute on sanitation and hygiene. Further, the importance of sanitation and hygiene is being disseminated in the community through the patients, their attendants and visitors attending the hospital.

Posters on various aspects of sanitation and hygiene, conservation of water, cough etiquette, importance of hand-washing, steps of hand washing, types of waste such as bio degradable waste, segregation of bio medical waste etc have been placed at various locations in the institute. Distribution of paper soaps to underprivileged communities is being done at periodic intervals in the Institute. Workshops were organized for MBBS students on the correlation between sanitation, hygiene and communicable diseases. A booth has been created in the OPD foyer where volunteers in the manner of Swachhagrahis spread the message of sanitation and hygiene apart from other important aspects like water conservation etc.

Swachhta Pakhwadas are being organized at periodic intervals regularly in the institute to spread the message of importance of sanitation and hygiene among the community. Support of local NGOs and village headmen have been solicited to spread the message of Swachhta Abhiyan. Important days such as World Health Day, World Population Day, World No Smoking day etc are celebrated in the Institute. Sensitization sessions are held for security personnel on the importance of sanitation and hygiene and how they can play a key role being volunteers to spread the message of Swachhta Abhiyan.

Kayakalp has led to substantial improvements in the maintenance of the buildings and infrastructure of the institute. There is a yearly schedule for maintenance of the entire hospital and institute. Similarly, cleaning of all water tanks is done based on a maintenance schedule. LED lights are being procured to replace all the earlier lights at all locations in a phase wise manner. Solar installations of 100 kW are in place and 700 kW are being planned for the entire institute. Disposal of obsolete / unserviceable / condemned items has become a regular activity.

All the healthcare workers are given regular training on the importance of Bio Medical Waste Management Rules 2016 on sanitation and hygiene. Standardized methods of cleaning are being imparted to all Sanitation staff. Infection control activities have been strengthened. New nurses have been recruited under the Swachhta Action Plan for the purpose of active surveillance. Active surveillance is currently being done for ventilator Associated Pneumonia, Blood Stream Infections, Surgical Site Infections and Urinary Tract Infections at present. Meetings with ICUs are being held frequently to improve infection control measures based on active surveillance. Daily inspection by the Infection Control Nurses in different areas of the hospital to ensure maintenance of infection control practices by the healthcare personnel. Antibiotic policy has been formulated for the Institute. Separate bins for biodegradable and non-biodegradable waste have been placed at various locations in the Institute.

A robust feedback mechanism has been instituted to collect. Information regarding patient care services. The same is used for corrective action at the earliest. NEIGRIHMS is also listed under Mera Aspataal feedback system. Similarly, manuals on Standard Operating Procedures have been prepared for Infection Control, CSSD, Dietetics, Laundry, Pest management, etc. Herbal garden is being nurtured in the campus. The garden consists of more than 70 different medicinal plants. Composting and vermi composting pits have been constructed.
REJUVENATION OF AREA HOSPITAL ATMAKUR, SPSR NELLORE DISTRICT, ANDHRA PRADESH

We were very much interested to make our hospital “Kayakalp Winner” in the District, State and National wide hospitals. In this regard, we initiated the Kayakalp program. Area Hospital Atmakur has been upgraded from Community Health Centre to Area Hospital in the month of February 2015.

Under Kayakalp Hospital implemented new sanitation policy, security services & pest control. Our hospital outsourced 20 sanitation workers and two supervisors and also acquired machinery like high jet vacuum cleaner, semi-automatic scrubber set. Training programs were arranged to improve the knowledge and work efficiency among the staff and sanitation workers on how to handle spills, BMW and patient nursing care. Monthly inspection is being done to identify repairs in the toilets and water supply system. Health screening of the sanitation workers at intervals is taken up. Immunization was done for service providers. The greenery has been developed inside the hospital in a vacant place and in front of the hospital. A parking shed has also been established to provide parking of the vehicles.

Security was ensured by appointing 10 security guards to monitor the hospital premises in providing safety to the patients as well as the hospital staff. MOU with Bio Medical Waste Agency has been done to transport the waste. General waste is disposed from garbage room with the help of Local Municipality.

The kitchen has been established inside the hospital to ensure hygienic and safe food to the patients. Safe drinking water has been ensured by setting up of R.O. system with help of local leaders. Hospital gets its water analysis done by RWS (Rural Water Supply) for testing and to ascertain the safety of drinking water. There is solar hot water system for the postnatal room, Operation Theatre complex for utilization of the patients.

Central Oxygen system has been established in this hospital to render better services in the Labour room, Operation Theatre and Casualty. Fire safety system has been established throughout the hospital. Display of hospital name at the main entrance, casualty and OP block entrance & signage system to different departments & wards has been depicted for convenience of public.

We pledge to strive hard for the betterment of our facility!!

KAYAKALP JOURNEY OF PRIMARY HEALTH CENTRE KUKANAPALLI, KOPPAL, KARNATAKA

Kayakalp program has brought great changes at our hospital. Our journey started on 07/10/2017 when district level training was held. As motivated by that we constituted an infection control committee comprising president Dr Manjula Sharma (MBBS), Vice president Dr. Siddanagouda Patil (BAMS), secretary Shri Pradeepsagar R(S/N), Members Smt. Mamataz Nadaf (S/N), Smt.Pushpavati K(S/N), Shri. Shivakuma Hugar (Pharmacist), Shri. Veerabhadrappa (Lab tech), Kum.Sunil Malage (Group-D) all Jr. H.A’s and all ASHA were with this committee. We evaluated ourselves and we stood at 83% by this we made our mind to bring up our hospital to 100% and started working towards it.

We made changes in our labor room, upgraded Biomedical waste management, Chemical waste management, implemented compulsory Dress code, Name plates for every room, Direction board, Herbal gardening. Also we started maintaining each and every record, and concentrate on of every corner of our hospital and achieved 87% at our second internal assessment.

Finally the day came, golden day of our journey “our external assessment day” every staff of our PHC was excited. Finally our external assessors arrived and started observing from the entrance of our hospital. They enquired, questioned, observed each and every thing to its core. They saw every corner in and out of hospital evaluated each and every staff of PHC, enquired the patient about facilities provided, observed and verified each and every record to its pin point. Financial support is everything for any development without that it’s nothing we would like to thank our AMO Dr Venkatesh for supporting us. We wouldn’t have achieved this without our DGMS coordinator Mr. Nataraj who guided us in every step.

We achieved this success because of our never ending support of our beloved DHO. Dr Ramakrishna H, THO. Dr. Ramanjeya, FW Officer. Dr Jambayya, and all program officers. Last but not least this success is not a single person’s hard work rather it is a coordinated work of all our staff and we are very much thankful to all of them…
A BOOST TO QUALITY IMPROVEMENT BY MEGHA HEALTH INSURANCE SCHEME IN MEGHALAYA

The State of Meghalaya is striving to bring about quality improvement at all levels of health facilities through various interventions. But as expected, the major challenge as always is lack of funds apart from shortage of human resources, inadequate knowledge about how to improve the processes and most importantly how to properly document everything. In terms of cleanliness, our health facilities have been able to maintain a high degree of cleanliness which have been widely appreciated by many visitors thanks to Kayakalp program.

In order to help the poor in particular and the majority of population of the state, Meghalaya has started the Megha Health Insurance Scheme in 2012 which has enhanced the capacity of the general public to get access to quality health care. Through this scheme, the families who have enrolled themselves as beneficiaries get the coverage of up to 2.8 lakhs per family.

All public health facilities that are empanelled are entitled to some incentives which over time has accumulated to a substantial amount. This money is to be utilized for improvement of the facilities. Many health facilities have used this money to improve and maintain their buildings and beautify their compound, BMW management and to buy small quantity of emergency drugs and even equipments like a Shredder, Auto analyser, Ultrasound machine etc., and all these are steps to improve the quality of services rendered to the patients.

In MHIS, proper medical documentation is one of the pre requisite to avail the scheme. Many facilities have taken the initiatives to improvise their documentation in terms of proper hospital records sheets, OPD and IPD forms which are in line with quality standards as per NQAS. So indirectly, MHIS have helped the facilities to improve on proper documentation, record keeping etc.

We look forward to be able to get a few health facilities NQAS certified in the near future since we have such a scheme as MHIS that not only is a blessing to the patients but has improved the way the health providers render their services and document them too.

STEPING TOWARDS SUSTAINABLE ELECTRICITY SUPPLY TO MAHARAJA DISTRICT HOSPITAL AND MCH HOSPITAL, VIZIANAGARAM WITH INNOVATIVE MODEL OF RENEWABLE ENERGY

With support from the MPLAD funds, the Maharaja District Hospital and MCH Hospital, Vizianagaram implementing solar energy for its operations. Cost benefit analysis has been made and it is also ensured that the balance generated electricity after consumption, will be procured by AP grid.

The following advantages were taken into consideration towards solar energy transformation.

- Renewable energy source
- Reducing electrical Bills
- Diverse Applications
- Low maintenance cost
- Technology Development

<table>
<thead>
<tr>
<th>Cost Benefit Analysis</th>
<th>DH, VZM 300 KV</th>
<th>MCH, VZM 150 KV</th>
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<tbody>
<tr>
<td>Average Consumption</td>
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<td>Cost of electricity</td>
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<td>Operational Cost of Solar panel installation</td>
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<td>Benefit</td>
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<td>1,63,750</td>
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</tbody>
</table>
Journey of CHC Dobhi, Uttar Pradesh - 44.4% to 91%...

About 300 km away from the capital of U.P ‘Lucknow’, CHC Dobhi is situated in Kerakat Tehseel in district Jaunpur in Varanasi division. CHC Dobhi CMS Dr Santosh Kumar Verma with 5 medical officer team and paramedical staff give services to the patients and community. It's a 30 bedded hospital with OT, Labour room, Isolation ward, Herbal garden, R.O water, CC Camera Security, Citizen Charter, IEC according to MNH toolkit.

CHC Dobhi was not selected under Kayakalp year 2016-17. Kayakalp program implementation started on April 12, 2017, after which MS and senior clerk started their work, they showed their inability to improve by saying Kayakalp is too tough and impossible!

But on QA team advice, the MS and senior clerk Mr Manoj Singh agreed to participate and fully cooperate with QA team. After which the internal assessment of the facility was done and we scored 44.4 percent. On 10th May 2017, a training was given to the facility staff related to Kayakalp program. Hospital QA members took oath to make the facility more better.

Firstly, work plan was prepared by QA team and we adopted the approach “one week one theme” under which the BMW room which was unused for many years was opened and the junk material inside the room was shifted to other condemn room.

Under hospital upkeep, the broken doors, windows, floors, wire mesh etc were repaired and painting of whole facility was done. Facility which was without boundary wall was secured by wooden fencing. Condemn articles were used as fencing of plant and trees. Water harvesting system and herbal garden was constructed under guidance of QA team. Policies were formulated with their proper use by the staff. On 2nd July facility internal assessment was done in which it scored 75.5 percent score, and finally it got selected for peer assessment. After scoring 72.5 percent score in peer assessment, facility got selected for external assessment.

In between all these activities, in September a supportive supervision visit was made by State Quality Assurance Committee headed by Dr Archana Verma (GM QA). Everyone in the facility were very nervous. Finally state team reached and found hospital upkeep perfect. Hospital staffs’ behavior and their efforts toward their work were also appreciated by the state team. Team gave their valuable advice which was implemented soon.

Finally the day came for which every staff of the facility was waiting. The external assessor team visited the facility and assessed the facility on quality standards. The team was impressed with staff behaviour, hospital upkeep, herbal garden, compost pit and use of old condemn articles.

Finally the result got declared and CHC Dobhi got first rank in state with 91 percent score. Facility was awarded with 15 lakh rupees and set an example in Varanasi Division. So, this is how the journey of CHC Dobhi was started with being not selected in Kayakalp and then its selection to its journey of glory.
KAYAKALP - EK SAFAR, SADAR HOSPITAL, BEGUSARAI

हर 2016 के लिए पदार्थ अनुसार, बेगूसराई की जनप्रियता बढ़ते ही अनुसार, चिकित्सा के स्तर में बढ़ते हैं। ईदुल-इदंग के दौरान, अनुसार के परिक्रमण क्रम चालू है। इसके अलावा, अनुसार को जीवित, चिकित्सा नियमों पर निर्भरता करते हुए पृथ्वी और वन रक्षा के लिए आवश्यक है। एक अनुसार आवश्यक के रूप में तैयार है। इसी तरह से, खाद्य उपजन के लिए निर्दिष्ट करने वाली शर्तें निर्धारित की गई है।

“क्या कोई देखता है जब नगर, ग्राम के बाहर नजर देखता है, पार्क पकड़ता जाता है।”

वर्तमान में, शहर में कई सभी दृष्टिकोण को संरक्षित करने एक आवश्यक संगठन बैठक की। शिकारियों ने सभी दृष्टिकोण को संरक्षित करते हुए पृथ्वी और वन रक्षा के लिए निर्दिष्ट किया। इसके लिए 2017 के लिए नतीजों का इनकार किया गया।

1. Documentation
2. Protocol
3. Beautification
4. Signages
5. Periodically Meeting

1. Documentation & Periodically Meeting के साथ एक सही परिषद उपभोक्ताओं, चिकित्सक एवं ग्रामीण बैठक का कार्य निर्दिष्ट किया गया। इसके साथ, विभिन्न प्रदेशों, पार्क में सक्षमता कला एवं नागरिकता का निर्माण राष्ट्र के प्रदेश के प्रदेशों के साथ संवाद करने वाले कर्मचारियों को संरक्षित करने पर व्यक्ति प्रदेश किया। इससे नतीजे का वेतन स्थान के खिलाफ प्रदेश किया।

2. Protocol : सभी प्रकार के Protocol की संरक्षित स्थान पर विभिन्न लोगों को सबसे पहले दी गई।

3. Beautification : (१) अनुसार को हस्तक्षेप एवं Eco Friendly से बदलते दिखा आदर्श प्रतीत होता।
(२) अनुसार को बढ़ते ही अद्वितीय शिकारियों की दिशा में चलता है।

(३) संरक्षित का स्वतंत्र भवन- एक आवश्यक शिकारियों का निर्णय किया गया

4. Signages : सभी ऑटो पर Signages लगाए एवं दिशान्तों की निर्दिष्ट स्थान पर पहुँचने में निर्दिष्ट आवश्यक।

बेगूसराई के अनुसार और पृथ्वी के अनुसार परिषद चालू है। बाहरी दृष्टियों के साथ एक सही परिषद रखते हुए ध्यान देने और उनका काम करना है।

उपाध्यक्ष, शहर अनुसार, बेगूसराई
वहाँ वहाँ के आरक्षकों को खुश करते हुए इस विषय पर अधिकारी की अभिव्यक्ति का उल्लेख किया गया है।
Firstly, when I was admitted and till now I have a huge progress. At starting it is a problem of water because it is on time to time. but now I get used to it. Everything of hospital is good starting from breakfast, lunch and dinner. It is very healthy and good for health. The environment of hospital is need and clean.

Mostly, I like the presence of doctor and it has regularly improve in my health. When I was firstly admitted my health issues was really bad. But now I can feel the good improvement in my body. It is almost 16 days that I am in hospital and really feel happy that I am doing good.

Indra Bhr Khawas
of bed number 5

Surgical and Orthopedic Ward

"KAYAKALP" - The vision and the road ahead......

It gives me immense pleasure to share that the State of Uttar Pradesh has performed fairly well in the KAYAKALP award scheme which aims to promote cleanliness in the public health facilities. A total of 116 facilities including 37 district level hospitals, 25 CHCs and 54 PHCs have been awarded in the FY 2017-18.

In a vast and populous state like UP, where the health facilities have tremendous load to cater to a large number of people especially the underprivileged, maintaining cleanliness and hygiene, although a top priority, remains a challenge. Our journey has been tough, constraints many but persistent. Endeavour of the staff, a strong leadership of In-charges and a quick and unconditional support by the District authorities paved the way to success.

Some of the efforts, innovations and the best practices implemented in these facilities have been uploaded on the NHM Website so that others may replicate the same in order to get the best results with minimum investment. The vision is to ensure that each facility scores at least above a certain threshold lowest level so as to maintain the basic quality of service at each public facility.

Since KAYAKALP is an ongoing award scheme we are determined to sustain the good practices and look forward to explore new avenues and innovative ideas to provide services that are sensitive to gender, culture and religious needs and are presented in a respectful, patient friendly manner so that the faith of the beneficiary is reposed in the public health system.

Pankaj Kumar, IAS
Mission Director
National Health Mission
Uttar Pradesh
Feedback:

1. Patients here at the Hospital are not happy.
   - The Hospital's visitarium is not welcoming.
2. We should change the Doctor's routine.
3. Patients often have problems with medicines.
4. Hospital rules should be followed by patients.
5. Doctor's patients' care is lacking.
6. The Hospital is not a good place to be.
7. Patients often have problems with medicines.
8. Patients often have free medicine.
Unreadable text due to handwriting or quality of the image.
हमें उपलब्धि और प्रशिक्षण के लिए कुमाऊँ में भोजन और रहने के साथ-साथ पालन का अभ्यास करने के लिए एक विशेष एवं स्वस्थ लाइफस्टाइल (क्ल्यूर) के लिए नेपाल दूतावास में सुनाई गई। इसके अलावा, राज्य के विभिन्न क्षेत्रों में उनकी मदद के लिए सुनाई गई।

उनके पास उन्हें उचित सेवा के लिए स्वादिष्ट व्यवस्था है। उन्होंने अपनी अनुभूति विश्वास के लिए स्वादिष्ट सेवा के लिए सुनाई गई। उनके पास उन्हें उचित सेवा के लिए स्वादिष्ट व्यवस्था है।
Gunak - Guide for NQAS and Kayakalp

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Government of India
Nirman Bhavan, New Delhi