

CRM Team -Odisha

Name of Team Members	Designation		
Dr.Himanshu Bhushan	Deputy Commissioner, MoHFW, GoI, New Delhi (CRM		
	Team Leader)		
Dr Suryamani Mishra	Deputy Director, WCD Department, Ministry of Women		
	& Child Development, GoI, New Delhi		
Sh. Tarun Arora	Research Officer, Planning Commission		
Mr. Anders Thomsen	Deputy Representative India / Bhutan, UNFPA		
Dr. Vijay Aruldas	Independent Consultant, AGCA		
Dr. Shobha Govindan	State Programme Coordinator, Micronutrient Initiative,		
	Gandhinagar, Gujarat		
Ms Jhimly Baruah	Consultant, NHSRC		
Ms Manjula Singh	DFID		
Dr. Ravinder Kaur	Sr. Consultant Maternal Health, MoHFW, GoI, New Delhi		
Lt Aseema Mahunta	Consultant NDUM Planning and Policy MoHEW Col		
Lt Aseema Manunta	Consultant NRHM Planning and Policy, MoHFW, GoI, New Delhi		
Dr. Munish Joshi			
Dr. Wullish Joshi	National Consultant Training, Directorate of NVBDCP,		
Sh. Sumantha Kar	MOH & FW, GoI, New Delhi		
Sn. Sumantna Kar	Consultant FMG, MoHFW, GoI, New Delhi		
Sh. Saswat Rath	Sr. Consultant, TMSA		
Dr Umesh Chandra	Medical Consultant, RCH-II/ NRHM, NIHFW		
Sahoo			



Facilities Visited

Kendrapada-16 facilities

- DHH- Kendrapada
- CHC- Marsaghai
- **CHC-Pattamundai**
- CHC-Rajnagar
- PHC(N)-Kurtunga
- PHC-Ram nagar
- PHC-Korowa
- SC-Mahakalapada
- **SC-Pareshwarpur**
- **SC-Damarpur**
- **SC-Manikapur**
- **GKS-Mulabasanta**
- School-Napangaurnita
- VHND-Baharsobala
- VHND-Tankidelari
- VHND-Medinipur

Bolangir-17 facilities

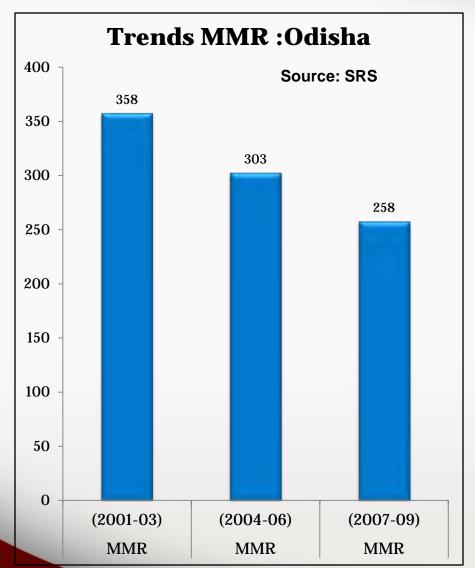
- DHH-Bolangir
- SDH-Patnagarh
- SDH-Titilagarh
- **CHC-Ghasian**
- CHC-Saintala
- PHC(N)-belgaon
- **SC-Jogimunda**
- SC-Jogisuguda
- SC-Desil
- SC-Bhadra
- **SC-Belgaon**
- **GKS-Badamunda**
- VHND-Dharapgarh
- FGD with GKS members at Convention at Ghasian CHC
- FGD with ASHA at Module 6& 7 training
- School: Jogimunda
- AWC: Madiapali in Puintala block 3

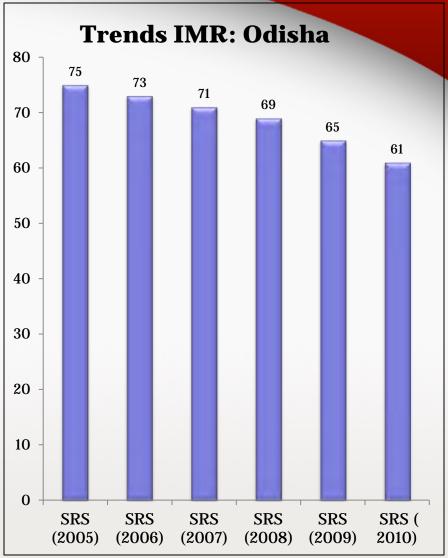


Indicators

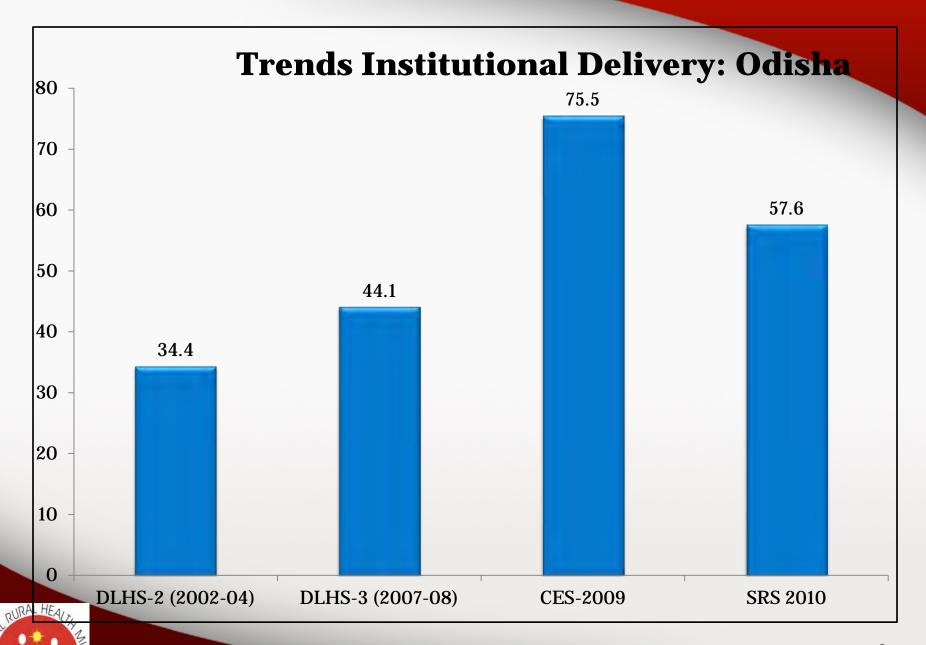
INDICATOR	ORIS	SA	INDIA		
	Trend (y	ear &	Current	RCH	Remarks
	source)		status	II/ NRHM (2012) goal	
Maternal	358	258	212		% decline per year
Mortality Ratio (MMR)	(SRS 01- 03)	(SRS 07- 09)	(SRS 07-09)	<100	from 2001-03 to 2007-09 is 3.9 %
Infant	83	61	47		% decline per year
Mortality Rate (IMR)	(SRS 2003)	(SRS 2010)	(SRS 2010)	<30	from 2003 to 2010 is 3.7 %
Total Fertility Rate (TFR)	2.6(SRS 2003)	2.3 (SRS 2010)	2.5 (SRS 2010)	2.1	TFR has reduced by 0.3 points since SRS 2003

[•] Need to accelerate the decline for IMR.









Level of facilities and their functionality

Level of	Total number of Facilities	Functional as delivery
Facilities		point
L1	6688	153
L2	1596	402
L3	146	145
Total	8430	700(8%)

•Population 4.19 Crores, the required health facilities providing **CEmOC and BEmOC** services should be about **90 & 800** respectively as per the GoI guidelines on Maternal Health Toolkit.



Systemic Issues



Human Resource

Strengths:

- A Special Secretary (Technical) is in position-an unique strategy for better technical focus.
- In process of establishing a **public health directorate**.
- In-principle approval for establishment of a nursing directorate.
- Tracking HR and all health institutions through an online **HR-MIS** and dedicated HR Unit.
- Various **strategies for retention** of staff like up-gradation of post, financial and other incentives, professional growth, exposure visit etc have been introduced.

Gaps:

- Rational deployment of manpower.
- Performance monitoring of service providers and delivery points.
- Lack of transparent transfer policy.



Procurement

- Comprehensive EDL, including specific EDL for JSSK beneficiaries has been made.
- Guideline for rational treatment has been prepared.

Gaps:

- EDL contains **irrational drugs** like 2-3 types of higher antibiotics at subcentres.
- Poor inventory and supply chain management.
- Average availability of drugs around 50 % in the districts visited.

Training

- Competent technical team not being utilized for core clinical training.
- No accountability for accreditation of Training Centre's.
- Lack of effective monitoring during training and follow up post training.



Referral Transport

- JE and Govt. Ambulances are placed as per population norms and mostly at L2 & L3 facilities after geographical mapping.
- 45 % Home to Health and 38 % drop back are reported under JSSK.

Gaps:

- Outreach coverage by JE is varying due to lack of adequate IEC and awareness by the beneficiaries and PRI members.
- **Monitoring and supervision** on the response time, optimal utilization, and other quality parameters is **weak**.

Programme Management

- SPMU is **sufficiently staffed** with 2556 Staff and approx. 40 supportive staff in DPMU.
- Lack of adequate programme knowledge at district and block level.
- Substantial support from international technical agencies.
- Various Web-based software for system strengthening, programme monitoring and performance tracking are in place.

Gaps: State level team for supportive supervision is **present**, however the **districts lack** a definite supportive supervision plan for RCH Services.



GENERAL ISSUES



Infrastructure

- Infrastructure wing has been created including JE at district level.
- Co-ordination with programme, accountability and time lines needs to be ensured.

Delivery Points

- District specific nodal officers (**DMNCH coordinators**) are designated, but there is **no road map** for planning, performance, monitoring, capacity building, equipments etc.
- Only 8 % of the total health facilities are functional as Delivery Points.

AYUSH

- Well functioning AYUSH collocated facilities with good OPD load.
- AYUSH MOs involved in School Health and supervision monitoring of outreach services.



RMNCH Services

Maternal Health

- DPs identified as per delivery loads at the state level; however districts lack a comprehensive planning for ensuring quality in service delivery.
- Analysis of maternal deaths is not linked to corrective programme actions.
- **JSY:** 48 hrs stay is not being adhered, however at the facilities 24 hrs stay is ensured to facilitate JSY payment.
- Mandatory 10% checking of JSY beneficiaries not routinely followed.
- **Comprehensive guideline** is in place to ensure availability of each entitlements under JSSK.
- Dissemination of information related to the free entitlements (under JSSK) for mother and sick new born is weak.

Adolescent Health

- ASHAs effectively under taking social marketing of the sanitary napkins provided for the menstrual hygiene and sanitation program.
- Weekly IFA supplementations are being done.



Child Health

- Out of total 30 districts, **21 SNCUs** are functional in 16 districts.
- Facility based web enabled software have been initiated for tracking of discharged SNCU cases.
- Nutritional Rehabilitation Centre's:- The state has established 16 functional NRC.

Immunization

- Immunization services were **very good** with **well-maintained** cold chain.
- Immunization **registers** were **updated** and arrangement of logistics as per the micro plan is done.
- ANMs were trained in immunization and AEFI.

Family Planning

- TFR is lower than national level.
- ASHA home to home contraception scheme has picked up in the districts

Gaps:

Sterilizations generally done in **camp mode** and **IUD** services are **limited**.

HMIS and MCTS

- Data Validation Committees at the state, district and block level has been set up with fixed Days for validation.
- To strengthen MCTS implementation monthly video conferencing on NIC platform is undertaken which is chaired by MD,NRHM.
- There is the **SMS system to alert** beneficiaries, ASHAs, ANMs etc. on services due.

Gaps:

- Implementation of Fixed day meetings at the district level by HMIS committee to run validation in DHIS-Odisha application is not satisfactory.
- ANMs maintaining register for MCH but registration through MCTS and service delivery linked to MCTS are not being undertaken
- MCTS data is being analyzed and is being used optimally at state level, however analysis at district and block level is compromised.

Community Process including ASHA, PRI, VHSNC, CBM and NGO

- GKS members are **functional** in community health initiatives and complementing the district officials efforts in various activities.
- **Highly motivated** and committed ASHAs who perform the key tasks of home visits and community mobilization.
- **Reorientation** of ASHAs is required.
- **Intersectoral Convergence:** Convergence between the ICDS, education department, water and sanitation is **visible** in the State.
- Good coordination among frontline providers (ANM, AWW, ASHA) for delivering services at VHND.

NVBDCP

- State has shown commendable progress in malaria control.
- JE surveillance is **better**, reporting and response time to out breaks has improved.

Gaps:

• Sentinel site hospital have been identified and functioning, however **reporting** is **irregular**.

NLEP

State has achieved Leprosy elimination at the state level.

IDSP

Recording and reporting of data is nearly 60% and on time.

Financial Management:

- No pending State share till 2011-12, however, State share for 2012-13, has not yet been released by State Govt.
- Non-settlement of pending advances to the tune of Rs.55.09 lakhs.

Others Activities

- Overall utilization of facilities has improved in the state, however performance of facilities with regard to assured services as per IPHS standards and also MNH standards is weak.
- Comprehensive Plan on IMEP and BMW from training of service provider adherence of protocols, and segregation& disposal of BMW is not in place.
- Out of pocket expenditure is still being incurred on some drugs, diagnostics and referral transport in most facilities.

Recommendations

Human Resource:

- Since only 8%of the total facilities are functioning as DPs so **rationalization** needs to be done by Posting the HR from Non performing facilities to the performing facilities.
- **HRMIS** to be used for more active HR **planning** and not just as a database of the manpower. The state HR unit needs to monitor the performance of individual doctor.

Referral Transport:-

- A professionally managed **call center** with 102 toll free number needs to be established for universal coverage of basic transport facilities.
- Focused IEC for informing public on availability of different transport under JSSK.



- IEC/BCC Cells in every district to be strengthened for greater integration and management of communication programmes.
- Involvement of AYUSH doctors in **other health programme** especially in NCDs can be encouraged.

Family Planning

- Need to give more focus on spacing methods and availability of contraceptives.
- Maintaining quality during sterilizaltion camps.

Programme Management:

 The capacity building of PMU staff particularly at district and block level needs to be strengthened esp. in supportive supervision and data analysis.



ASHA

 With a regular attrition of ASHAs being an ongoing challenge, there needs to be strategy to train smaller batches along with career progression path.

Procurement

- Needs to create a special procurement wing at corporation level for effective supply management system.
- **Inventory management** for the drugs including the list of short expiry needs to be **standardized** at all facilities

Training:-

- The SIHFW needs to build partnership with centre of excellence for improving their capacity for clinical and non clinical training.
- Roadmap with timeline needs to be developed for **revamping** with timeline needs to be developed for **revamping** of **SIHFW** for quality outcome.

HMIS & MCTS:

- District and Block Data Managers should analyze the HMIS and MCTS data for planning programme monitoring and tracking of performance.
- The analysis of data needs to be **presented before the CDMO** and **DC** by the 7th of every month. **BPM** need to ensure regular updation of MCTS data, MDR and line listing of severely anemic cases.

NVBDCP

 Quality of IRS to be improved, with increased focus on monitoring and evaluation of malaria and other VBDs.

Financial management

• The State Health Society (SHS) should keep voucher for each payment, receipt and adjustment with proper supporting document which should be signed by the Accounts personal/either of the joint signatory of the cheque.



