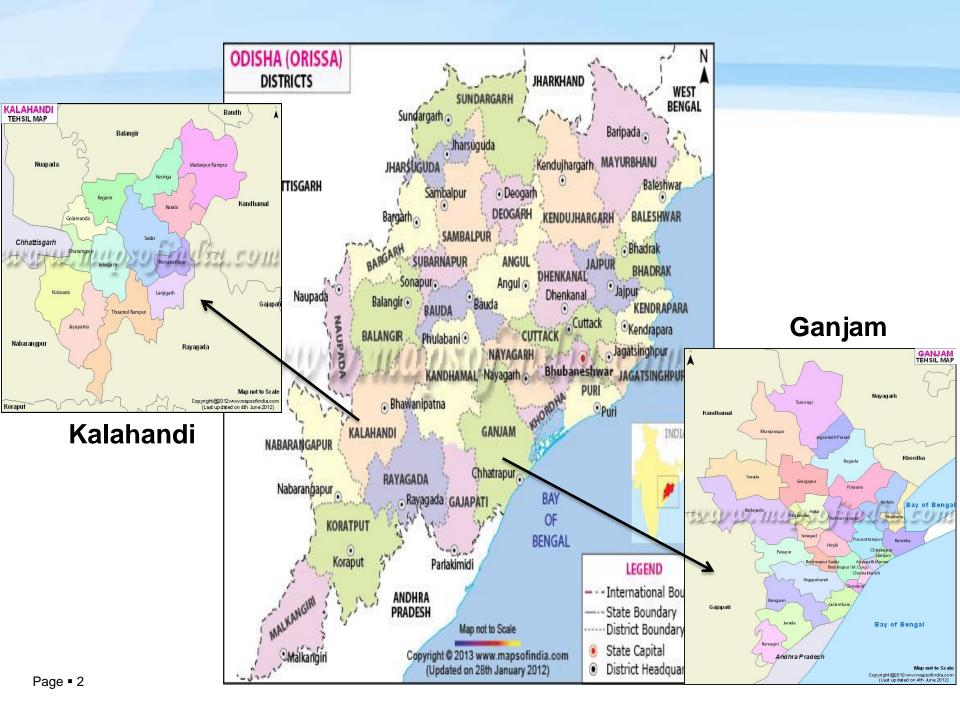




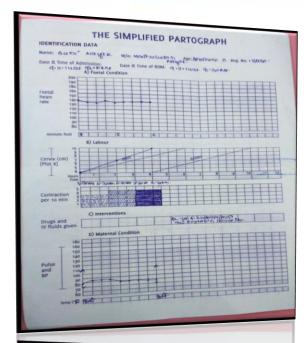
ODISHA

16th February, 2015



Positives

- Good Synergy between the Mission and the Directorate
- Multi skilling of Lab technicians and integrated labs
- Multi skilling of AYUSH MOs
- MCP card- JSSK entitlements, high risk mothers identification symbol, JSY voucher was printed which is a good initiative with targeted approach for generating awareness
- Good practice of use of Partographs
- Hospital Managers also designated as nodal persons for the Quality Assurance in DH and SDH
- Center of Excellence for Communication "Integrated approach for IEC" – e.g. MCP cards

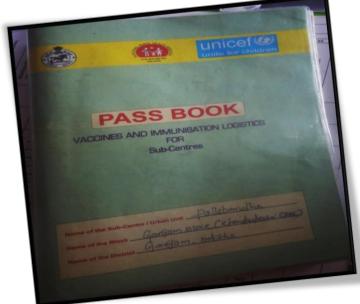




Positives

- Health Wall: "Swathya Kantha " in sub centres.
- "Pass book for Vaccines and Immunization Logistics for Subcenters". RHCLMIS – ICT enabled RCH related logistic supply chain management up-to the ANM level.
- "MO-MOSHARI" initiative for pregnant women and tribal residential school for LLIN distribution
- Drug administrators for MDA instead of Drug distributors
- No delays in payment to ASHAs and payments through e-transfer
- Validation committee for HMIS at district & block level and validation checks on monthly basis.

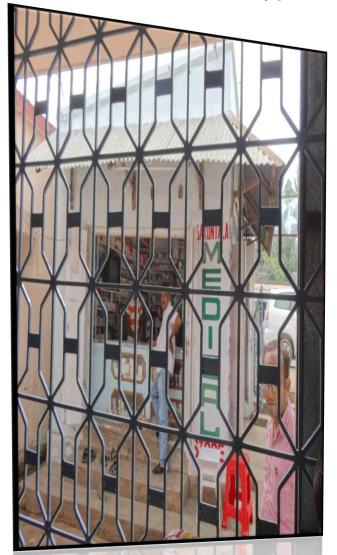




Areas of Improvement

- CHCs and PHCs not functional as per norms service delivery, bed strength, HR etc
- Low utilization of public facilities owing to Community perception of poor quality
- Despite perceived availability of drugs within the system – no mechanism put in place to ensure availability to patients
- Facility wise EDL for drugs not available
- Policy of allowing private drugs stores within public health facilities
- Diagnostic services- mismatch between Demand vs Supply
- Poor Sanitation and hygiene in facilities, Open defecation was prevalent. ASHAs/VHSNC members including PRI not sensitized on open defecation. ASHAs unaware of incentive under Total Sanitation Campaign.
- ASHA not the member secretary of GKS and ANM is not the holder of joint account of GKS. Both these roles being done by AWW.

Private Medical Stores inside facility premises



Areas of Improvement

- No monitoring mechanism for follow up of SNCU discharged or referred children.
- SNCU Reporting Software & MDR software not being used.
- No information found on observing the Integrated Diarrohea Control Fortnight (IDCF) neither at facility level or in village/ASHA etc.
- Vitamin K injection not yet started
- IFA compliance was not being captured in the dedicated page in the MCP card
- Fixed day FP services & CAC services remain a challenge
- Poor Compliance to Biomedical Waste Management
- Community participation poor
- Under NUHM, most HR put in place but services not started
- Poor monitoring of ANC services Hb and BP measures either not recorded or all ANCs of all PWs have same BP 110/70.

Deep Burial Pits not as per norms





Recommendations

- Need to improve health care service provision in public health facilities and instill confidence in the public about quality of health services
- Devise mechanism to ensure provision of drugs and diagnostics
- Effective Grievance Redressal mechanism system both for client and service providers
- Infrastructural plan needs to be visionary considering IPHS norms and keep in view the needs in next few years.
- Implement Time-To-Care approach for setting up sub-centers in tribal blocks/district of the State
- Rational deployment of HR
- Referral linkages for transferring patients from primary to secondary to tertiary level need to be established to avoid over-burdening of tertiary level facilities

Recommendations

- Focus on quality of care in RMNCH+A services revitalize Postpartum Family Planning including PPIUCD
- Facility wise EDLs for drugs need to be put in place
- Standard Treatment Guidelines (STGs) and train doctors in using the STGs.
- Provision of uniforms for ANMs to enhance their visibility
- HR competency assessment / skill assessment of all existing and new staff especially ANMs & Staff Nurse needs be carried out for capacity building
- Strengthening of Quality Assurance Institutional Framework need to be done at the state and district level as per the GoI operational guidelines.

Facilities Visited

District Kalahandi	District Ganjam
DH Bhawanipatna	DH City Hospital, Berhampur
SDH Dharmagarh	SDH: Bhanjanagar, Chattarpur
CHC- Kesinga (FRU), Kalampur, Lanjigarh,	CHC- Khallikote, Kudrakhandi, Girisola, Hinjlicut,
Biswanathpur, Junagarh, T. Rampur, M. Rampur	Buguda, Belgaon
PHC- Utkela, Bara Bhanda,	PHC- Ganjam, Baragaon, Manitara (PPP)
SC- Utkela, Kutrukhamar, Bara Bhanda, shergad,	SC- Bendalia, Baragaon, Baghala,
Bali Sarai, Gopalpur, T rampur, Daspur,	
Villages/Community interaction- Kiding,	VHND- Sunadhara, Pochlima, Sapuapalli,
Balabhadrapur, Trilochanpur, Kutrukhumar,	Kanchioru, Baghala, Punitola Cultural Bhawan
Kanagown UGHS, T.rampur, Lanjigarh, Bankapala	(Immunization Site) , Palibandh Sub-center,
	Belpada AWC, Subhalaya Sub-center, Belpada
Maternity Waiting rooms: Lanjigarh & Burrat	Village: Govindpur
NRC: DH Bhawanipatna, Dharmagarh SDH	Academic: MKCG Medical College, Nursing College
SNCU: DH Bhawanipatna	NRC: SDH Bhanjanagar
AWC: Kumari, Shripalli, Gunapur, Pulingpada	SNCU:MKCG College
Schools: Udaypur, Deypur, Shripalli	NBSU: SDH Bhanjanagar
	School: Sapuapalli

Team Members

Ganjam District	Kalahandi District
Ms. Limatula Yaden	Mr. G. Narayan
Dr. J. N. Srivastava	Dr. S. C. Agrawal
Dr. R. Panigrahi	Dr. S. N. Pati
Ms. Amita Chauhan	Mr. Ashish Sarin
Dr. Sangamitra Pati	Dr. Suresh Thakur
Mr. Bhaswat K Das	Dr. Nikhil P. Utture
Dr. Aboli Gore	Ms. Umra Liaqat
Mr. Rahul Govila	Dr. Manorama Bakshi
Mr. Nabeel Ahmed	Mr. B. B. Pattanayak
Ms. Anjana Rajagopalan	Mr. Kumar Manish
nge Ms . Preetu Mishra	

