EVERY CLIENT HAS THE RIGHT TO:

INFORMATION
to know about the benefits and availability of sexual and reproductive health services and to know their rights in this regard

ACCESS
to obtain services regardless of race, sex or sexual orientation, marital status, age, religious or political beliefs, ethnicity or disability

CHOICE
to decide freely on whether and how to control their fertility and which method to use

SAFETY
to be able to protect themselves from unwanted pregnancy, disease and from violence

PRIVACY
to have a private environment during counselling and services

CONFIDENTIALITY
to be assured that any personal information will remain confidential

DIGNITY
to be treated with respect, empathy, courtesy, consideration and attentiveness

COMFORT
to feel comfortable when obtaining services

CONTINUITY
to receive sexual and reproductive health services and supplies for as long as needed

OPINION
to freely express views on the services provided

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