



सत्यमेव जयते



KAYAKALP

Rejuvenating Public Healthcare Facilities





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KAYAKALP

Rejuvenating Public Healthcare Facilities

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BACK



“CLEANLINESS IS NEXT
TO GODLINESS”

Mahatma Gandhi

GROUND

“उज्जवल भारत का सपना
स्वच्छ देश हो अपना”

Swachh Bharat Abhiyan is a movement, a National Initiative under the visionary commitment of Honorable Prime Minister as a tribute to Mahatma Gandhi who envisaged and emphasized upon clean and healthy India.

The “Swachh Bharat Abhiyan” was launched by the Government of India on 145th birth anniversary of Mahatma Gandhi and it aims to achieve “Swachh Bharat” by his 150th birth anniversary i.e. 2nd October’19.

Immediately after the launch different ministries initiated various campaigns, movements along with various stakeholders like Corporate Institutions, Non-Government Organizations and Academic Institutions etc. Complementing the efforts, The Union Minister for Health and Family Welfare, Shri J. P. Nadda launched “**Kayakalp Award Scheme**” on 15th May’ 2015.

“**Kayakalp**” is an initiative to promote sanitation and hygiene in public healthcare institutions. Facilities which outshine and exceed the set measures are awarded and incentivized under Kayakalp.

Till date, “**Kayakalp**” initiative has been able to encourage public health facilities in the country to work towards attainment of excellence in cleanliness and hygiene.

“**Kayakalp**” is becoming instrumental in building confidence of the users in public health facilities.





INTER

स्वच्छता

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गुणवत्ता !

RODUCTION

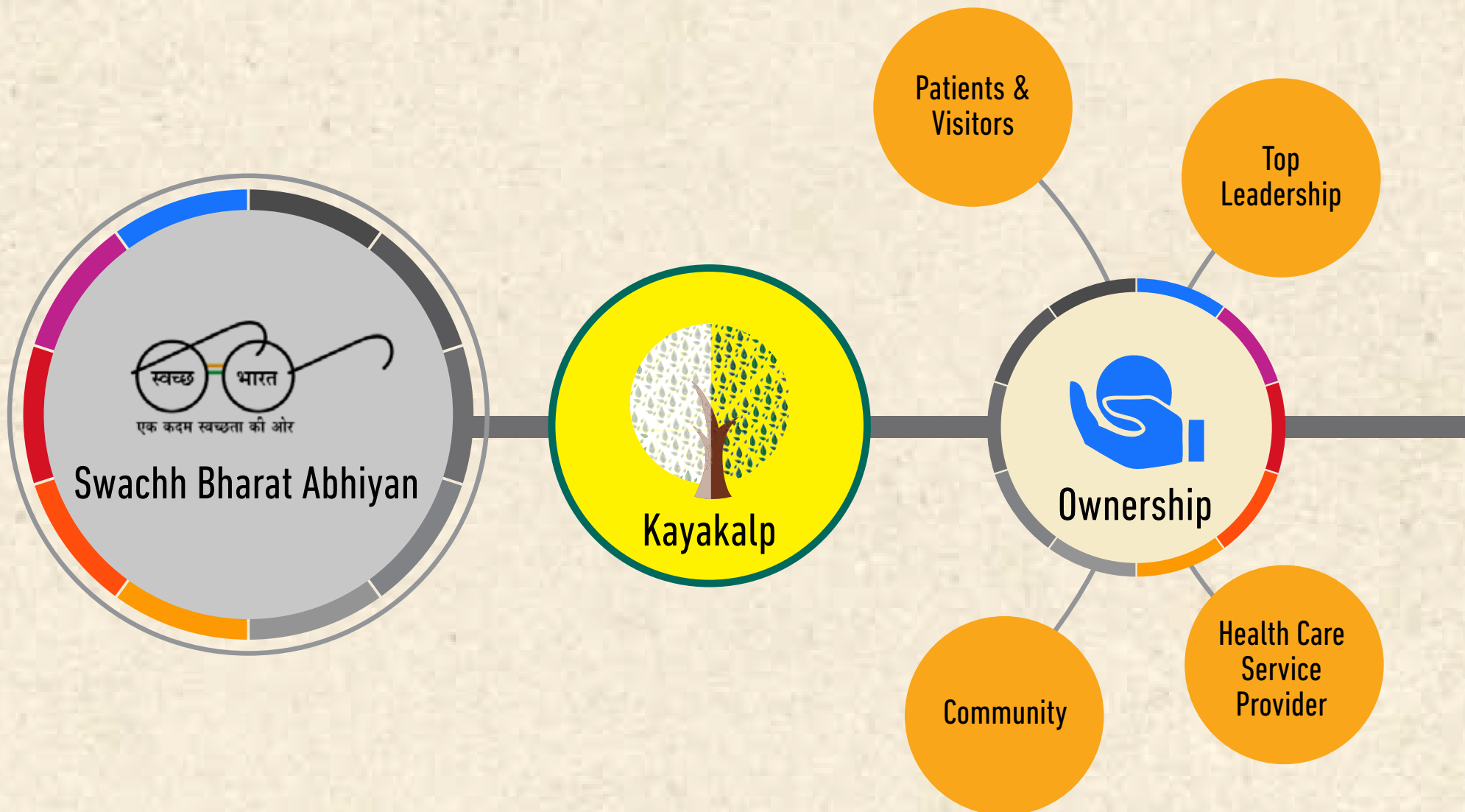
“Kayakalp” as an initiative endeavors to rejuvenate public health facilities, to promote cleanliness, hygiene and infection control practices. All the exemplary performing facilities are then recognized and incentivized. Apart from hygiene promotion and incetivisation, the program has been able to inculcate a culture of ongoing assessment and peer review of performance.

In its ***third year of implementation***, the program does not require an introduction, the stakeholders (providers, patients and community) not only participate with enthusiasm **but now aim to win this tough competition, a competition where even 0.1% matters to be declared as “Winner”**.

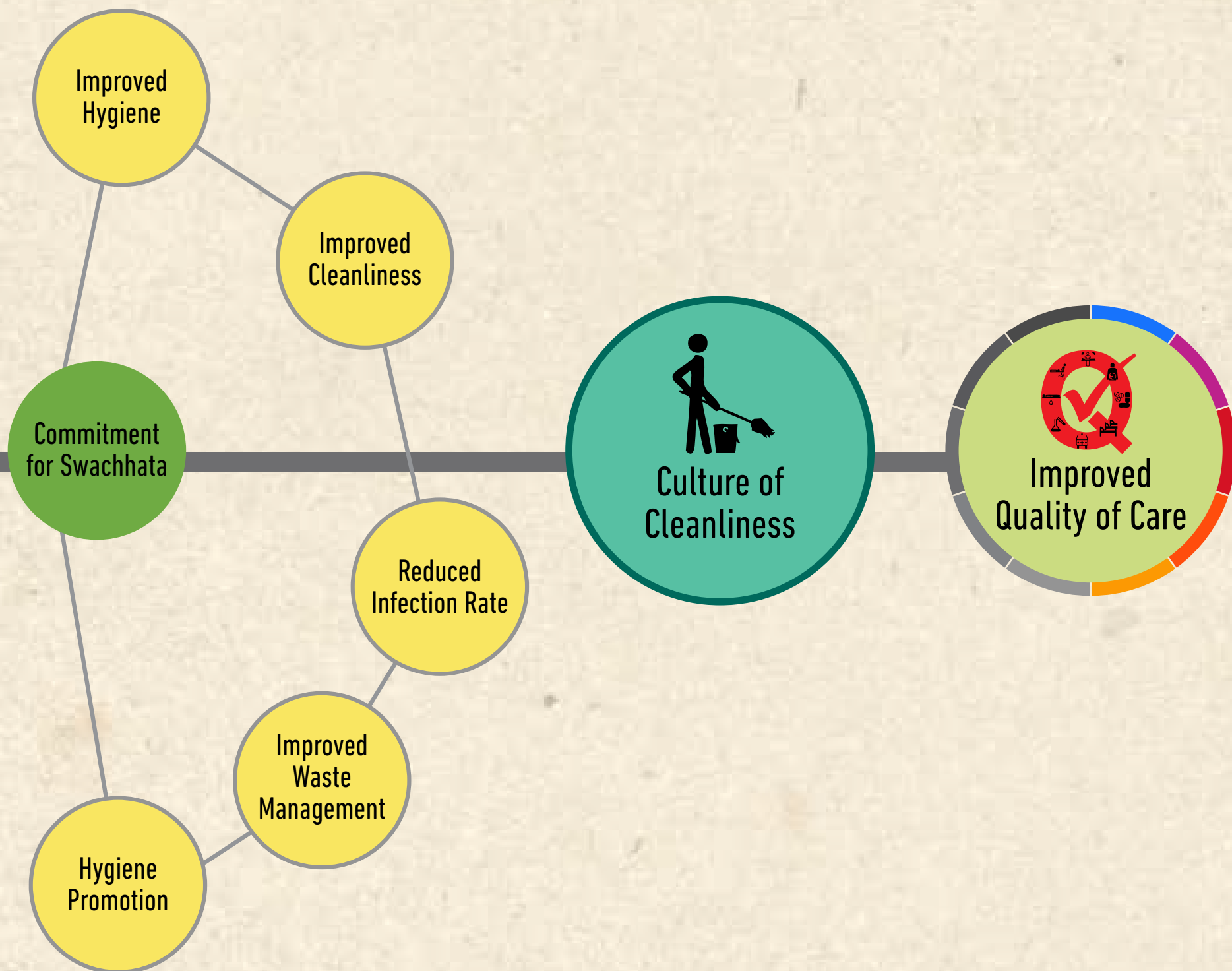
While implementing **“Kayakalp”** public healthcare facilities proved that **“Improvement”** is **“Possible”** even with limited resources and it is a **“win-win situation”** for all the stakeholders.

“Kayakalp” with in the short span of its implementation, has escalated the journey of public health care facilities towards attainment of **“Quality”**. With Kayakalp as a stepping stone many public health institutions have been able to acquire Quality Certification against NQAS (National Quality Assurance Standards).

MOVING



ON...



PILLARS OF “KAYAK” PROGRAM

**Unified
Organizational
Framework**

**Explicit
Measurement
System**

**Training &
Capacity
Building**

KALP”

“KAYAKALP” stands on the firm foundation of honorable Prime Minister’s vision of Swachh Bharat Abhiyan and supported by the pillars of **Quality of Care** Framework.



The diagram illustrates the 'Quality of Care' Framework as a structure supported by pillars. It features three grey classical columns on a white base against a sunset background. The middle column is labeled 'Assessment & Scoring' and the right column is labeled 'Award for Exemplary Performers'. A third column on the left is partially visible and labeled 'Assessment & Scoring'.

**Assessment
& Scoring**

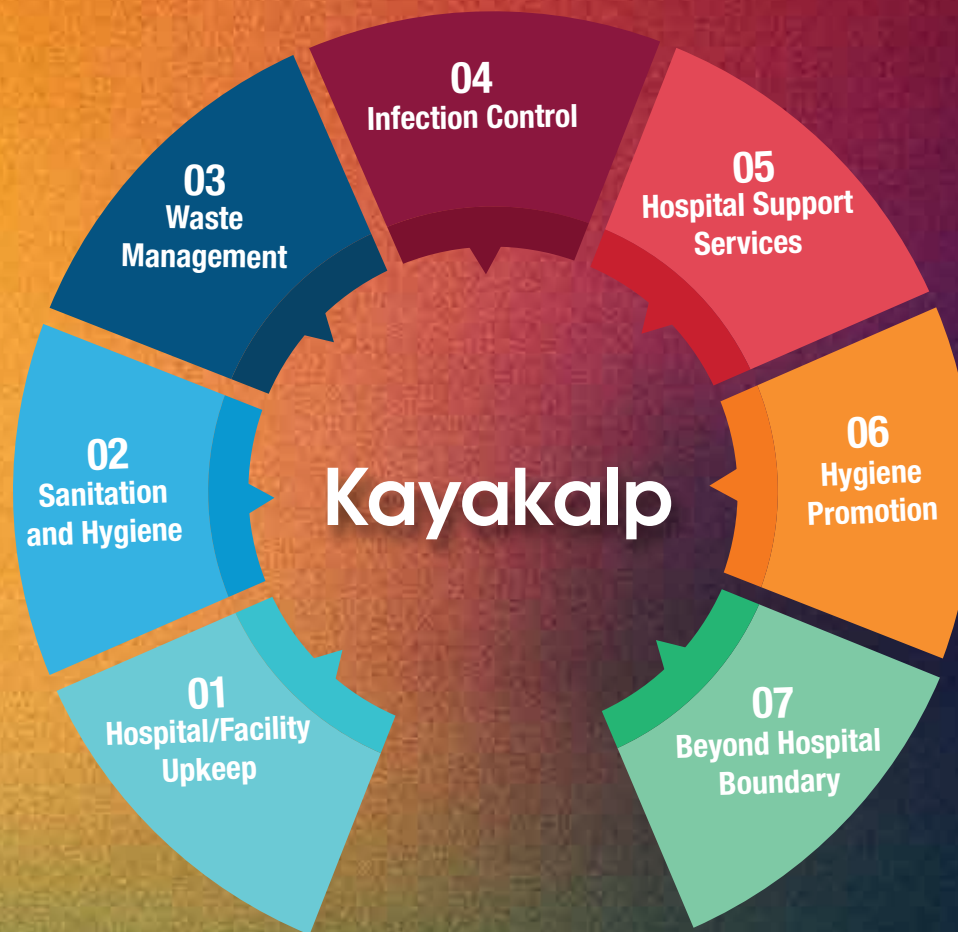
**Award for
Exemplary
Performers**

UNIFIED ORGANIZATIONAL FRAMEWORK

A unified organizational framework at all levels from Facility to National level ensures dissemination of information & tools, trainings and monitoring the implementation status which includes regular and periodical assessments, score generation, gap findings, gap closure and awarding the winner facility.



EXPLICIT MEASUREMENT SYSTEM



Conventionally, measurement of “Cleanliness, Hygiene & Sanitation” of any health facility is quite subjective and depends on individual’s perception and hence to reduce the bias an explicit checklist is used in Kayakalp for all level of health care facilities.

The checklist stratified into thematic area, criteria and checkpoints is used to measure “Swachhta” objectively and uniformly. Post assessment, thematic and overall score of the facility can be generated.

TRAINING & CAPACITY BUILDING

UNDER KAYAKALP THREE TYPES OF TRAININGS ARE BEING UNDERTAKEN

KAYAKALP AWARENESS TRAINING

To generate awareness among the health care providers.

EXTERNAL ASSESSORS' TRAINING

To acquaint the assessors with theme, criteria and checkpoints & scoring system.

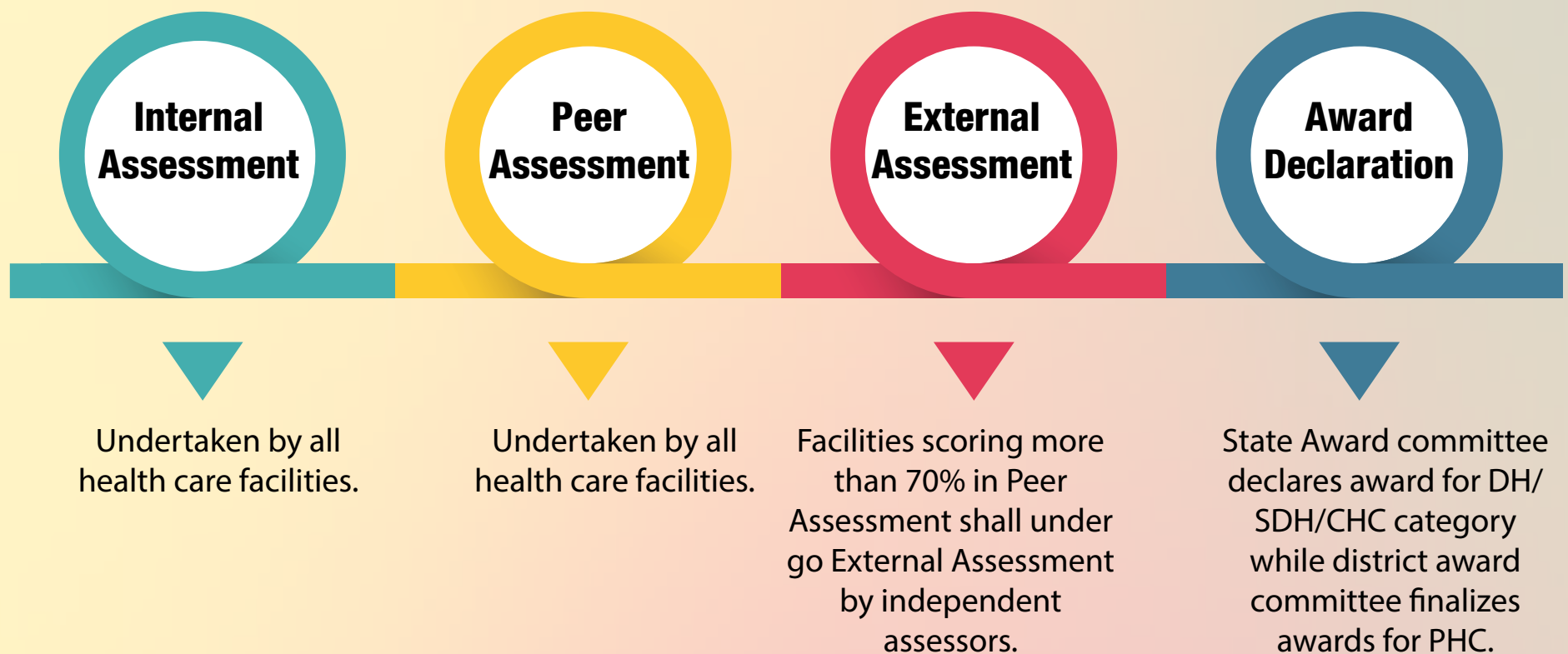
SWACHH BHARAT ABHIYAN

Detailed training on basic concepts and processes of hygiene & sanitation.

ASSESSMENT & SCORING

All healthcare facilities undergo internal assessment, followed by peer assessment. Facilities scoring 70% or more in peer assessment undergo external assessment by a group of independent and trained external assessors of state award committee.

However, external assessment of PHC is conducted by District Award Nomination Committee & final list of winners is shared with state.



AWARD FOR EXEMPLARY PERFORMERS

Kayakalp Award Scheme had a modest beginning in FY 2015 -16 involving District Hospitals only. Subsequently within the short period of 2 years all public health facilities including SDH/CHC, PHC, UPHC and UCHC have come under the ambit of Kayakalp Award Scheme.

The zest and zeal of participation in Kayakalp is increasing in cascading manner among the health care organizations.

Apart from the primary and secondary care facilities, tertiary care hospitals/institutions also participate in Kayakalp. In 2015-16, Ten (10) central government institutions participated in the award scheme and the number rose to sixteen (16) in 2016-17.

This year twenty one (21) institutions participated in the scheme. These institutions have been categorized into two categories (A and B) based on their bed strength, workload and infrastructure. For assessment and award declaration of tertiary care hospitals/institutions a jury has been constituted which finalizes the assessment criteria, formalizes the external assessors' team and finalizes the result.



For FY 17-18, following two categories of the institutions were created:

Category A (8 Institutions)	Category B (13 Institutions)
1. All India Institute of Medical Sciences, New Delhi	1. North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Shillong
2. Post-Graduate Institute of Medical Education and Research, Chandigarh	2. All India Institute of Medical Sciences, Bhubaneswar
3. Jawaharlal Institute of Postgraduate Medical Education and Research, Puducherry	3. National Institute of Mental Health and Neurosciences, Bengaluru
4. Safdarjung Hospital, New Delhi	4. All India Institute of Medical Sciences, Rishikesh
5. Mahatma Gandhi Institute of Medical Sciences, Wardha	5. All India Institute of Medical Sciences, Raipur
6. Lady Hardinge Medical College, New Delhi	6. National Institute of TB and Respiratory Diseases, New Delhi
7. Dr. Ram Manohar Lohia Hospital, New Delhi	7. All India Institute of Medical Sciences, Bhopal
8. Regional Institute of Medical Sciences, Imphal	8. All India Institute of Medical Sciences, Jodhpur
	9. All India Institute of Medical Sciences, Patna
	10. Lokopriya Gopinath Bordoloi Regional Institute of Mental Health, Tezpur, Assam
	11. Central Institute of Psychiatry, Ranchi
	12. Vallabhbhai Patel Chest Institute, New Delhi
	13. Chittaranjan National Cancer Institute, Kolkata

PRIZE & AWA

Award for Central Govt./Tertiary Care Hospitals

CATEGORY A



Winner



Runner-up



Commendation Award
(for all institutions scoring 75% and above)



Certificate of
Appreciation

ARDS

CATEGORY B



Runner-up



Certificate of
Appreciation



Commendation Award
(for all institutions scoring 75% and above)



Winner

Award for District Hospitals



1st Prize



2nd Prize



3rd Prize



Commendation
Award

- \$Winner Award is not applicable for small states having less than 10 Districts, they get only commendation award
- *Only for large states having 26-50 Districts
- #Only for large states having more than 50 Districts
- @Commendation award is for all facilities having 70% or more than 70% of scoring

Award for SDH/CHC Level Facilities



1st Prize



2nd Prize



Commendation
Award

Award for PHC Level Facilities



1st Prize



Commendation
Award

- \$Best PHC would be selected from each district
- *Commendation award is for all facilities having 70% or more than 70% of scoring
- #Second Price only in the States having 10 more Districts

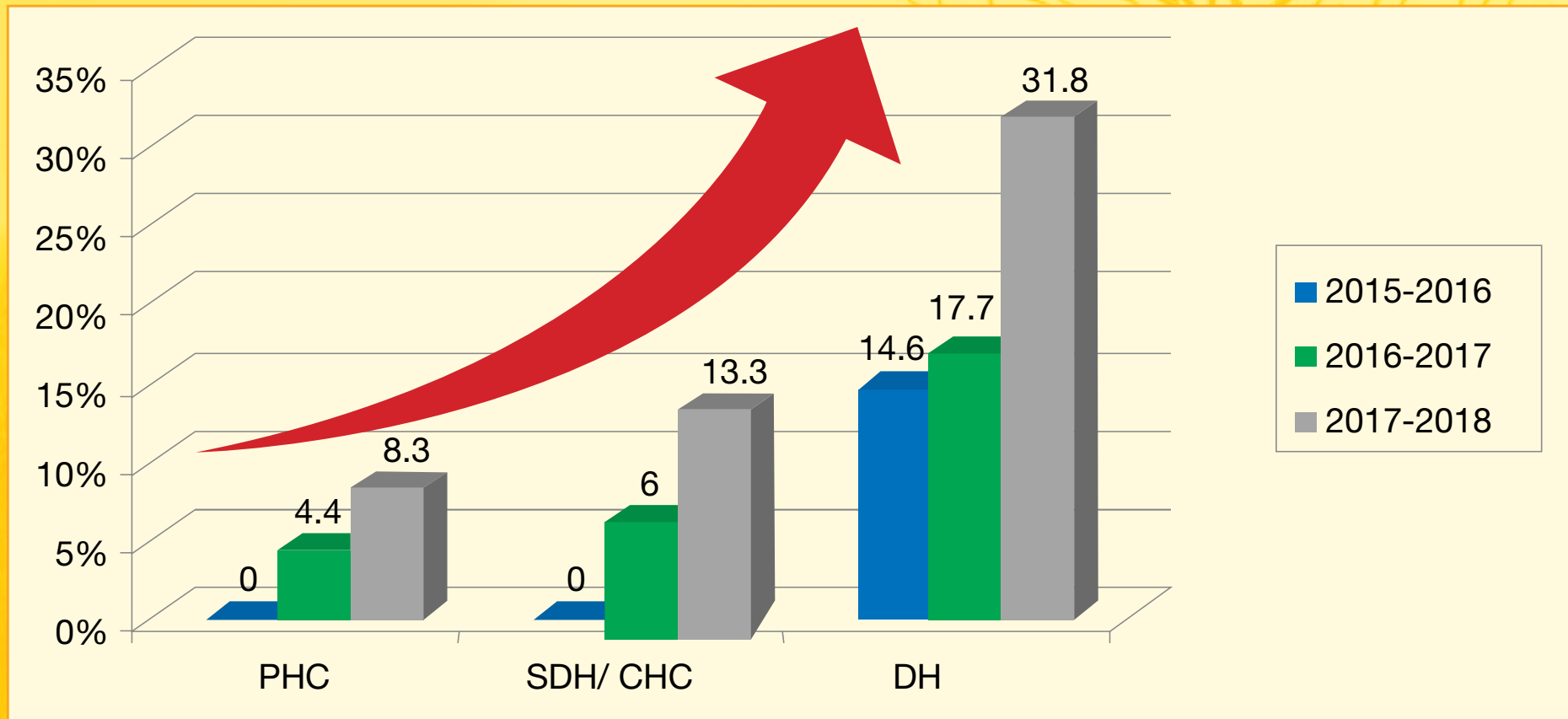
ACHIEVEMENT UNDER KAYALP

Kayakalp within the span of **three years** has been able to generate a "**wave of transformation**". The number of facilities scoring 70% and above is increasing continuously over the years.

Apart from the numbers (Quantity) Kayakalp as a platform has been able to translate health care services into "Quality" services.

NTS AKALP

PERCENTAGE OF PUBLIC HEALTH FACILITIES SCORING 70% AND ABOVE UNDER KAYAKALP (2015-2017)





GL OF IMM



IMPROVEMENTS

PROVEMENT



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



STA
A



TE WISE
CHIEVERS

WINNER

DISTRICT HOSPITAL



DH ELURU, WEST
GODAVARI

DH HINDUPUR,
ANANTAPUR



RUNNER-UP

AREA HOSPITAL
ATMAKUR, NELLORE

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE

WINNER

CHC S. KOTA,
VIZIANAGRAM ◀



- PHC Burada, Srikakulam
- PHC Pusapatirega, Vizianagaram
- PHC Sunkarametta, Visakhapatnam
- PHC Chowduvada, Visakhapatnam
- PHC Velangi, East Godavari
- PHC Lakkavaram, East Godavari
- PHC Vinjaram, West Godavari
- PHC Mogalthuru, West Godavari
- PHC Penamaluru, Krishna
- PHC Venigalla, Guntur
- PHC Chandrasekharapuram, Prakasam
- PHC Narrawada, Nellore
- PHC Kammappalli, Chittoor

- PHC Yerpedu, Chittoor
- PHC Chinnamandem, Kadapa
- PHC Chukkalur, Anantpur
- PHC Gonegandia, Kurnool



◀ PHC VINJARAM,
WEST GODAVARI

ANDHRA
PRADESH



WINNER

DISTRICT HOSPITAL



▼
DH TAWANG, TAWANG

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE

CHC KIMIN, PAPUM
PARE



- PHC Pania, Kra Daadi
- PHC Bilat, East Siang
- PHC Jeying, Upper Siang
- PHC Sinchung, West Kameng
- PHC Borduria, Tirap
- PHC Lhou, Tawang

ARUNACHAL
PRADESH



WINNER

DISTRICT HOSPITAL

HAFLONG CIVIL
HOSPITAL, DIMA
HASSAO



RUNNER-UP

বঙাইগাঁও অসামৰিক চিকিৎসালয়
বঙাইগাঁও-অসম, পিন- ৭৮৩৩৮০
BONGAIGAON CIVIL HOSPITAL
BONGAIGAON - ASSAM PIN- 783380

DH BONGAIGAON

SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE

WINNER



▼ CHC RANGIA, KAMRUP
RURAL



RUNNER-UP

▲ MORAN TILOI-FRU,
DIBRUGARH

- PHC Narsingpur, Cachar
- PHC Gorukhuti, Darrang
- SHC Bilasipara, Dhubri
- BPHC Mahur, DimaHasso
- BPHC Agia, Goalpara
- PHC Nortap, Kamrup Metro
- PHC Bihdia, Kamrup Rural
- MPHC Chouldhowa, Lakhimpur

- PHC Soalpara, Nalbari
- MPHC Lengisinga, Bongaigaon
- PHC Melamatri, Jorhat
- PHC Barbaruah, Dibrugarh
- MPHC Ledo, Tinsukia
- PHC Buragohaithan, Nagaon
- PHC Kamarbandha Ali, Golaghat

ASSAM



WINNER

DISTRICT HOSPITAL

SADAR HOSPITAL,
EAST CHAMPARAN,
MOTIHARI



RUNNER-UP

► SADAR HOSPITAL
BEGUSARAI

SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE

WINNER

▼ CHC MADANPUR,
AURANGABAD



▲ CHC UCHKAGAON,
GOPALGANJ

RUNNER-UP

- PHC Dandnagar, Aurangabad
- PHC Sabaur, Bhagalpur
- PHC Thawe, Gopalganj
- PHC Mansahi, Katihar
- PHC Chautham, Khagaria
- PHC Ramgarh Chowk, Lakhisarai
- PHC Singheshwar, Madhepura
- PHC Chandi, Nalanda
- PHC Singhia, Samastipur

- PHC Jhatkusumba, Sheikhpura
- PHC Piprahi, Sheohar
- PHC Bokhna, Sitamarhi
- PHC Goraul, Vaishali
- PHC Simri, Buxar
- PHC Barahiya, Siwan
- PHC Jamalpur, Munger
- PHC Ratni Faridpur, Jahanabad

BIHAR



WINNER

URBAN COMMUNITY HEALTH CENTRE



▼
UCHC 45

URBAN PRIMARY HEALTH CENTRE



▲ UPHC DADUMAJRA



CHANDIGARH



WINNER

DISTRICT HOSPITAL



DH JASHPUR



RUNNER-UP

DH BIJAPUR

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE



▼ CHC UDAIPUR,
SURGUJA



▲ CHC KATGHORA,
KORBA



- PHC Katagi, Balodabazaar
- PHC Murkol, Balrampur
- PHC Kolawal, Bastar
- PHC Devarbija, Bemetara
- PHC Hardikala, Bilaspur
- PHC Potali, Dantewada
- PHC Chataud, Dhamtari
- PHC Bhelwan, Jashpur
- PHC Kottara, Kanker

- PHC Indouri, Kawardha
- PHC Anatpur, Kondagaon
- PHC Lemru, Korba
- PHC Pondi, Koriya
- PHC Bhurkoni, Mahasamund
- PHC Chhal, Raigarh
- PHC Mandirhasoud, Raipur
- PHC Ramatola, Rajnandgaon
- PHC Dondegaon, Surguja

CHHATTISGARH



WINNER

SUB DISTRICT HOSPITAL



▼
SDH KHANVEL

PRIMARY HEALTH CENTRE

WINNER

▼ PHC DUDHANI



DADRA & NAGAR HAVELI



WINNER

CATEGORY: 100-500 BEDS



▼
**MAHARISHI VALMIKI
HOSPITAL**

CATEGORY: MORE THAN 500 BEDS



▼ DEEN DAYAL UPADHYAY
HOSPITAL



- DGD Jhilmil, Shahadra
- M&CW Ghonda, North-East
- DGD Keshavpuram,C-7, North-West
- DGD Delhi Sachiwalaya, Central
- DGD Rajokari, New Delhi
- DGD Model Town, North
- DGD A4-A Janakpuri, West
- DGD Himmatpuri, East

DELHI



WINNER

COMMUNITY HEALTH CENTRE





► CHC CANACONA

GOA



WINNER

DISTRICT HOSPITAL



DH VYARA, TAPI



1ST
RUNNER-UP

PKG DISTRICT
HOSPITAL, RAJKOT

DISTRICT HOSPITAL

2ND
RUNNER-UP

DH MEHSANA



- PHC Jetalpur, Ahmedabad
- PHC Bharoda, Anand
- PHC Radhu, Kheda
- PHC Methan - Ahmedabad Region, 4 Surendranagar
- PHC Chavand, Amreli
- PHC Patana, Bhavnagar
- PHC Lakheni, Botad
- PHC Chuda, Junagadh
- PHC Bolundra, Aravalli
- PHC Chitrasani, Banaskantha

- PHC Bilodra, Gandhinagar
- PHC Kherva - Gandhinagar Region, Mehsana
- PHC Aghar, Patan
- PHC Derol (Va), Sabarkantha
- PHC Varavala, Devbhumi Dwarka
- PHC Jamvanathali, Jamnagar
- PHC Gorewali, Kutch
- PHC Bagathala, Morbi

- PHC Visavada, Porbandar
- PHC Moviya, Rajkot
- PHC Orna, Surat
- PHC Kalibel, Dang
- PHC Mahuvas, Navsari
- PHC Ukhalda, Tapi
- PHC Kakadkuva, Valsad
- PHC Sokhda, Vadodara
- PHC Matar, Bharuch
- PHC Rentiya, Dahod
- PHC Gadiya, Mahisagar
- PHC Bujetha, Narmada
- PHC Mirap, Panchmahal

GUJARAT



WINNER

SUB DISTRICT HOSPITAL



**SDH DEESA,
BANASKANTHA**



**1ST
RUNNER-UP**

**SDH SIDDHPUR,
PATAN**

COMMUNITY HEALTH CENTRE



CHC KUNVARA,
SIDDHPUR, PATAN



CHC BARDOLI,
SURAT



GUJARAT



WINNER

COMMUNITY HEALTH CENTRE



▼
CHC RAIPUR RANI,
PANCHKULA

PRIMARY HEALTH CENTRE

WINNER

▲ PHC ALLIKA, PALWAL



- PHC Boh, Ambala
- PHC Badhra, Bhiwani
- PHC Dayalpur, Faridabad
- PHC Agroha, Hisar
- PHC Kamiri, Hisar
- PHC Pataudha, Jhajjar
- PHC Deoban, Kaithal

- PHC Allika, Palwal
- PHC Kot, Panchkula
- PHC Lakhanmajra, Rohtak
- PHC Bega, Sonipat
- PHC Chhachhrauli, Yamunanagar
- PHC Gurgaon Village, Gurugram

HARYANA



WINNER

DISTRICT HOSPITAL



REGIONAL
HOSPITAL- KULLU



WINNER

CH PALAMPUR

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE



CIVIL HOSPITAL
KARSOG

HIMACHAL
PRADESH

- PHC Garsa, Kullu
- PHC Kherian, Kangra
- PHC Navgaon, Solan
- PHC Tapri, Kinnaur
- PHC Urni, Kinnaur
- PHC Gehrwin, Bilaspur
- PHC Majra, Sirmaur
- PHC Uhal, Hamirpur
- UPHC Annadale, Shimla
- PHC Pandol, Mandi
- PHC Panjawar, Una



WINNER

DISTRICT HOSPITAL



▼
DH BARAMULLA

SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE

WINNER

▲ CHC SANKOO, KARGIL



JAMMU AND KASHMIR

- PHC Verinag, Anantnag
- PHC Chushot, Leh
- PHC Shargole, Kargil
- PHC Khrew, Pulwama
- PHC D.K Pora, Shopian
- PHC Chatroo, Kishtwar



WINNER

DISTRICT HOSPITAL



▼
**SADAR HOSPITAL KHASMAHAL,
JAMSHEDPUR, EAST SINGHBHUM**

SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE

WINNER

▲ CHC SUNDARPHARI,
GODDA



- PHC Pindrajora, Bokaro
- PHC Jori, Chatra
- PHC Rajganj, Dhanbad
- PHC Damruhat, Godda
- PHC Fori, Gumla
- PHC Charhi, Hazaribag
- PHC Phulwaria, Koderma
- PHC Sahargram, Pakur
- PHC Merzachowki, Sahibganj

JHARKHAND



WINNER

DISTRICT HOSPITAL



▼ SRI CHAMARAJENDRA
TEACHING HOSPITAL,
HASSAN

RUNNER-UP

▶ DH BALLARI



SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE

▲ GANGAVATHI TH,
KOPPAL

WINNER

RUNNER-UP

▲ SRINIVASPURA
TH, KOLAR



- PHC Kundaragi, Baglkote
- PHC Bedkihal,Belagavi
- PHC K.Ayyanahalli, Ballari
- UPHC Begur, Bengaluru Urban
- PHC Doddahajaji,Bengaluru Rural
- PHC Hallikhed(K),Bidar
- PHC Tikota,Vijayapura
- PHC Bargi,Chamarajnagara
- PHC Mandikal, Chickballapura
- PHC Lingadahalli,Chikmagaloru
- PHC Kondlahalli, Chitradurga
- PHC Shirthady, Dakshina Kannada
- PHC Tavaregere, Davanagere
- PHC Yaraguppi, Dharwad

- PHC Dambal, Gadag
- PHC Belamagi, Kalaburgi
- PHC Madapura, Kodagu
- PHC Addgal, Kolar
- PHC Kukanapalli, Koppal
- PHC KRS, Mandya
- PHC Sirwar, Raichur
- PHC Kailancha, Ramanagara
- PHC Malavalli, Shivamogga
- 24*7 PHC Nagavalli, Tumakuru
- PHC Shankaranaryana, Udupi
- PHC Manki,Uttara Kannada
- PHC Kouloor, Yadgiri
- PHC Chikkanandi, Mysuru
- PHC Doddamagge, Hassan
- PHC Kadaramandalagi, Haveri

KARNATAKA



WINNER

DISTRICT HOSPITAL



**WOMEN AND CHILD
HOSPITAL, PALAKKAD**

**DISTRICT
HOSPITAL, TIRUR**



RUNNER-UP

DH KANHANGAD

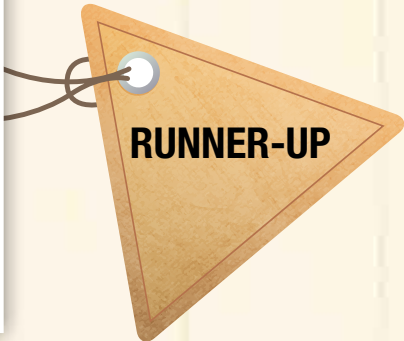


SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE

TALUK HEAD QUARTERS
HOSPITAL, PUNALUR



TALUK HEAD QUARTERS
HOSPITAL, THAMARASSERY



- FHC Chemmaruthy, Truvandrum
- PHC Karavallur, Kollam
- PHC Panavally, Alappuzha
- FHC Oothera, Pathanamthitta
- PHC Mutholy, Kottayam
- FHC Kanchiyar, Idukky
- PHC Malayattoor, Ernakulam
- PHC Pookode, Thrissur
- PHC Sree krishnapuram, Palakkad
- PHC Kadalundinagaram, Malappuram
- PHC Panangad, Kozhikode
- PHC Edavaka, Wayanad
- FHC Cheruthazham, Kannur
- PHC Chittarikkal, Kasaragod

KERALA



WINNER

DISTRICT HOSPITAL



DH BHIND

SARDAR VALLABH BHAI
PATEL DH, SATNA



2ND
RUNNER-UP

DH SHIVPURI

1ST
RUNNER-UP

SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE

WINNER

▼ CIVIL HOSPITAL ELGIN,
JABALPUR



- PHC Bori, Alirajpur
- PHC Dasai, Dhar
- PHC Simrol, Indore
- PHC Sarola, Burhanpur
- PHC Bamaniya, Jhabua
- PHC Karhi, Khargone
- PHC Nemawar, Dewas
- PHC Nahargadh, Mandsaur
- PHC Phoof, Bhind
- PHC Panwadihat, Guna
- PHC Chinnor, Gwalior
- PHC Sumawali, Morena
- PHC Khod, Shivpuri
- PHC Veerpur, Sheopur
- PHC Ratibad ,Bhopal

- PHC Betul Bazar, Betul
- PHC Sandiya, Hoshangabad
- PHC RahatGaon, Harda
- PHC Dehgaon, Raisen
- PHC Kurawar, Rajgarh
- PHC Amlaha, Sehore
- PHC Layara, Vidisha
- PHC Norojabad, Umaria
- PHC Bithauli, Sidhi
- PHC Bargawa, Singroli
- PHC Khannodhi, Shahdol
- PHC Amarkantak, Anuppur
- PHC Katangi, Jabalpur
- PHC Pagara,

- Chhindwara
- PHC Kishalpuri, Dindori
- PHC Hatta, Balaghat
- PHC Bilhari, Katni
- PHC Pindrai, Mandla
- PHC Bohani, Narsinghpur
- PHC Dhana, Sagar
- PHC Rajnagar, Chhatarpur
- PHC Raipura, Panna
- PHC Sadguaa, Damoh
- PHC Lidhaura, Tikamgarh
- PHC Bandol, Seoni

MADHYA PRADESH



WINNER

DISTRICT HOSPITAL



DH GADCHIROLI



RUNNER-UP

WH BARAMATI, PUNE

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE



RH SHRIRAMPUR,
AHMEDNAGAR



SDH KAIJ, BEED

- PHC Dhasai, Thane
- PHC Poynad, Raigad
- PHC Gholwad, Palghar
- PHC Mohadi, Nashik
- PHC Kasara, Dhule
- PHC Khapar, Nandurbar
- PHC Pimparkhede, Jalgaon
- PHC Kuldharan, Ahamadnagar
- PHC Lonikalbhor, Pune
- PHC Karjagi, Solapur
- PHC Limb, Satara
- PHC Borgaon (Walwa), Sangli
- PHC Kharepatan, Sindhudurg
- PHC Khanu, Ratnagiri
- PHC Kachner, Aurangabad
- PHC Hasanabad, Jalna
- PHC Kantheshwar, Parbhani
- PHC Pangra Shinde, Hingoli
- PHC Wanjarwada, Latur
- PHC Dhahiphal, Osmanabad
- PHC Ghatnandur, Beed
- PHC Sarsam, Nanded
- PHC Parad, Akola
- PHC Amner, Amravati
- PHC Padali, Buldhana
- PHC Asegaon, Washim
- PHC Manikwada, Yawatmal
- PHC Takalghat, Nagpur
- PHC Sahur, Wardha
- PHC Kondha, Bhandara
- PHC Chopa, Gondia
- PHC Madheli, Chandrapur
- PHC Delanwadi, Gadchiroli

MAHARASHTRA



WINNER

COMMUNITY HEALTH CENTRE



CHC WANGOI ◀

PRIMARY HEALTH CENTRE



PHC KOMLATHABI



PHC NONEY, TAMENGLONG



PHC ANDRO

PRIMARY HEALTH CENTRE



PHC BEHIANG



PHC JESSAMI



PHC LEIMAPOKPAM



PHC MEKOLA



PHC NONGPOKSEMAI



PHC PAOMATA



PHC TADUBI, SENAPATI

MANIPUR



WINNER

DISTRICT HOSPITAL



▼
**CIVIL HOSPITAL
WILLIAMNAGAR**

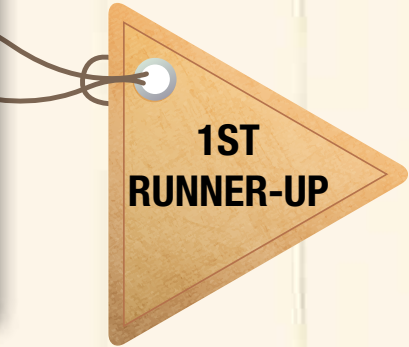
SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE



CHC CHOKPOT ◀



▶ CHC BHOIRYMBONG



- PHC Pomlum, East Khasi Hill District
- PHC Kynrud, West Khasi Hill District
- PHC Mawthawpdah, South West Khasi Hill District
- PHC Pamra Paithlu, East Jaintia Hill District
- PHC Shangpung, West Jaintia Hill District
- PHC Umden, Ri Bhoi District
- PHC Bansamgre, East Garo Hill District
- PHC Wageasi, North Garo Hill District
- PHC Babadam, West Garo Hill District

MEGHALAYA



WINNER

COMMUNITY HEALTH CENTRE



▼ CHC BIATE



MIZORAM

- PHC Khawruhlian, Aizawl East
- PHC Reiek, Aizawl West
- PHC Khawbung, Champhai
- PHC Bukpui, Kolasib
- PHC Lungpher South, Lawngtlai
- PHC Chhipphir, Lunglei
- PHC Phuldungsei, Mamit
- PHC Ngentiang, Serchhip
- PHC Tipa, Siaha



WINNER

DISTRICT HOSPITAL



CAPITAL HOSPITAL,
BHUBANESWAR



RUNNER-UP

DHH KALAHANDI

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE



SDH RAIRANGPUR,
MAYURBHANJ



CHC JASHIPUR,
MAYURBHANJ

- PHC Ghantua, Balasore
- PHC Sialkhandata, Baragarh
- PHC Kadabaranga, Bhadrak
- PHC Badimunda, Bolangir
- PHC Charichhaka, Boudh
- PHC Dadaraghati, Dhenkanal
- PHC Pandiripada, Ganjam
- PHC Dasabatia, Jagatsinpur
- PHC Faranga, Kalahandi
- PHC Dhenkikote, Keonjhar
- PHC Dumuriput, Koraput
- PHC Kendumundi, Mayurbhanj
- PHC Chalisibatia, Puri

ODISHA





DISTRICT HOSPITAL



▼
DH NAWANSHAHR

SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE



▲ SDH JAGRAON



► SDH MUKERIAN

- PHC Butala, Amritsar
- PHC Tallewal, Barnala
- PHC Balluana, Bathinda
- PHC Punjgrain Kalan, Faridkot
- PHC Khai feme ke, Ferozpur
- PHC Chak Janesar, Fazilka

- PHC Balari Kalan, Fatehgarh sahib
- PHC Dorangla, Gurdaspur
- PHC Binjon, Hoshiarpur
- PHC Raipur Rasulpur, Jalandhar
- PHC Dhilwan, Kapurthala
- PHC Ghawaddi, Ludhiana

- PHC Boothgarh, Mohali
- PHC Ubha, Mansa
- PHC Kathgarh, Nawashahr
- PHC Sauja, Patiala
- PHC Ghiyala, Pathankot
- PHC Goindwal Sahib, Tarn Taran

PUNJAB



WINNER

DISTRICT HOSPITAL

BHAGWANDAS
KHETAN HOSPITAL,
JHUNJHUNU



RUNNER-UP



SHRI SANWLIYA
JI GOVERNMENT
DISTRICT HOSPITAL,
CHITTORGARH

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE



▲ CHC NAI,UDAIPUR



► CHC BAGER, JHUNJHUNU



- PHC Rajiyawas,Ajmer
- PHC Jat Bahrer, Alwar
- PHC Kasarwadi, Banswara
- PHC Bamoriklan, Baran
- PHC Gida, Barmer
- PHC Aama, Bhilwara
- PHC Kakara, Bikaner
- PHC Mandlacharan, Chittorgarh
- PHC Changoi, Churu
- PHC Hindumalkot, Ganganagar
- PHC Ajitpura, Hanumangarh
- PHC Jahota, Jaipur-I
- PHC Badwa, Jaipur-II
- PHC Maalwara, Jalore

- PHC Mandawar, Jhalawar
- PHC Islampur, Jhunjhunu
- PHC Jamba, Jodhpur
- PHC Bhandaheda, Kota
- PHC Thanwla, Nagaur
- PHC Chanod, Pali
- PHC Parsola, Pratapgarh
- PHC Sardargarh, Rajasmand
- PHC Khirni, Sawai Madhopur
- PHC Shishu, Sikar
- PHC Bharaja,Sirohi
- PHC Diggi, Tonk
- PHC Dabok, Udaipur

RAJASTHAN



WINNER

PRIMARY HEALTH CENTRE



PHC PAKYONG,
EAST SIKKIM



PHC TEMI, SOUTH
SIKKIM

WINNER

PHC SORENG, WEST
SIKKIM



PHC CHUNGTHANG,
NORTH SIKKIM



SIKKIM



WINNER

DISTRICT HOSPITAL

GDHQB
CUDDALORE,
CUDDALORE



RUNNER-UP

GDHQB MANAPPARAI,
TIRUCHIRAPPALLI

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE



▲ CHC MUGAIYUR,
VILUPPURAM



▼ SDH ARUPPUKOTTAI,
VIRUDHUNAGAR

- PHC Suthamalli, Ariyalur
- PHC Kaliyapuram, Coimbatore
- PHC Karaikadu, Cuddalore
- PHC Belrampatti, Dharmapuri
- PHC Gopalpatty, Dindigul
- PHC Malayampalayam, Erode
- PHC Pozhichalur, Kancheepuram
- PHC Kadavur, Karur
- PHC Ananthur, Krishnagiri
- PHC Chitalankudi, Madurai
- PHC Velankanni, Nagapattinam
- PHC Nattalam, Kanniyakumari
- PHC Alampatti, Namakkal
- PHC Chettikulam, Perambalur
- PHC Thiruvrankulam, Pudukkottai
- PHC S.P.Pattinam, Ramanathapuram
- PHC Nagalur, Salem
- PHC Kottaiyur, Sivaganga
- PHC Thiruvallampozhil, Thanjavur
- PHC Nedugula, Nilgiris
- PHC Melmangalam, Theni
- PHC Sellappampalayam, Tirupur
- PHC Kannanur, Tiruchirappalli
- PHC Agasthiarpatti, Tirunelveli
- PHC Sorancherry, Thiruvallur
- PHC Mekkalur, Tiruvanamalai
- PHC Thalayamangalam, Thiruvallur
- PHC Kulathur, Toothukudi
- PHC Sumaithangi, Vellore
- PHC Kandamangalam, Viluppuram
- PHC Vanniampatti, Virudhunagar

TAMIL NADU



WINNER

DISTRICT HOSPITAL



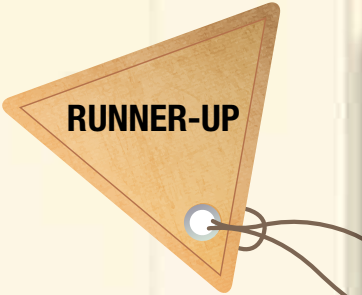
DH KHAMMAM,
KHAMMAM



RUNNER-UP

AH BHANSWADA,
KAMAREDDY

SUB DISTRICT HOSPITAL/ COMMUNITY HEALTH CENTRE



▲
**CHC DICHPALLY,
NIZAMABAD**

▶ **CHC PALVONCHA,
BHADRADRI KOTHAGUDEM**

▼ **CHC MULUGU,
BHUPALPALLY
(JAYASHANKER)**

- PHC Indravelly, Adilabad
 - PHC Rompally, Asifabad (Komarambhim)
 - PHC Govindarao peta, Bhupalpally (Jayashanker)
 - PHC Dharur, Gadwal (Jogulamba)
 - PHC Ibrahimpatnam, Jagityal
 - PHC Bachannapet, Jangoan
 - PHC Nagireddypet, Kamareddy
 - PHC Challur, Karimnagar
 - PHC Pedagopathi, Khammam
- PHC Sujatnagar, Kohagudem (Bhadradri)
 - PHC Bayyaram, Mahabubabad
 - PHC Jaipur, Macherial
 - PHC Janampet, Mahbubnagar
 - PHC Reddy pally, Medak
 - PHC Dundigal, Medchal
 - PHC Kodair, Nagarkurnool
 - PHC Shaligowraram, Nalgonda
 - PHC Soan, Nirmal
 - PHC Choutpally, Nizamabad
 - PHC Kamanpur, Pedapally
- PHC Kondurg, Rangareddy
 - PHC Athmakur, Sangareddy
 - PHC Kukunoorpally, Siddipet
 - PHC Vemulawada, Siricilla (Rajanna)
 - PHC Athmakur (S), Suryapet
 - PHC Chityala, Vikarabad
 - PHC Kadukuntla, Wanaparthy
 - PHC Uppal, Warangal-Urban
 - PHC Athamakur, Warangal (Rur)
 - PHC Bommalararamam, Yadari

TELANGANA



WINNER

SUB DISTRICT HOSPITAL



► SDH BELONIA

PRIMARY HEALTH CENTRE

PHC GACHIRAMPARA,
NORTH TRIPURA ◀



► PHC MARACHARA,
DHALAI



PRIMARY HEALTH CENTRE

▲ **PHC MICROSOPARA,
SEPAHIJALA**



▲ **PHC DASHARATH DEB
MEMORIAL, KHOWAI**



▶ **PHC BAIKHORA,
SOUTH**



- PHC Gachirampara, North Tripura
- PHC Marachara , Dhalai
- PHC Dasharath Deb Memorial, Khowai
- PHC Microsapara, Sepahijala
- PHC Atharabhola, Gomati
- PHC Baikhora, South

WINNER

TRIPURA



WINNER

DISTRICT HOSPITAL



DWH, LALITPUR

1ST
RUNNER-UP



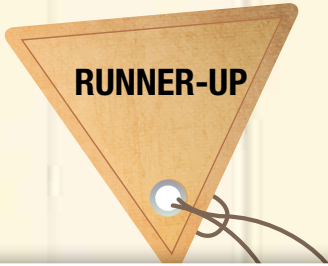
DR. RAM MANOHAR
LOHIA COMBINED
HOSPITAL, LUCKNOW

2ND
RUNNER-UP



RANI LAXMI BAI COMBINED
HOSPITAL, LUCKNOW

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE



▲ CHC PIPRAICH, GORAKHPUR



▲ CHC DHOBI, JAUNPUR

- PHC Rajpur, Kanpur Dehat
- PHC Haroni, Lucknow
- PHC Snr, Lucknow
- PHC Kasmanda Kamlapur, Sitapur
- PHC Khudaganj, Shahjahanpur
- PHC Gursandi, Mirzapur
- PHC Bijauli, Etawah
- PHC Kursi, Barabanki
- PHC Derwa, Gorakhpur
- PHC Chail, Kaushambi
- PHC Baghauli, Sant Kabir Nagar
- PHC Dhanora, Baghpat
- PHC Bithoor, Kanpur Nagar
- PHC Mungrabadshahpur, Jaunpur
- PHC Agwanpur, Meerut
- PHC Mandhata, Pratapgarh
- PHC Saidnagar, Rampur
- PHC Bisrakh, Gautam Budh Nagar
- PHC Chandauli, Chandauli
- PHC Bharawan, Hardoi

- PHC Rampura, Jalaun
- PHC Barkeda, Pilibhit
- PHC Harchandpur, Raebareilly
- PHC Badagaon, Varanasi
- PHC Bamaur, Jhansi
- PHC Haliyapur, Sultanpur
- PHC Mahsi, Bahraich
- PHC Dhanupur, Allahabad
- PHC Khargupur, Gonda
- PHC Hariharpur Rani, Sravasti
- PHC Khuniyao, Siddharthanagar
- PHC Fatehganj, Bareilly
- PHC Ramnagar, Bareilly
- PHC Purkazi, Muzaffarnagar
- PHC Birdha, Lalitpur
- PHC Kudraha, Basti
- PHC Zamania, Ghazipur
- PHC Kunderki, Moradabad
- PHC Saidpur, Badaun
- PHC Siswa, Maharajganj

UTTAR
PRADESH



WINNER

DISTRICT HOSPITAL



▼
**JAWAHAR LAL NEHRU DISTRICT
HOSPITAL , RUDRAPUR**

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE

WINNER

▲ SDH NARENDRA NAGAR, TEHRI



UTTARAKHAND



WINNER

DISTRICT HOSPITAL



▼
DH BALURGHAT, DAKSHIN
DINAJPUR

SUB DISTRICT HOSPITAL/
COMMUNITY HEALTH CENTRE

WINNER

▼ SDH KATWA, PURBA
BARDHMAN

RUNNER-UP



▲ RH RAJGANJ,
JALPAIGURI

- PHC Silbarihat, Alipurduar
- PHC Ramsagar, Bankura
- PHC Nazat, Basirhat HD
- PHC Tantipara, Birbhum
- PHC Binsira, Dakshin Dinajpur
- PHC Gadamathura, Diamond Harbour
- PHC Kamdebpur, Hooghly
- PHC Basudevpur, Howrah
- PHC Banarhat, Jalpaiguri
- PHC Bhutinidiara, Malda
- PHC Duttapulia, Nadia
- PHC Heria, Nandigram HD
- PHC Mohoboni, Paschim Medinipur
- PHC Ladhurka, Purulia
- PHC Chhotc Mollakhali, South 24 Parganas
- PHC Bangalbari, Uttar Dinajpur

WEST
BENGAL



CENTRAL GO
HOSPITALS/

VERNMENT INSTITUTIONS

WINNER

CATEGORY A: HOSPITALS/INSTITUTES



▼ ALL INDIA INSTITUTE OF MEDICAL SCIENCES, NEW DELHI



RUNNER-UP

▶ POSTGRADUATE INSTITUTE OF MEDICAL EDUCATION AND RESEARCH, CHANDIGARH

CATEGORY A: HOSPITALS/INSTITUTES



Commendation

JAWAHARLAL INSTITUTE OF
POSTGRADUATE MEDICAL
EDUCATION AND RESEARCH,
PUDUCHERRY



MAHATMA GANDHI
INSTITUTE OF MEDICAL
SCIENCES, WARDHA

SAFDARJUNG
HOSPITAL,
NEW DELHI



Certificate of
Appreciation



WINNER

CATEGORY B: HOSPITALS/INSTITUTES



▼ NORTH EASTERN INDIRA GANDHI REGIONAL INSTITUTE OF HEALTH AND MEDICAL SCIENCES, SHILONG



RUNNER-UP

▶ ALL INDIA INSTITUTE OF MEDICAL SCIENCES, BHUBANESHWAR

CATEGORY B: HOSPITALS/INSTITUTES

Commendation

◀ NATIONAL INSTITUTE OF
MENTAL HEALTH AND
NEUROSCIENCES, BENGALURU



▶ ALL INDIA INSTITUTE OF MEDICAL
SCIENCES, RISHIKESH

Commendation

CATEGORY B: HOSPITALS/INSTITUTES



► NATIONAL INSTITUTE OF TB AND RESPIRATORY DISEASES, DELHI



► ALL INDIA INSTITUTE OF MEDICAL SCIENCES, BHOPAL

CATEGORY B: HOSPITALS/INSTITUTES



ALL INDIA INSTITUTE
OF MEDICAL
SCIENCES, RAIPUR



ALL INDIA INSTITUTE
OF MEDICAL
SCIENCES, JODHPUR

Quality Improvement CHANGE LEADERS



ANDHRA PRADESH



ARUNACHAL PRADESH



ASSAM



HARYANA



HIMACHAL PRADESH



JHARKHAND



MANIPUR



MEGHALAYA



MIZORAM



SIKKIM



TAMIL NADU



TELANGANA



BIHAR



DADRA AND NAGAR HAVELI



GUJARAT



KARNATAKA



MADHYA PRADESH



MAHARASHTRA



ODISHA



PUNJAB



RAJASTHAN



UTTAR PRADESH



UTTARAKHAND

FACILITY

Theme
A



Hospital
Upkeep



Infrastructure
Maintenance



Illumination



Maintenance of
Furniture &
Fixture



Removal of
Junk
Material



Water
Conservation

UPKEEP

“First Impression is
the Last Impression”



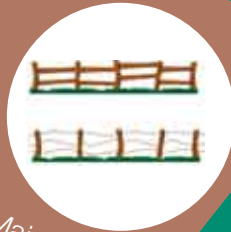
Work Place
Management



Pest & Animal
Control



Landscaping
&
Gardening



Maintenance
of Open
Area



Facility
Appearance

Gone are the days when public hospitals used to create a negative impression with dilapidated building, rusted cot, torn mattresses, blood stained bed sheets, garbage dump....

The scenario is no more the same!!

Kayakalp, being a **cornerstone of makeover** is successfully rejuvenating the existing structures by ensuring incorporation of measures like pest control, infrastructure maintenance, facility maintenance, maintenance of open spaces, building of herbal gardens, installation of cattle traps, regular painting of external wall, uniform signage system etc.

Now we can proudly say...

अस्पताल बदल रहे हैं!

Hospitals are Changing!



Maharishi Valmiki Delhi



DH Ratnagiri, Maharashtra



UPHC Dadumajra, Chandigarh



DH Nawanshahr, Punjab



CHC Mulugu, Telangana



Area Hospital Atmakur, Andhra Pradesh



CHC Mugaiyur, Tamil Nadu



Area Hospital Tanuku,
Andhra Pradesh



Landscaping and Gardening



Moran Tiloi, Assam



DH Vizianagram, Andhra Pradesh



CH Panchkula, Haryana



DH Vizianagram, AP



Moran Tiloi, Assam



CHC Uckagaon, Bihar



Thaluk Hospital Punaloor, Kerala

SANITATION

Theme
B

Sanitation
& Hygiene



Clean Toilets



Clean
Circulation
Area



Clean Ward



Clean
Procedural
Area



Clean
Ambulatory
Area

& HYGIENE

**“Much as charity begins at home,
“SWACHHTA” starts with you and me!!”**



Clean
Auxiliary
Area



Standard
Material and
Equipment for
Cleaning



Standard
methods
for Cleaning



Monitoring of
Cleanliness
Activities



Drainage and
Sewage

Adequate sanitation, complemented with hygiene and safe water are cornerstone to good health and hence support social and economic development of the nation.

Developing nation like ours where still majority of mortality and morbidity account to unsafe drinking water, poor hygiene and less or no sanitation, it becomes utmost important to spread the message of sanitation and hygiene by changing the face of our hospitals.

With Kayakalp, public health facilities are able to bring **drastic change** by ensuring cleanliness of all areas of healthcare facilities. Facilities now ensure usage of standard cleaning material, scientific cleaning techniques, regular cleaning and maintenance of drainage and sewage, adequate waste disposal facilities etc.

Initiatives like *Shram Daan*, *Swachhcta Pakhwada*, *Cleanliness Drives and Plantation Drives* by Religious Institutes, Academic Institutions have been able to facelift the condition of our hospitals.



Maharishi Valmiki, Delhi



CH William Nagar, Meghalaya



CH Panchkula, Haryana



DH Pune, Maharashtra



DH Thiroor, Kerala



AH Bhadrachalam, Telangana



DH Gadchiroli, Maharashtra



CHC Bhoirymbong, Meghalaya



CHC Uckagaon, Bihar



DH JLN, Uttrakhand



AH Tanuku, Andhra Pradesh



RH Kullu, Himachal Pradesh



WH Basmat, Maharashtra

WASTE MAN

Theme
C



Waste
Management



Implementation
of BMW Rules



Management
of Hazardous
Waste



Solid General
Waste
Management



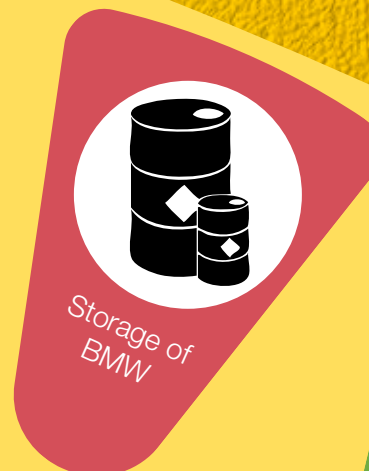
Liquid Waste
Management



Equipment &
Supplies
for BMW
Management

AGEMENT

“Let’s manage our waste
and save the Nation!”



Hospitals generate enormous amount of general waste and bio medical waste (solid and liquid) and onus of its management also lies on the hospitals.

Literature review suggests that 10% -20% of biomedical waste is infectious and hence pose danger to health care workers, community and to the environment. Thus it becomes highly important to manage biomedical waste.

Subsequently with Kayakalp's implementation facilities strive for proper general and biomedical waste management by ensuring proper segregation, collection, transportation, storage and disposal of waste. Facilities have made significant improvement in fulfillment of required statutory compliance, management of hazardous waste, liquid waste and sharp injuries by creating awareness and regular trainings.



AH Bhadrachalam, Telangana



AH Bhanswada, Telangana



DH Punaloor, Kerala



DH Punaloor, Kerala



CHC Bhoirymbong, Meghalaya



DH Baramullah, J&K



SDH Belonia, Tripura



Moran Tilo, Assam



AH Atmakur, Andhra Pradesh



DH Gadchiroli, Maharashtra



UPHC Gandhi Chowk, Chhattisgarh



GH Aruppukotai, Tamil Nadu

INFECTION

Theme
D



Infection Control



Spill
Management



Hand Hygiene



Isolation and
Barrier Nursing



Infection Control
Programme



Hospital Acquired
Infections
Surveillance

CONTROL

“It may seem a strange principle to enunciate as the very first requirement in a hospital that it should do the sick no harm”

- Florence Nightingale



Terminologies like Healthcare-Acquired Infections, Nosocomial Infections, superbugs etc. are well known to all of us and we also understand the kind of serious impact it is going to have on present and coming future generations.

It's time to awake before it becomes too late!

Hospital acquired infections are a significant patient and occupational health & safety issues. A well-defined and well implemented Infection Prevention and Control program help minimize this risk for our patients, health care teams and communities.

With Kayakalp facilities are ensuring implementation of all standard infection control practices like ***hand hygiene, usage of personal protective equipment, decontamination and sterilization of instruments, spill management***, regular and periodic infection surveillance etc.



CH Panchkula, Haryana



CHC Mugaiyur, Tamil Nadu



UPHC Gandhi Chowk, Chhattisgarh



Moran Tiloi, Assam



Moran Tilo, Assam



DH Begusarai, Bihar



AH Nuzuviddu, Andhra Pradesh



DH Ratnagiri, Maharashtra



DH Baramullah, J&K

SUPPORT SERVICES

Theme
E



Support Services

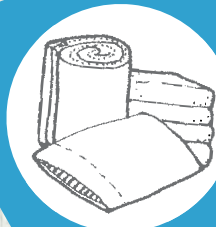
“Backbone of the Hospital”



Security Services



Outsourced
Services
Management



Laundry Services
& Linen
Management



Water Sanitation



Kitchen
Services

Support services in a hospital form a strong foundation or backbone of the hospital. Evidence supports that provision of services like dietary, laundry, security, clean drinking water etc. are few of the scope of services which are often neglected but when provided exhibit the paramount increase in the patient satisfaction scale.

Improvement in support services ensures the complete transformation of existing health care facility's image. Kayakalp in its third year of implementation is enabling facilities to provide good quality food, safe drinking water, dust and dirt free linen, robust security services and commendable housekeeping services to everyone seeking care in the public health system.



Deen Dayal Upadhyay, Delhi



CH Bongaigaon, Assam



DH Ratnagiri, Maharashtra



UPHC-45, Chandigarh



AH Bhanswada, Telangana



RH Kullu, Himachal Pradesh



PKG Rajkot, Gujarat



DH Begusarai, Bihar



DH Gadchiroli, Maharashtra



SDH Aruppukotai, Tamil Nadu



DH Cuddalore, Tamil Nadu



UPHC Gandhi Chowk,
Chhattisgarh

HYGIENE PR

Theme
F



Hygiene
Promotion

**“Prevention is better
than Cure”**



Staff Hygiene and
Dress Code



Training Capacity
Building
Standardization



Community
Monitoring &
Patient
Participation



Leadership and
Team Work



Information
Education &
Communication

OMOTION

Indian health care system revolves around preventive and promotive health care delivery approach. Kayakalp as program ensures that good practices which are implemented for health and hygiene promotion crosses the boundary wall of the hospital and reach to the community. With Kayakalp our hospitals are empowering and capacitating the community to take onus of their health.

Community development activities like education and learning programs, encouraging community management of environmental health facilities, social mobilization and organization play a pivotal role in health promotion.

Hygiene promotion is not simply a matter of providing information. It is more of a dialogue with communities about hygiene and health problems.

Under Kayakalp hospitals are *“taking efforts”* which are getting replicated in communities. Communities are also participating and taking initiatives like health talks, *Shramdaan, Swachhta Pakhwada, Nukkad Nataks, Health Run*, development of IEC corners etc. to spread the message of *“Swachhta avum Swasthya”*.



AH Bhanswada, Telangana



CHC Rajpurrani, Haryana



CH William Nagar, Meghalaya



DH Ratnagiri, Maharashtra



Maharishi Valmiki, Delhi



PHC Allika, Haryana



CH William Nagar, Meghalaya



PKG Rajkot, Gujarat

BEYOND HOSPITAL

Theme
G



Management



Promotion of
Swachhata in
surrounding
area



Coordination
with local
Institutions



Alternative
Financing and
support
Mechanism



Leadership &
Governance in
Surrounding
area



Approach
Road to Health
facility

HOSPITAL BOUNDARY

“Swachhhta beyond Hospital Walls...”



Through Kayakalp we are crossing the hospital boundary to spread the message of Swachhta. A culture of Swachhta is building across roads, communities and societies. Local government bodies, market associations, resident associations, religious groups and academic institutions enthusiastically participate and collaborate with their neighbouring facilities for Kayakalp of outside hospital arena which include market, roads etc.

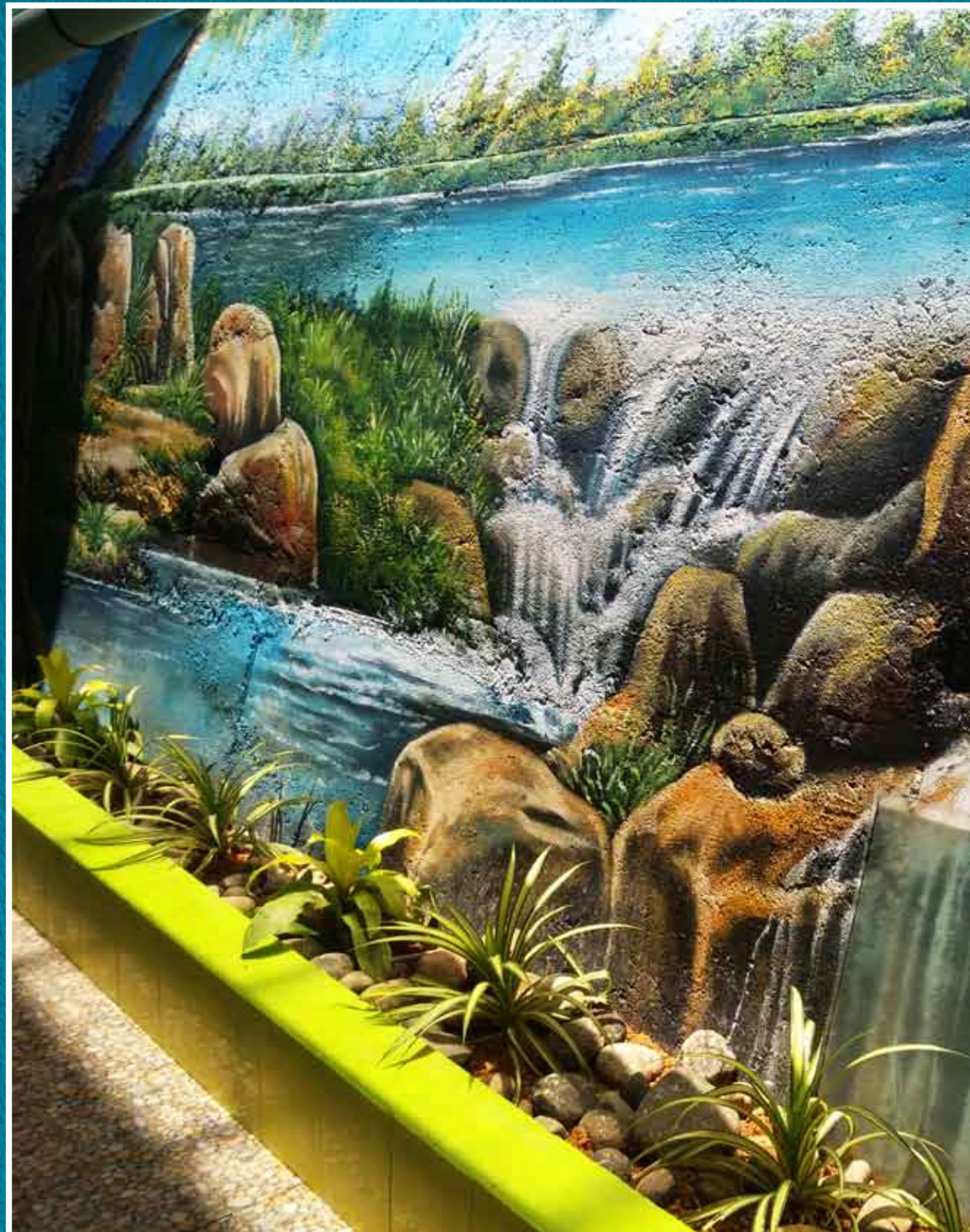
“Kayakalp” aims for holistic Swachhta and the efforts made in this direction are not restricted to hospital’s boundary wall anymore!

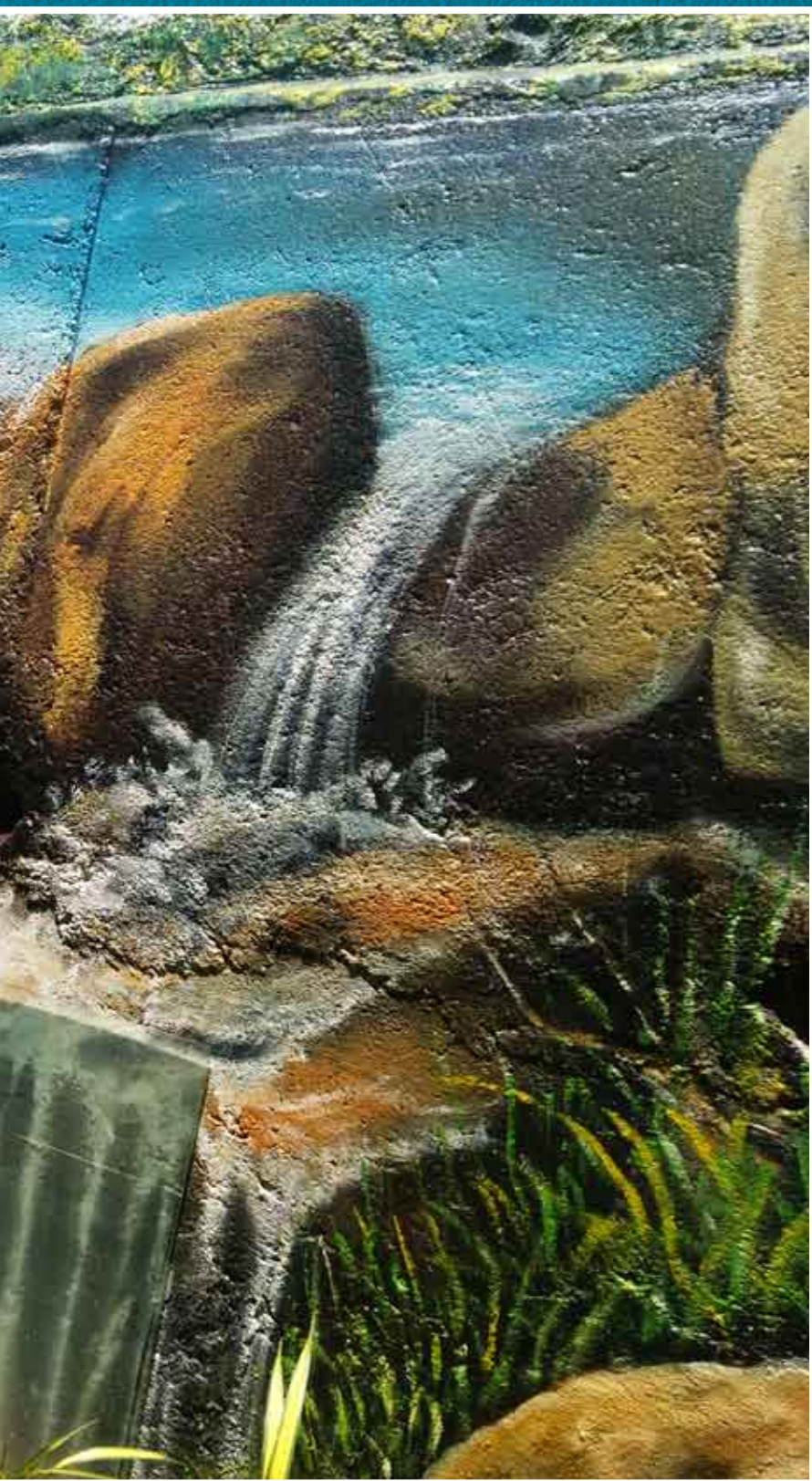


Moran Tiloi, Assam



CH William Nagar, Meghalaya





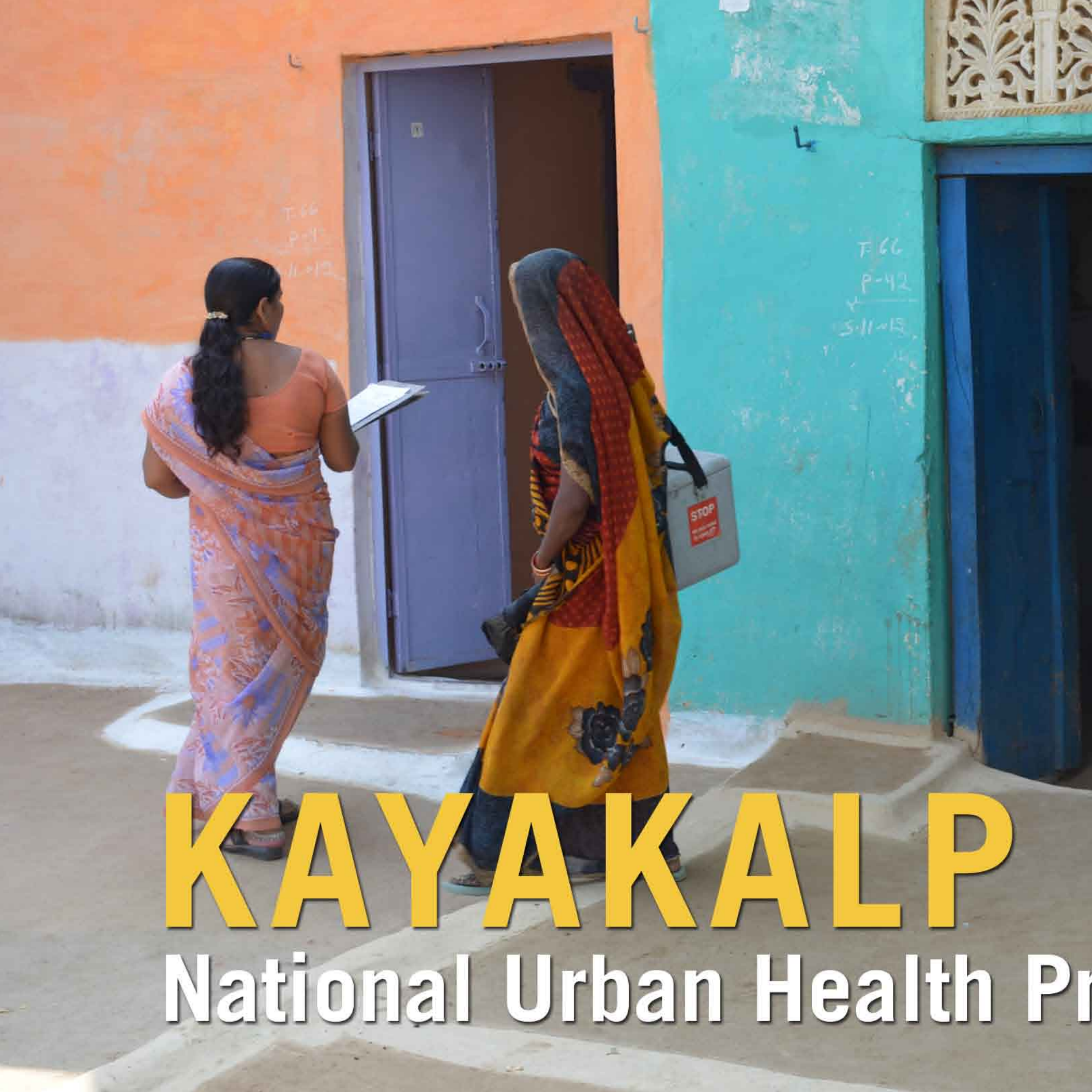
TH Punaloor, Kerala



SDH Aruppukotai, Tamil Nadu




SDH Aruppukotai, Tamil Nadu



KAYAKALP

National Urban Health Pr

A woman wearing a pink sari with a yellow border is standing in a doorway. The wall to her right is painted a vibrant teal color. Above the doorway, there is a decorative white frieze with intricate carvings. A small yellow cloth is tied to the wall above the woman. The floor in the foreground has a geometric pattern of brown and white tiles.

The National Urban Health Mission (NUHM) as a sub-mission of National Health Mission (NHM) came into existence in 2013 and Kayakalp got integrated with NUHM in 2017-18. Kayakalp envisages promoting “Swachhta” in urban population by improving essential primary health care services.

Urban Healthcare Facilities be it in rented or state owned building, staff shortage or limited resources are striving to improve their facilities!!

programme

WINNERS UNDER N



UPHC Purani Aabadi, Sri Ganga Nagar



UPHC Ramnagar, Bihar



UPHC Subramaniyapuram, Trichy



UPHC MV Puram, Tirunelveli



UPHC Lakhimpur, Assam



UPHC Mata Chowk, Bihar



UPHC Gandhi Chowk, Bilaspur, Chhattisgarh



UPHC Madhubani, Bihar



UPHC Keonjhar, Odisha



UPHC Annadele, Himachal Pradesh



UPHC Katarahill, Bihar



UPHC Modasa, Aravali

Andhra Pradesh

UPHC Gujaratipeta, Srikakulam
UPHC Phoolbagh, Vizianagaram
UPHC Bheemili, Visakhapatnam
UPHC PathrulaPeta, East Godavari
UPHC BruhannalaPeta, East Godavari
UPHC Vijayawada (Patamata), Krishna
UPHC TenaliSalipeta, Guntur
UPHC Balagi Nagar, Ongole, Prakasam
UPHC JNR Colony, Nellore
UPHC Satyanarayanapuram, Chittoor
UPHC Indira Gandhi Nagar, Anantpur
UPHC Illumagar, Kurnool
UPHC Sriram Nagar, Kurnool

Assam

UPHC Chaparigog, Lakhimpur
UPHC Dibrugarh, Dibrugarh
UPHC Birkuchi, Kamrup Metro

Bihar

UPHC Katari Hill, Gaya
UPHC Ramnagar, Katihar
UPHC Madhubani, Purnia
UPHC Matachowk, Purnia

Chandigarh

UCHC 45
UPHC Dadumajra

Chhattisgarh

UPHC Gandichauk Bilaspur, Bilaspur

TUHM....



UPHC Model Town
Ludhiana, Punjab



UPHC Ambedkar Nagar,
Vellore, TN



UPHC Tagore Nagar, Pali



UPHC Lal Singh Basti, Bathinda, Punjab



UPHC Valparai, Coimbatore



UPHC Ganesh Nagar, Thoothukudi



UPHC Krishnagiri, Krishnagiri

Delhi

DGD Jhilmil, Shahadra
M&CW Ghonda, North-East
DGD Keshavpuram, C-7, North-West
DGD Delhi Sachiwalaya, Central
DGD Rajokari, New Delhi
DGD Model Town, North
DGD A4-A Janakpuri, West
DGD Himmatpuri, East

Gujarat

UPHC Modasa, Aravali
UHCC - Sector 29, Gandhinagar

Himachal Pradesh

UPHC Annadale, Shimla

Kerala

UPHC Gosayikunnu, Thrissur (W)
UPHC Kallunira, Kozhikode (1st RU)
UPHC Kalpetta, Wayanad(2nd RU)

Mizoram

UPHC Chawlhmun, Aizawl West

Odisha

UPHC Keonjhar, Keonjhar(W)
UPHC Unit 3, Bhubaneswar, Khordha(1st RU)
UPHC Ambapua, Berhampur, Ganjam (2nd RU)

Punjab

UPHC Model town, Ludhiana
UPHC Lal Singh Basti, Bathinda

Rajasthan:

UPHC Purani Aabadi, Sri Ganga Nagar
UPHC Purani Tonk, Tonk
UPHC Devi Nagar, Jaipur 1
UPHC Tagore Nagar, Pali
UPHC Sakatpura, Kota
UPHC Tilak Nagar, Bharatpur

Tamil Nadu

UPHC Valparai, Coimbatore
UPHC Ambedkar Nagar, Vellore
UPHC Krishnagiri, Krishnagiri
UPHC Subramaniyapuram, Trichy
UPHC Ganesh Nagar, Thoothukudi
UPHC MV Puram, Tirunelveli
UPHC Rajajipuram, Erode
UPHC Puzhal, Madhavaram
UPHC Padi, Ambathur
UPHC Vilivakkam I, Anna nagar
UPHC Virugambakkam, Kodambakkam
UPHC Velacherry, Adyar
UPHC Tondiarpet, Tondiarpet
UPHC Padi, Ambathur
UCHC Tondiarpet, Tondiarpet
UCHC Padi, Ambathur

Kayakalp - Transformed



Urban Health Facilities



Success

STORIES



ES



IMPACT OF SWACHHTA ABHIYAN AT NEIGRIHMS, SHILLONG

The inception of Swachhta Abhiyan at NEIGRIHMS, Shillong, has led to many improvements in sanitation and hygiene. There has been a manifest improvement in structure, process and outcomes related to hospital services. Overall, Kayakalp has helped to bring the focus of every employee working in the institute on sanitation and hygiene. Further, the importance of sanitation and hygiene is being disseminated in the community through the patients, their attendants and visitors attending the hospital.

Posters on various aspects of sanitation and hygiene, conservation of water, cough etiquette, importance of hand-washing, steps of hand washing, types of waste such as bio degradable waste, segregation of bio medical waste etc have been placed at various locations in the institute. Distribution of paper soaps to underprivileged communities is being done at periodic intervals in the Institute. Workshops were organized for MBBS students on the correlation between sanitation, hygiene and communicable diseases. A booth has been created in the OPD foyer where volunteers in the manner of Swachhagrahis spread the message of sanitation and hygiene apart from other important aspects like water conservation etc.

Swachhta Pakhwadas are being organized at periodic intervals regularly in the institute to spread the message of importance of sanitation and hygiene among the community. Support of local NGOs and village headmen have been solicited to spread the message of Swachhta Abhiyan. Important days such as World Health Day, World Population Day, World No Smoking day etc are celebrated in the Institute. Sensitization sessions are held for security personnel on the importance of sanitation and hygiene and how they can play a key role being volunteers to spread the message of Swachhta Abhiyan.

Kayakalp has led to substantial improvements in the maintenance of the buildings and infrastructure of the institute. There is a yearly schedule for maintenance of the entire hospital and institute. Similarly, cleaning of all water tanks is done based on a maintenance schedule. LED lights are being procured to replace all the earlier lights at all locations in a phase wise manner. Solar installations of 100 kW are in place and 700 kW are being planned for the entire institute. Disposal of obsolete / unserviceable / condemned items has become a regular activity.

All the healthcare workers are given regular training on the importance of Bio Medical Waste Management Rules 2016 on sanitation and hygiene. Standardized methods of cleaning are being imparted to all Sanitation staff. Infection control activities have been strengthened. New nurses have been recruited under the Swachhta Action Plan for the purpose of active surveillance. Active surveillance is currently being done for ventilator Associated Pneumonia, Blood Stream Infections, Surgical Site Infections and Urinary Tract Infections at present. Meetings with ICUs are being held frequently to improve infection control measures based on active surveillance. Daily inspection by the Infection Control Nurses in different areas of the hospital to ensure maintenance of infection control practices by the healthcare personnel. Antibiotic policy has been formulated for the Institute. Separate bins for biodegradable and non-biodegradable waste have been placed at various locations in the Institute.

A robust feedback mechanism has been instituted to collect. Information regarding patient care services. The same is used for corrective action at the earliest. NEIGRIHMS is also listed under Mera Aspaatal feedback system. Similarly, manuals on Standard Operating Procedures have been prepared for Infection Control, CSSD, Dietetics, Laundry, Pest management, etc. Herbal garden is being nurtured in the campus. The garden consists of more than 70 different medicinal plants. Composting and vermi composting pits have been constructed.



REJUVENATION OF AREA HOSPITAL ATMAKUR, SPSR NELLORE DISTRICT, ANDHRA PRADESH

We were very much interested to make our hospital “Kayakalp Winner” in the District, State and National wide hospitals. In this regard, we initiated the Kayakalp program. Area Hospital Atmakur has been upgraded from Community Health Centre to Area Hospital in the month of February 2015.

Under Kayakalp Hospital implemented new sanitation policy, security services & pest control. Our hospital outsourced 20 sanitation workers and two supervisors and also acquired machinery like high jet vacuum cleaner, semi-automatic scrubber set. Training programs were arranged to improve the knowledge and work efficiency among the staff and sanitation workers on how to handle spills, BMW and patient nursing care. Monthly inspection is being done to identify repairs in the toilets and water supply system. Health screening of the sanitation workers at intervals is taken up. Immunization was done for service providers. The greenery has been developed inside the hospital in a vacant place and in front of the hospital. A parking shed has also been established to provide parking of the vehicles.

Security was ensured by appointing 10 security guards to monitor the hospital premises in providing safety to the patients as well as the hospital staff. MOU with Bio Medical Waste Agency has been done to transport the waste. General waste is disposed from garbage room with the help of Local Municipality.

The kitchen has been established inside the hospital to ensure hygienic and safe food to the patients. Safe drinking water has been ensured by setting up of R.O. system with help of local leaders. Hospital gets its water analysis done by RWS (Rural Water Supply) for testing and to ascertain the safety of drinking water. There is solar hot water system for the postnatal room, Operation Theatre complex for utilization of the patients.

Central Oxygen system has been established in this hospital to render better services in the Labour room, Operation Theatre and Casualty. Fire safety system has been established throughout the hospital. Display of hospital name at the main entrance, casualty and OP block entrance & signage system to different departments & wards has been depicted for convenience of public.

We pledge to strive hard for the betterment of our facility!!



KAYAKALP JOURNEY OF PRIMARY HEALTH CENTRE KUKANAPALLI, KOPPAL, KARNATAKA

Kayakalp program has brought great changes at our hospital. Our journey started on 07/10/2017 when district level training was held. As motivated by that we constituted an infection control committee comprising president Dr Manjula Sharma (MBBS), Vice president Dr. Siddanagouda Patil (BAMS), secretary Shri Pradeepsagar R(S/N), Members Smt. Mamataz Nadaf (S/N), Smt.Pushpavati K(S/N), Shri. Shivakuma Hugar (Pharmacist), Shri. Veerabhadrapa (Lab tech), Kum.Sunil Malage (Group-D) all Jr. H.A's and all ASHA were with this committee. We evaluated ourselves and we stood at 83% by this we made our mind to bring up our hospital to 100% and started working towards it.

We made changes in our labor room, upgraded Biomedical waste management, Chemical waste management, implemented compulsory Dress code, Name plates for every room, Direction board, Herbal gardening. Also we started maintaining each and every record, and concentrate on of every corner of our hospital and achieved 87% at our second internal assessment.

Finally the day came, golden day of our journey “our external assessment day” every staff of our PHC was excited. Finally our external assessors arrived and started observing from the entrance of our hospital. They enquired, questioned, observed each and every thing to its core. They saw every corner in and out of hospital evaluated each and every staff of PHC, enquired the patient about facilities provided, observed and verified each and every record to its pin point. Financial support is everything for any development without that it's nothing we would like to thank our AMO Dr Venkatesh for supporting us. We wouldn't have achieved this without our DQMS coordinator Mr. Nataraj who guided us in every step.

We achieved this success because of our never ending support of our beloved DHO. Dr Ramakrishna H, THO. Dr. Ramanjeya, FW Officer. Dr Jambayya, and all program officers. ***Last but not least this success is not a single person's hard work rather it is a coordinated work of all our staff and we are very much thankful to all of them...***



A BOOST TO QUALITY IMPROVEMENT BY MEGHA HEALTH INSURANCE SCHEME IN MEGHALAYA



The State of Meghalaya is striving to bring about quality improvement at all levels of health facilities through various interventions. But as expected, the major challenge as always is lack of funds apart from shortage of human resources, inadequate knowledge about how to improve the processes and most importantly how to properly document everything. In terms of cleanliness, our health facilities have been able to maintain a **high degree of cleanliness which have been widely appreciated by many visitors thanks to Kayakalp program.**

In order to help the poor in particular and the majority of population of the state, Meghalaya has started the Megha Health Insurance Scheme in 2012 which has enhanced the capacity of the general public to get access to quality health care. Through this scheme, the families who have enrolled themselves as beneficiaries get the coverage of upto 2.8 lakhs per family.

All public health facilities that are empanelled are entitled to some incentives which over time has accumulated to a substantial amount. This money is to be utilized for improvement of the facilities. Many health facilities have used this money to improve and maintain their buildings and beautify their compound, BMW management and to buy small quantity of emergency drugs and even equipments like a Shredder, Auto analyser, Ultrasound machine etc., **and all these are steps to improve the quality of services rendered to the patients.**

In MHIS, proper medical documentation is one of the pre requisite to avail the scheme. Many facilities have taken the initiatives to improvise their documentation in terms of proper hospital records sheets, OPD and IPD forms which are in line with quality standards as per NQAS. So indirectly, MHIS have helped the facilities to improve on proper documentation, record keeping etc.

We look forward to be able to get a few health facilities NQAS certified in the near future since we have such a scheme as MHIS that not only is a blessing to the patients but has improved the way the health providers render their services and document them too.

STEPPING TOWARDS SUSTAINABLE ELECTRICITY SUPPLY TO MAHARAJA DISTRICT HOSPITAL AND MCH HOSPITAL, VIZIANAGARAM WITH INNOVATIVE MODEL OF RENEWABLE ENERGY

With support from the MPLAD funds, the Maharaja District Hospital and MCH Hospital, Vizianagaram implementing solar energy for its operations. Cost benefit analysis has been made and it is also ensured that the balance generated electricity after consumption, will be procured by AP grid.

The following advantages were taken into consideration towards solar energy transformation.

- ☑ Renewable energy source | ☑ Reducing electrical Bills | ☑ Diverse Applications
- ☑ Low maintenance cost | ☑ Technology Development

Cost Benefit Analysis	DH, VZM 300 KV	MCH, VZM 150 KV
Average Consumption	45,000	25,000
Cost of electricity	5,40,000	3,00,000
Operational Cost of Solar panel installation	2,45,250	1,36,250
Benefit	2,94,750	1,63,750



Journey of CHC Dobhi, Uttar Pradesh - 44.4% to 91%...

About 300 km away from the capital of U.P 'Lucknow', CHC DOBHI is situated in Kerakat Tehseel in district Jaunpur in Varanasi division. CHC Dobhi CMS Dr Santosh Kumar Verma with 5 medical officer team and paramedical staff give services to the patients and community. It's a 30 bedded hospital with OT, Labour room, Isolation ward, Herbal garden, R.O water, CCCamera Security, Citizen Charter, IEC according to MNH toolkit.

CHC Dobhi was not selected under kayakalpin year 2016-17. Kayakalp program implementation started on April 12, 2017, after which MS and senior clerk started their work, they showed their inability to improve by saying ***Kayakalp is too tough and impossible!***

But on Q.A team advice, the MS and senior clerk Mr Manoj Singh agreed to participate and fully cooperate with Q.A team. After which the internal assessment of the facility was done and we scored **44.4 percent**. On 10th May 2017, a training was given to the facility staff related to Kayakalp program. Hospital QA members took oath to make the facility more better.

Firstly, work plan was prepared by QA team and we adopted the approach ***"one week one theme"*** under which the BMW room which was unused for many years was opened and the junk material inside the room was shifted to other condemn room.

Under hospital upkeep, the broken doors, windows, floors, wire mesh etc were repaired and painting of whole facility was done. Facility which was without boundary wall was secured by wooden fencing. Condemn articles were used as fencing of plant and trees. Water harvesting system and herbal garden was constructed under guidance of QA team. Policies were formulated with their proper use by the staff. On 2nd July facility internal assessment was done in which it scored 75.5 percent score, and finally it got selected for peer assessment. After scoring 72.5 percent score in peer assessment, facility got selected for external assessment.

In between all these activities, in September a supportive supervision visit was made by State Quality Assurance Committee headed by Dr Archana Verma (GM QA). Everyone in the facility were very nervous. Finally state team reached and found hospital upkeep perfect. Hospital staffs' behavior and their efforts toward their work were also appreciated by the state team. Team gave their valuable advice which was implemented soon.

Finally the day came for which every staff of the facility was waiting. The external assessor team visited the facility and assessed the facility on quality standards. The team was impressed with staff behaviour, hospital upkeep, herbal garden, compost pit and use of old condemn articles.

Finally the result got declared and CHC Dobhi got first rank in state with 91 percent score. Facility was awarded with 15 lakh rupees and set an example in Varanasi Division. So, this is how the journey of CHC Dobhi was started with being not selected in Kayakalp and then its selection to its journey of glory.



KAYAKALP - EK SAFAR, SADAR HOSPITAL, BEGUSARAI

वर्ष 2016 के लिए सदर अस्पताल, बेगूसराय कायाकल्प के लिए नामांकित था। Peer assesment के बाद External assesment के लिए राज्य स्तरीय समिति आई और अस्पताल की बिन्दुवार जाँच हुई। जाँच समिति ने कई बिन्दुओं पर नाकारात्मक टिप्पणी करते हुए शून्य अंक दिया। फलतः अस्पताल को किसी भी पायदान पर जगह नहीं मिली। समिति के नाकारात्मक टिप्पणी सुनने के बाद मैं आश्चर्य हो गया कि मुझे कोई भी स्थान नहीं मिलने जा रहा है। वस उसी समय से मेरे अन्तर्मन में दिनकर जी की पकितियाँ गूँजने लगी कि :-

“खम ठोक डेलता है जब नर, पर्वत के जाते पाँव उखड़
मानव जब जोड़ लगाता है, पत्थर पानी बन जाता है।”

और मैंने सभी शून्य अंक वाले बिन्दुओं को संकलित कर एक आन्तरिक समीक्षात्मक बैठक की। निर्णय लिया कि वर्ष 2017 हेतु पुनः नामांकन किया जाय तथा उसके लिए अग्री से कार्य प्रारंभ किया जाय। मैंने प्राथमिकता निर्धारित किया जो निम्नवत् था।

1. Documentation
2. Protocol
3. Beautification
4. Signages
5. Periodically Meeting

1. Documentation & Periodically Meeting :- सबसे पहले हमने पाक्षिक, साप्ताहिक एवं मासिक बैठक करना निर्धारित किया। जिसमें नर्स, चिकित्सक, पारा मेडिकल कर्मी एवं सफाई कर्मियों का अलग-अलग तिथि निर्धारित कर बैठकें करना तथा कार्यवाही को संचारित करना प्रारंभ किया तथा बैठकों में लिए गए निर्णयों को जमीन पर उतारना प्रारंभ किया। इससे चीजें अपना बेहतर स्वरूप लेने लग गई।

2. Protocol :- सभी प्रकार के Protocol को निर्धारित स्थान पर अधिष्ठापित कराया तथा संबंधित को उसके बारे में प्रशिक्षित किया।

3. Beautification :-
(क) अस्पताल को सुन्दर साफ एवं Eco Friendly बनाने की दिशा में हर्बल गार्डन, पौधा रोपण आदि को बढ़ावा दिया गया।
(ख) अस्पताल के बीचों बीच एक अदद पार्किंग की व्यवस्था की जिससे वाहनों, एम्बुलेंसों का यत्र-तत्र लगना बन्द हो गया।
(ग) मीटिंग सह प्रशिक्षण स्थल- एक आधुनिक मीटिंग सह प्रशिक्षण हॉल का निर्माण किया गया जिससे प्रशिक्षण देना और बैठकें करना बहुत ही सरल हो गया।

(घ) मॉड्यूलर कीचैन- पहले मरीजों को परोसे जानेवाले फथ्य की Hygiene को बनाए रखना कठिन हो रहा था। एक मॉड्यूलर कीचैन कर निर्माण तथा कीचैन से मुख्य भवन तक शेड का निर्माण कराकर Hygiene बनाए रखने का कार्य किया गया।

(ङ) कचड़ों का एकत्रीकरण - सभी Waste को एक जगह एकत्रित कर उसकी घेराबन्दी कर उसपर Signage लगा दिया गया।

(च) पानी की व्यवस्था - पानी की व्यवस्था तथा संरक्षण की मजबूत व्यवस्था की गई तथा तत्संबंधी Signage भी लगाए गए। PHED से पानी की जाँच समयबद्ध तरीके से कराई गई।

(छ) किसी भी अस्पताल में मरीजों के इलाज हेतु एक अत्याधुनिक शल्य कक्ष की आवश्यकता होती है जिसका सदर अस्पताल में सर्वथा अभाव था। इसका मूल्यांकन करने के उपरांत इसके आधुनिकीकरण को स्वरूप देते हुए शल्य कक्ष के वातावरण को Zero-Pollution बनाने हेतु Positive Pressure Machine लगाई गयी। बेहोशी हेतु नवीनतम Anaesthesia Station को स्थापित किया गया। विभिन्न प्रकार के ऑपरेशन हेतु अलग-अलग प्रकार के ऑपरेशन टेबुल SS 304 के लगाये गए। प्रकाश की व्यवस्था हेतु आधुनिकतम LED OT Light की व्यवस्था की गई। किसी भी प्रकार का Complication ऑपरेशन के दौरान होने वाली स्थिति से निपटने हेतु आधुनिकतम De-febrillator, Cardiac-Monitor एवं Central O₂ Supply की व्यवस्था की गई। OT को विभिन्न जोंनों में Protocol के हिसाब से बांटा गया। (Yellow, Green, Red)। सदर अस्पताल, बेगूसराय का ऑपरेशन थियेटर को अब हम आधुनिकतम OT की श्रेणी में रख सकते हैं, जबकि यह अस्पताल सन् 1972 का निर्मित है।

(ज) सदर अस्पताल परिसर का अतः विभाग एवं पूरा परिसर प्रकाश से चकाचक है। रात्रि में भी आने पर ये यह Co-Operate अस्पताल के समकक्ष दिखता है। सभी वार्ड एवं शौचालय, ड्यूटी रूम, LED Tube Light के प्रकाश से प्रकाशित है, इससे ऊर्जा का संरक्षण भी होता है।

(झ) अस्पताल परिसर में खाद्य अपशिष्ट को अस्पताल प्रबंधन कचड़े में न फेंककर कम्पोस्ट खाद्य बनाने हेतु निर्धारित स्थल पर नवनिर्मित कम्पोस्ट घर में संग्रह करते हैं, जिसका उपयोग अस्पताल में स्थित हर्बल गार्डन में किया जाता है।

4. Signages :- सभी स्थान पर Signages लगाए गए जिससे मरीजों को निर्धारित स्थान पर पहुँचने में सुविधा होने लगी।

कुल मिलाकर यह कार्य अत्यधिक चुनौतीपूर्ण एवं रोमांचक रहा। कार्य करने में आन्तरिक प्रसन्नता होती थी। इस कार्य में मेरे सिविल सर्जन, जिला कार्यक्रम प्रबंधक, जिला लेखा प्रबंधक, जिला योजना समन्वयक, अस्पताल प्रबंधक, लेखापाल के साथ सभी चिकित्सक, नर्स, पारा मेडिकल कर्मी एवं सफाई कर्मियों ने मेरा साथ दिया। इनके सहयोग से ही हम अस्पताल को एक नया रूप दे पाएँ।

Ankarna
03/01/18

उपाध्यक्षक, सदर अस्पताल, बेगूसराय



जवाहर लाल नेहरू जिला चिकित्सालय रुद्रपुर, उधम सिंह नगर।

(कायाकल्प के तहत चिकित्सालय में किये गये कार्यवृत्त विवरण)

भारत सरकार द्वारा स्वच्छ भारत स्वस्थ भारत अभियान के तहत प्रदेशों के चिकित्सालयों को साफ-सुथरा एवं स्वच्छ बनाये रखने हेतु 'कायाकल्प' कार्यक्रम का शुभारम्भ किया गया। जवाहर लाल नेहरू जिला चिकित्सालय रुद्रपुर परिवार की प्रमुख अधीक्षक डा० अमिता उप्रेती द्वारा समस्त चिकित्सालय स्टाफ की एक संयुक्त बैठक चिकित्सालय के ओपीडी पंजीकरण कक्ष में आहूत की गई। जिस बैठक में सभी चिकित्सालय कार्मिकों द्वारा स्वच्छ भारत स्वस्थ भारत अभियान के तहत शपथ ली गयी कि इस बार जवाहर लाल नेहरू जिला चिकित्सालय रुद्रपुर को कायाकल्प के तहत प्रदेश का सर्वोच्च चिकित्सालय बनाये जाने में सभी कार्मिक दिन-रात एक करके तन-मन व लगन से कार्य करेंगे। शपथ के उपरान्त अब चिकित्सालय को अग्रणी लाने में चिकित्सालय की प्रमुख अधीक्षक डा० अमिता उप्रेती के उपर मुख्य दायित्व था।

योजना को वरण-बद्ध तरीके से लागू करने हेतु सर्वप्रथम पुनः चिकित्सालय के सभागार में समस्त विभागाध्यक्षों की एक बैठक आहूत की गयी, जिसमें पुनः कायाकल्प टीम/इन्फेक्शन कंट्रोल टीम/क्वालिटी टीम/बायो-मेडिकल वेस्ट टीम का गठन किया गया।

समिति के गठन के उपरान्त तत्काल ही समिति के सदस्यों को उनके कार्यभार वितरित करते हुए प्रमुख सदस्यों डा० अजय वीर सिंह (चिकित्सालय प्रबन्धक), श्रीमती रंजना बालिया (सहायक नर्सिंग अधीक्षक), व श्रीमती मंजू कैड़ा (सिस्टर इंचार्ज) की बैठक प्रतिदिन डा० अमिता उप्रेती के साथ की जाती रही व समिति के सदस्यों की बैठक प्रति सप्ताह अपने कक्ष में ली जाने लगी, जिसमें सभी सदस्यों को दिये गये कार्यों व उनके द्वारा पूर्ण कर लिए गये टास्क के बारे में विस्तृत चर्चा की जाती थी।

लेकिन चिकित्सालय को आदर्श कायाकल्प चिकित्सालय बनाने में अतिरिक्त श्रमदान की आवश्यकता थी जिस हेतु प्रमुख अधीक्षक द्वारा अगस्त के उपरान्त आने वाले सभी रविवार को प्रातः 6 बजे से 11 बजे तक एवं राजपत्रित अवकाश के दिन 11 बजे के उपरान्त सभी कार्मिकों द्वारा स्वेच्छा से श्रमदान कर चिकित्सालय परिसर जैसे- गार्डन, वार्ड ब्लॉक एवं अपने-अपने पटल पर स्वच्छता अभियान चलाया गया।

चिकित्सालय के अन्दर सभी वार्डों में प्रतिदिन राउण्ड कर कार्यस्थल प्रबन्ध, वार्डों की सफाई, रिकार्ड का रख-रखाव, वार्डों में पुराने रखे जंक लगे सामान जैसे- बैड साइड लॉकर आदि का नये सामान द्वारा बदलाव, शौचालयों की चैक लिस्ट के अनुसार सफाई, बायो-वेस्ट, इन्फेक्शन कंट्रोल का पटल दू. पटल प्रतिदिन समस्त स्टाफ को प्रशिक्षण दिया जाता रहा है। इसके अतिरिक्त चिकित्सालय के कपड़ों की धुलाई व्यवस्था मरीजों को दिये जाने वाले भोजन की रसोई, समस्त कार्मिकों का टीकाकरण, समस्त सफाई कर्मचारी एवं सरोई घर में कार्यरत कार्मिकों का त्रैमासिक मेडिकल चैक-अप कराया गया एवं साथ ही पानी की गुणवत्ता की जाँच कराकर नियमित पानी के टैंक की सफाई करायी गयी।

सी०एस०आर० (कॉरपोरेट सामाजिक दायित्व) के तहत प्रमुख अधीक्षक एवं हास्पिटल मैनेजर के अथक प्रयासों द्वारा चिकित्सालय के पी०एन०सी० वार्ड का उच्चीकरण, चिकित्सालय के प्रदेश द्वार पर चिकित्सालय

का नाम से लिखा बोर्ड लगवाया गया एवं अन्य कई कार्य मुख्य विकास अधिकारी, अपर जिला अधिकारी (नजूल) एवं जिला अधिकारी महोदय, उधम सिंह नगर द्वारा चिकित्सालय को उच्चीकृत एवं आदर्श बनाये जाने हेतु कराये गये।

ओपीडी, एस०एन०सी०यू० व प्रसव कक्ष (अति संवेदनशील स्थान) एवं सभी ऐसी यूनिट जहाँ पर इन्फेक्शन कंट्रोल किया जाना अतिआवश्यक था वहाँ पर नियमानुसार जोन बनाये गये।

चिकित्सालय में निकलने वाले बायो-वेस्ट को बन्द कन्टेनर की ट्राली में स्फिट किया जाने लगा जिसके स्टोरेज हेतु एक बायो-मेडिकल वेस्ट कलैक्शन प्वाइंट बनाया गया जिसको ताले से सुरक्षित रखा गया, जिस ताले की एक- एक चाबी प्रसव कक्ष की सफाई कर्मचारी, सफाई सुपरवाइजर एवं आउटसोर्स ऐजेन्सी (ग्लोबल एन्वायरमेंटल सोल्यूशन, गदरपुर जो की चिकित्सालय का बायोवेस्ट डिस्पोजल हेतु ले जाते हैं) के पास रहती है।

चिकित्सालय के सभी कार्मिकों, जिला उधम सिंह नगर व राज्य स्तर एवं सी०एस०आर० के तहत सिडकुल रुद्रपुर, उधम सिंह नगर की उन सभी कम्पनी के सभी अधिकारी एवं मोनेट्रिंग आफिसर को इस धन्यवाद के साथ की सभी के द्वारा जिला चिकित्सालय रुद्रपुर को कायाकल्प कार्यक्रम के तहत प्रदेश में प्रथम स्थान प्राप्त करने में समय-समय पर जो सहयोग दिया गया इसके लिए जिला चिकित्सालय रुद्रपुर कृतार्थ हृदय से सहयोग के लिए आभारी है।

(डा० अमिता उप्रेती)
प्रमुख अधीक्षक
जवाहर लाल नेहरू जिला चिकित्सालय
रुद्रपुर, उधम सिंह नगर।

TESTIMONIAL

Surgical and Orthopedic Ward

Firstly, when I was admitted and tell now it has a huge progress. At starting I get a problem of water because it is on time to time. but now I get used to it. Everything of hospital is good starting from breakfast, lunch and dinner it is very healthy and good for health. The environment of hospital is neat and clean.

Mostly, I like the presence of Doctor and it has regularly improve in my health. When I was firstly admitted my health issues was really bad. but now I can feel the good improvement in my body. It is almost 16 days that I am in hospital and really feel happy that I am doing good. Thank you.
Indra Bdr Khawas
of bed number 5

'KAYAKALP' - The vision and the road ahead.....

It gives me immense pleasure to share that the State of Uttar Pradesh has performed fairly well in the KAYAKALP award scheme which aims to promote cleanliness in the public health facilities. A total of 116 facilities including 37 district level hospitals 25 CHCs and 54 PHCs have been awarded in the FY 2017-18.



In a vast and populous state like UP, where the health facilities have tremendous load to cater a large number of people specially the underprivileged, maintaining cleanliness and hygiene, although a top priority, remains a challenge. Our journey has been tough, constraints many but persistent Endeavour of the staff, a strong leadership of the In-charges and a quick and unconditional support by the District authorities paved the way to success.

Some of the efforts, innovations and the best practices implemented in these facilities have been uploaded on the NHM Website so that others may replicate the same in order to get the best results with minimum investment. The vision is to ensure that each facility scores at least above a certain threshold lowest level so as to maintain the basic quality of service at each public facility.

Since KAYAKALP is an ongoing award scheme we are determined to sustain the good practices and look forward to explore new avenues and innovative ideas to provide services that are sensitive to gender, culture and religious needs and are presented in a respectful, patient friendly manner so that the faith of the beneficiary is reposed in the public health system.

Pankaj Kumar, IAS
Mission Director
National Health Mission
Uttar Pradesh

എന്നു വെച്ചു മറ്റൊരു കാര്യം കൂടി.

ॐ नमो भगवते वासुदेवाय
 ॐ नमो भगवते वासुदेवाय
 ॐ नमो भगवते वासुदेवाय

12/20

K. N. G. P. O. S. S.

5/22/20

Feedback

- 1/ पड़ितों की बेसी अडिलोंकी Hospital वरँ रामी छ
अस्तँ साफ सुगरमा अरु बत्थादि।
- 2) यहाँकी Doctor एक पनि वरँ रामी छ।
- (3) यहाँकी पाकेन खानेकुरा एक पड़ितोंकी गन्दा वरँ
गन्नी पाइन्छ।
- (4) समयमा Doctor's visit (कुराम) ठुनु (अरु) आठनुहुन्छ।
- (5) Hospital को rules वरँ रामी छ र सर्वेसँ
रामो सब follow गरिन्छ।
- (6) यहाँकी Doctor's patients लाई वरँ रामीसँगल
उपचार गरिन्छ।
- (7) अरु Hospital बेसी यहाँकी Hospital वरँ रामी छ।
- (8) अनि यहाँ Medicine पनि free ले दिने गरिन्छ।
- (9) अनि खानी भात, सब्जी अरु पनि free दिने
गरिन्छ।

વિજય મહેલા
4/4/18

પ્રતિશ્રી અધ્યક્ષ સરિલ
પદ્મકુલર બા ફોર્મિટલ
લિમિટેડ: ફોર્મિટલ કામગીરી બાબત

આ વિજયમર જલાવવાકે કે અમે અહિયા
કાંચાલિમોસ કરાવવા આપિકો છીએ અહિયા ની કામગીરી
બકુ સરસા છે. અને અહિયાનો સ્ટાફ પણ બકુ સારો છે. અહિયાના
સેવકતા બકુ સારી છે. તેમજ સારવાર પણ બકુ સારી છે.
તથા જલાવવાકે ન જલાવો પણ સારા દોષ છે. તેમજ
અંદુનો કીસીપીન બકુ સારી છે. તેમજ અહિની દવાઓ
અને ઈન્જેક્શન પણ સરલ મળે છે. અને ડોક્ટર નર્સિંગ સ્ટાફ
તેમજ ટેકનાશીયન સ્ટાફ, આયા નેન, દીપર, સુપર વાવકર,
ઇન્ચાર્જ, વકાનો દર્દી પ્રવેશો. સરકાર બકુ સારસા છે.
તેમજ દર્દીના દર્દીના પાલ વ્યવસ્થા રાખેલ છે.
તેમજ તેમની રાજમ આસાની થી પ્રસાર થાય છે. તેમજ
ફોર્મિટલ ફોર્મિટલ માં બધી સારવાર બધી રીતે સારી છે.

V. R. Mehta

SHRI SIVRAMBHAI PATEL
SIVAM SALES CORPORATION
PALAMPUR
DATE 11/2/2018

Here I SIVRAMBHAI PATEL belongs to
this village Kuvana. I am businessman
at Palampur. Here I visit Govt hospital
Kuvana on 11/2/2018 with purpose of
to arrange multispeciality camp. After
visiting of the Kuvana, there was too
cleanliness in hospital building and surround-
ing area. and hospital staff were very
co-operative.

On 11/2/2018, there was multi-
speciality health camp done with an
approximate 1500 patient got benefitted.
around 10 cataract OT done and
around 350 patients given to restriction
errors patients.

I really thankful to all staff of
the Kuvana.

दिनांक - 03-03-2018

मि रमेश भैया, कुपारा

मैं आज सा सा के, कुपारा में घुटनों में दर्द की तकलीफ से आया हूँ। मुझे अच्छी तरह जाव पडताल करके डॉक्टर ने फिजियोथेरापी (फिसरन) के विभाग में भेजा। फिसरन के विभाग में मुझे दो तीन दिन तक हर रोज सुबह से विविध तरह की आराम दी गई। उसमें मुझे दर्द से आराम मिला।

वर्ल्ड होस्पिटल के सभी स्टाफ ने वही अच्छी तरह ध्यान दिया। वर्ल्ड होस्पिटल की तथा भैया को सफाई बहुत अच्छी थी। हर जगह पर कूड़ा नष्ट है। जिसकी वजह से यहाँ कोई जंगली नली दिखाई दी।

मैं होस्पिटल अन्दर जाति ले, और वहीर स्पेशलिस्ट सुविधा उपलब्ध है, वह अत्यन्त है।

TESTIMONIAL

डेटावा | हिन्दुस्तान संवाद

10वें स्थान पर रहा हमारा 'सर्व'।

पत्रिका न्यूज नेटवर्क
patrika.com

भोपाल. देश का पहला मॉडल जिला अस्पताल राजधानी का जेपी अस्पताल कायाकल्प अभियान में टीकमगढ़ जैसे दूसर जिला अस्पताल के सामने फूल है गया। शूक्रवार को कायाकल्प अवॉर्ड का वित्त किया गया। इसमें अस्पताल पहले नंबर टीकमगढ़ ने दूसरा बनाया। चौकाने वाली यह देश का सर्वश्रेष्ठ जिला जेपी

अस्पताल को 10वें स्थान से संतोष करना पड़ा। यह लगातार तीसरा वर्ष है, जब जेपी को सालाना पुरस्कार दिया जा रहा है। नेशनल हेल्थ मिशन के क्वालिटी शोयरंस ऑफिसर डॉ. पंकज एश्वर ने बताया कि उज्जैन के नंबर वन कारण थेथियेटर, लिक्विड बेहतर सुविधा के

24 February 2018
patrika.com//c/26539739

उनका भी मूल्यांकन किया और मरीजों से भी अस्पताल में मिलने वाली सुविधाओं के संबंध में पूछा।

को
'काया
को राज

कानपुर
फरवरी 2018

रविवार, 25 फरवरी 2018

amarujala.com

कायाकल्प में अवार्ड मिलने पर सीएमएस

अमर उजाला ब्यूरो
फर्रुखाबाद।

लोहिया अस्पताल के सीएमएस को
कायाकल्प योजना के तहत अवार्ड
मिलने पर नागरिक सम्मान किया
गया। लोहिया अस्पताल के

बेहतर चिकित्सा, सेवा और स्वच्छता के लिये
सौ शैख्या अस्पताल मण्डल में प्र

03-2096

વ્યારાની સંજીવન

ગણાતી બું
સિવિલની
કેન્દ્ર તાપી

अधिकतम 14.00
न्यूनतम 04.00
मूल्य: 5.50 (आज) मूल्य: 7.01 (कल)

जिला अस्पताल

उपलब्धि

जालौन amarujala.com **अमर उजाला**

दीगांव सीएचसी का प्रदेश में 5वां स्थान

सीएचसी में साफ-सफाई और बेहतर स्वास्थ्य सेवा देने पर इनाम में मिलेंगे एक लाख तीन चरण में दो

अवार्ड को

जिला व सीएचसी नदीगाव



Kayakalp Awards presented

By Express News Service | Published: 22nd February 2018 02:21 AM |
Last Updated: 22nd February 2018 05:35 AM | A+ A A- | 📖

HUBANESWAR: As many as 12 District Headquarters Hospitals (DHHs), eleven Sub-Divisional Hospitals (SDHs), 28 Community Health Centres (CHCs) and Primary Health Centres (PHCs) have been awarded Kayakalp awards by the Ministry of Health and Family Welfare, Government of India.

...Health Centres (PHCs) and 14 upgraded PHCs were
Wednesday for promoting cleanliness,
award to public
...COHs

ब्रीडीके ने 50 लाख, बना...

बेहतर चिकित्सा, सेवा

सौराष्ट्र

[illegible]

नंबर वन की दौड़ में

श्रेष्ठ' जेपी अस्पताल

रबा सिटी पत्रिका

कल्प' में सीएचसी कटघोरा
ज्य स्तरीय प्रथम पुरस्कार

8

सम्मानित



थम

नित किया जायेगा।

नित किया जायेगा।

नित किया जायेगा।

नित किया जायेगा।

कायाकल्प योजना में ददरौल सीएचसी को प्रथम स्थान

सरकारी अस्पतालों को साफ एवं नश मुक्ति स्थल के रूप में बनाने के लिए कायाकल्प अवार्ड स्कीम की शुरुआत की गई

जिला अस्पताल में तैयार हुई लॉट्री, प्रतिदिन धुले जाएंगे कपड़े

बेड पर मरीजों को मिलेंगे चमाचम चादर-कंबल



एक बार में 120 चादरें साफ करेगा वाशर

टौणी देवी अस्पताल के कर्मचारी किए सम्मानित

अमर उजाला ब्यूरो टौणीदेवी(हमीरपुर)।

अमर उजाला ब्यूरो टौणीदेवी(हमीरपुर)।

हतर स्वास्थ्य सेवाओं के दम पर जीता पुरस्कार

स्वास्थ्य सेवाओं में ददरौल सीएचसी मंडल में अव्वल

कायाकल्प अवार्ड योजना में गोरखपुर जिले की धूम, मिले पांच पुरस्कार



कायाकल्प अवार्ड में दसवें नंबर पर रहा जेपी अस्पताल,

सकेंगे, उज्जैन ने पाया पहला स्थान

कायाकल्प में अन्य जिलों को पछाड़कर जशपुर प्रदेश में प्रथम स्थान पर आया



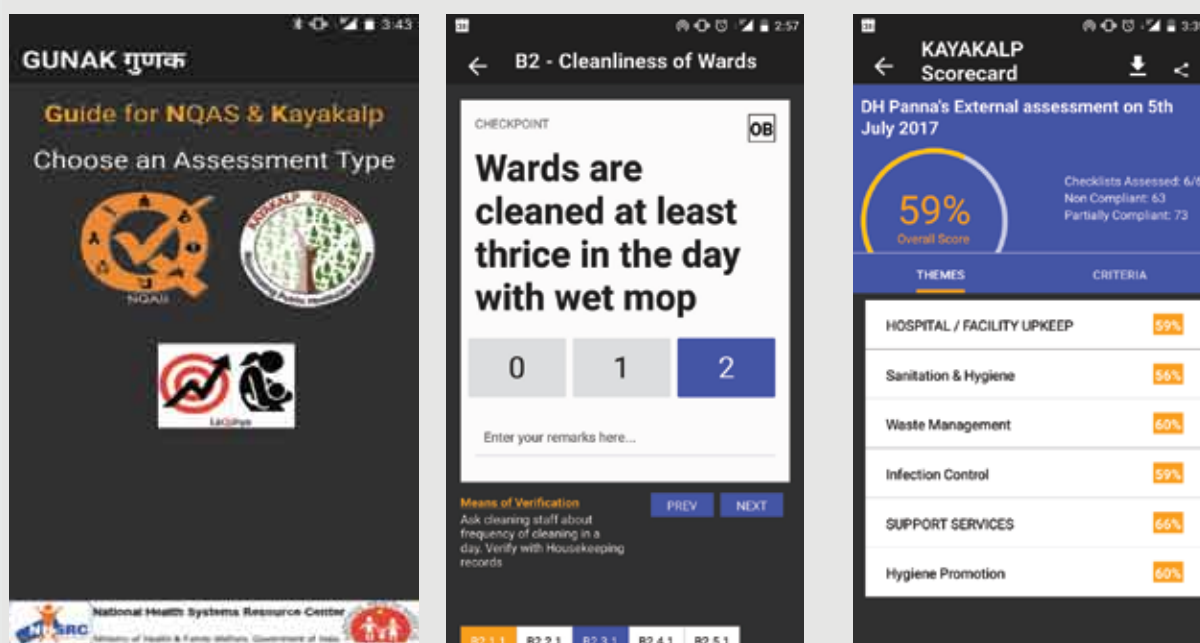
Rudrapur dist hospital state's cleanest'

hospital and other parameters were also inspected during the survey.

APP FOR KAYAKALP & QUALITY ASSESSMENT



Gunak -Guide for NQAS and Kayakalp



- Preloaded digital checklists for Kayakalp & National Quality Assurance Standards & LaQshya
- Checklist for all level of facilities- District Hospitals, CHCs, PHCs & Urban PHCs
- User friendly assessment interface with single hand navigation and assigning scores
- Automated score cards generation , can be shared as excel or image files



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2. Website: <http://qi.nhsrindia.org/kayakalp-swachh-swasth-sarvatra>







CHC Sankoo, Kargil, J&K
Kayakalp Winner

MINISTRY OF HEALTH AND FAMILY WELFARE

Government of India

Nirman Bhavan, New Delhi